How to Raise Examination Grievance – Guide

Who can raise their Grievance?

Case - 1

Any Student of University Teaching Department (UTD)/ Institute if Integrated Studies (IIHS)/ University Institute of Engineering and Technology (UIET) who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: https://iums.kuk.ac.in/

Case - 2

Any student of Affiliated Institute's who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

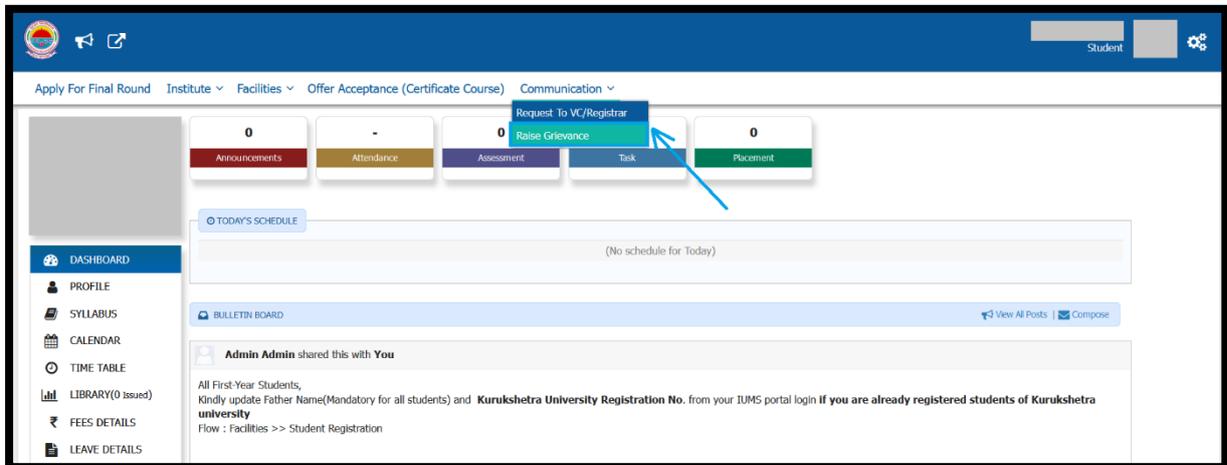URL: https://iums.kuk.ac.in/aflsLogin.htm

Case - 3

All other students/ anyone who is not having a login on the IUMS portal may click the below given link to register their examination related Grievance.

