

KURUKSHETRA UNIVERSITY KURUKSHETRA
(Established by the State Legislature Act XII of 1956)

Date-sheet for the B.Voc. Business Process Outsourcing 2nd & 4th Semester Examination commencing
w.e.f. 10.05.2018.
(THEORY EXAMINATION)

Time of Examination: 9.30 A.M. to 12.30 P.M. (Morning Session)
2.00 P.M. to 5.00 P.M. (Evening Session)

DATE	SUBJECT & PAPER
	B.Voc. Business Process Outsourcing (4th Semester) (Morning Session)
10-May-2018	BBPO-401: Business Statistics
14-May-2018	BBPO-402: Environmental Study
17-May-2018	BBPO-403: E-Commerce
21-May-2018	BBPO-404: E-Typewriting
24-May-2018	BBPO-405: Business Environment
	B.Voc. Business Process Outsourcing (2nd Semester) (Evening Session)
11-May-2018	BBPO-201: Customer Relationship Management
15-May-2018	BBPO-202: Human Resource Management
18-May-2018	BBPO-203: Introduction to Internet
22-May-2018	BBPO-204: Introduction to Internet Call Centre Techniques & Management
25-May-2018	BBPO-205: Communication Skills-II

- NOTES :
- 1 On getting a question-paper and before answering it, the candidates must check up and ensure that they have been supplied with the correct question-paper. If the question-paper is not correct they should bring the same to the notice of the Invigilator. Complaints in this regard after the examination shall not be entertained.
 - 2 Electronics gadgets such as pagers, Cell phone and Programmable Calculators etc. are not allowed in the Examination Hall.
 - 3 No extra answer-sheet will be provided.

KURUKSHETRA
8-Apr-2018

CONTROLLER OF EXAMINATIONS

(BUILDING NOTICE PRINTED ATTACHED)