URL: https://iums.kuk.ac.in/guestLogin.htm

Request Process Flow

Case 1: Any Student of University Teaching Department (UTD)/ Institute if Integrated Studies (IIHS)/ University Institute of Engineering and Technology (UIET) who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.
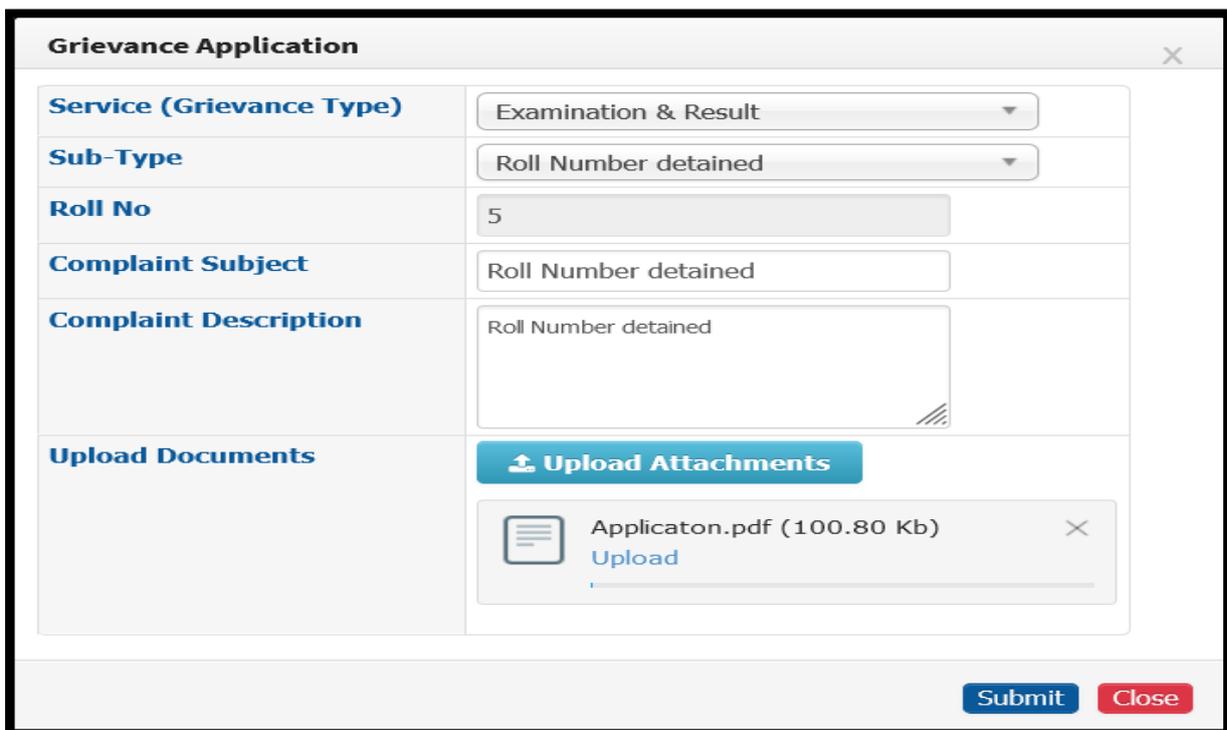
URL: https://iums.kuk.ac.in/
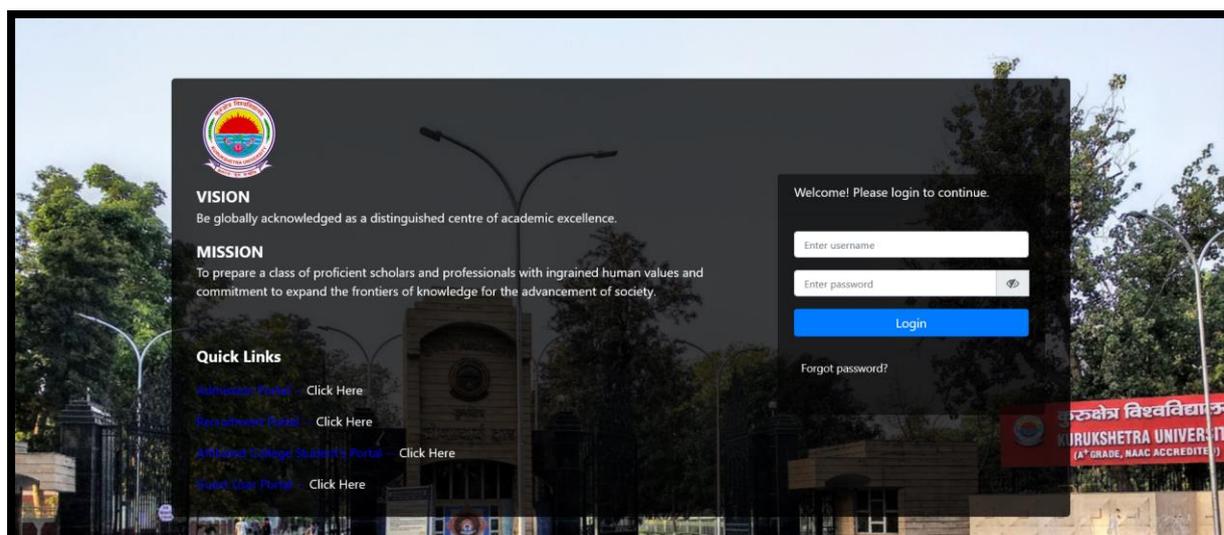
How to Raise Examination Grievance – Guide

Enter your username and password and login on the portal. Select menu from the Communication tab as Raised Grievance as shown in the below screenshot. And click on the add **New button.**

Select the grievance and sub type from the dropdown and enter other details.

To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.

How to Raise Examination Grievance – Guide

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.

How to Raise Examination Grievance – Guide

Case 2: Any student of Affiliated Institute's who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: https://iums.kuk.ac.in/aflsLogin.htm

Enter your username and password and login on the IUMS portal. Once you logged in on to the portal. Click on the raise grievance option as shown on the below screenshot and click on the Add new button.
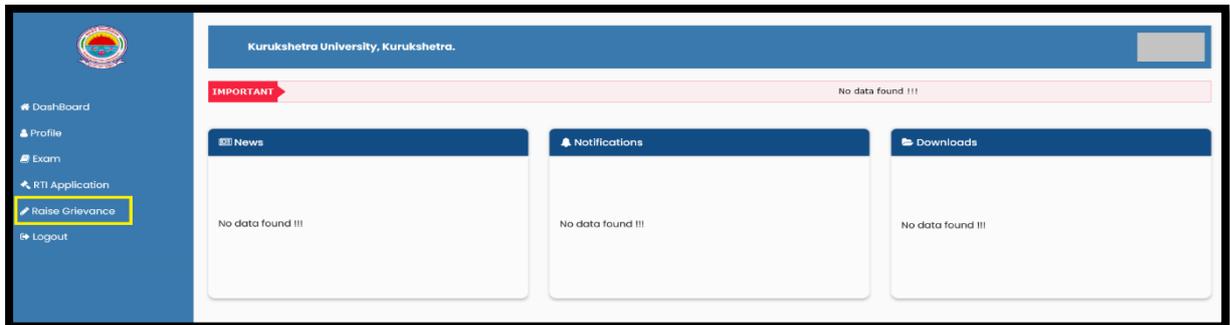
Select the grievance and sub type from the drop down and fill other details.

How to Raise Examination Grievance – Guide

To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.
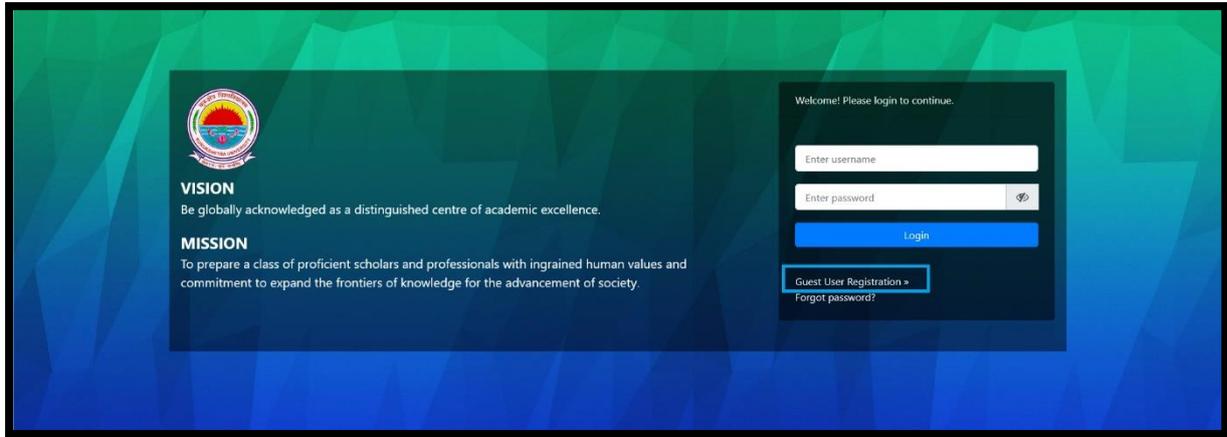

How to Raise Examination Grievance – Guide

Case 3: All other students/ anyone who is not having a login on the IUMS portal may click the below given link to register their examination related Grievance.

URL: https://iums.kuk.ac.in/guestLogin.htm

If you have already been registered as guest user you can enter username and password and login. For new registration click on the Guest user Registration hyperlink as shown in above screenshot.
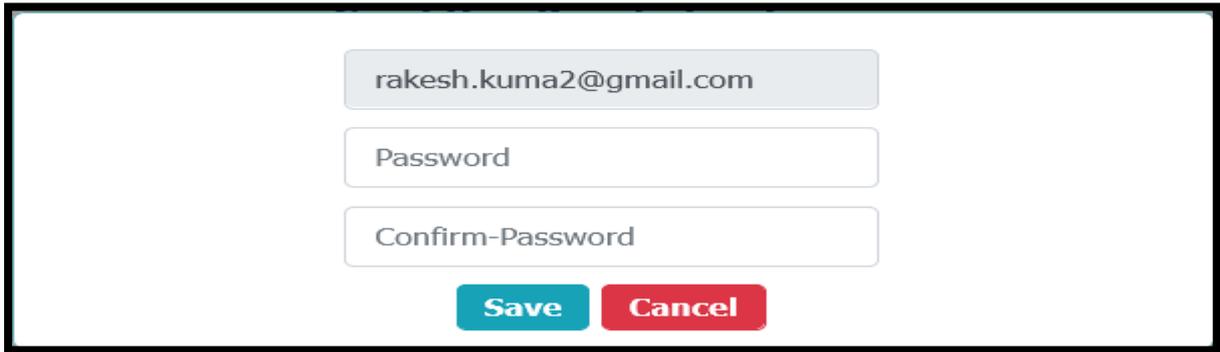

Enter all the details and click on the register button. OTP will be triggered on the mobile no and email entered by you. Enter the OTP as received on the email / mobile.
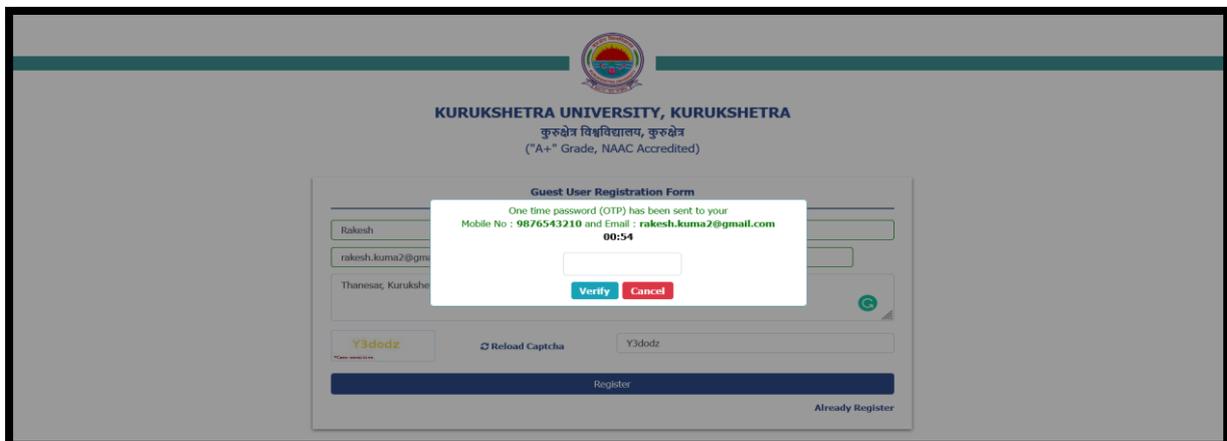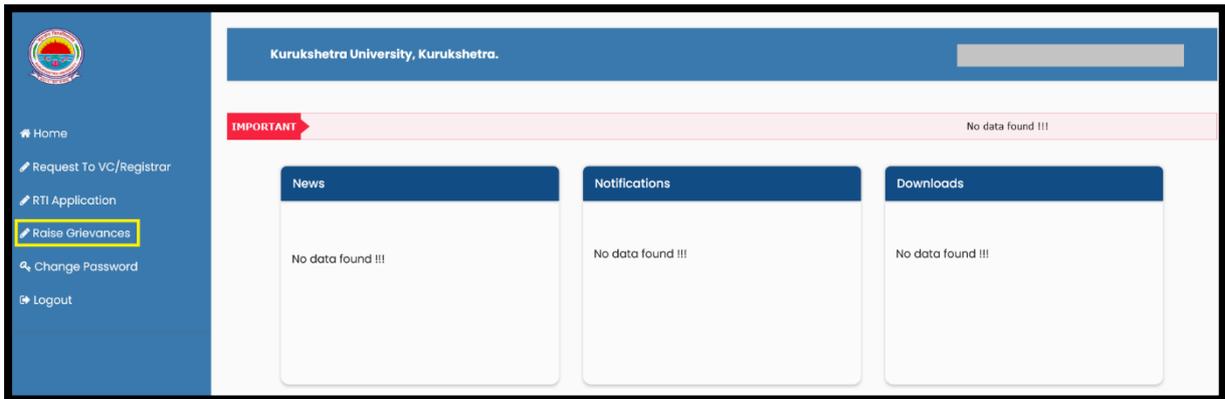
How to Raise Examination Grievance – Guide

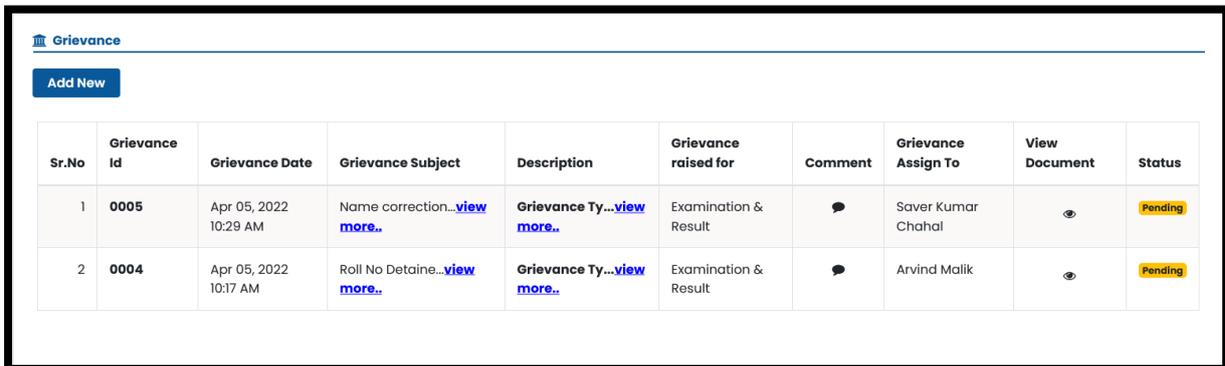Once entered OTP is verified, System will ask you to set the password.

Once you login on the IUMS portal, click on the raise grievance button as shown in the below screenshot.

You can able to check raised grievance status with comment given by the concerned authority from the university. Click on the Add new button and select the grievance and sub type from the dropdown and other details like institute name, Course Name, Semester, Roll No etc. and submit the request.

Note - Private Students Select Institute Name as **Private Student of Haryana (Kurukshetra University)**

How to Raise Examination Grievance – Guide

To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.