

How to Raise Examination Grievance – Guide

Who can raise their Grievance?

Case - 1

Any Student of University Teaching Department (UTD)/ Institute of Integrated Studies (IIHS)/ University Institute of Engineering and Technology (UIET) who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: <https://iums.kuk.ac.in/>

Case - 2

Any student of Affiliated Institute's who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: <https://iums.kuk.ac.in/aflsLogin.htm>

Case - 3

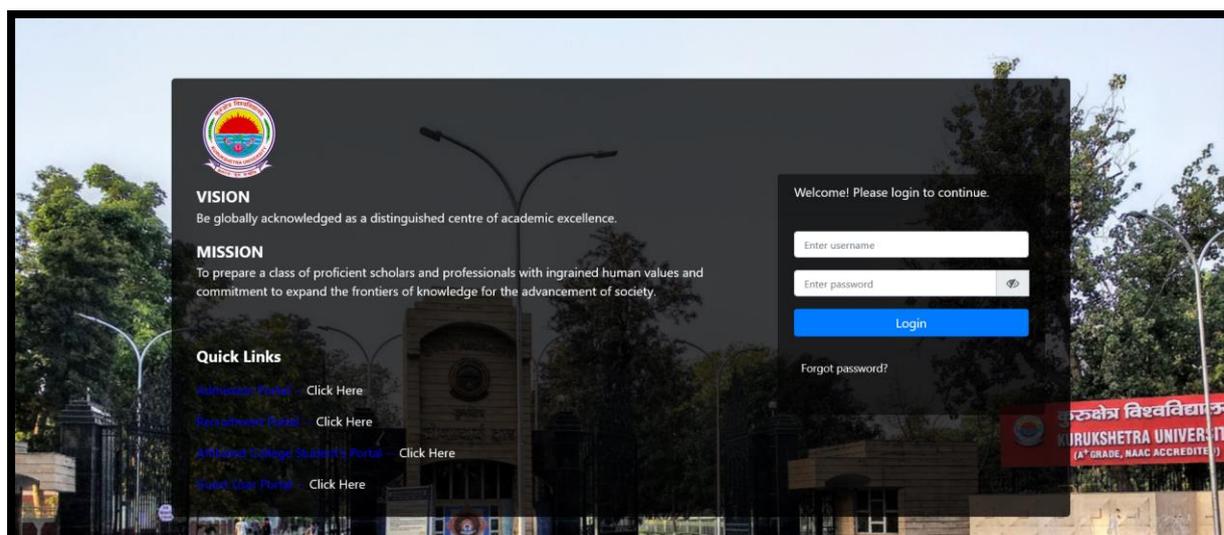
All other students/ anyone who is not having a login on the IUMS portal may click the below given link to register their examination related Grievance.

URL: <https://iums.kuk.ac.in/guestLogin.htm>

Request Process Flow

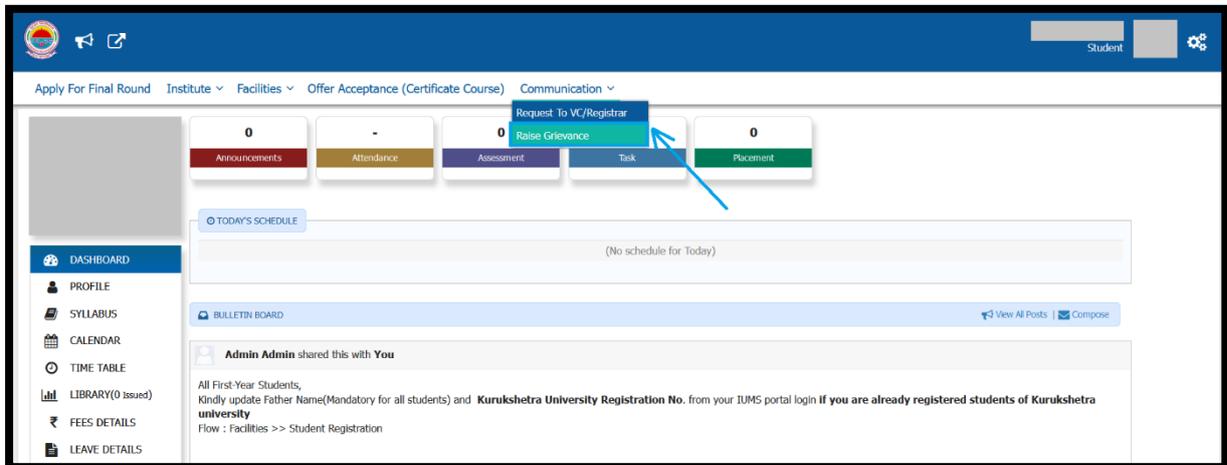
Case 1: Any Student of University Teaching Department (UTD)/ Institute of Integrated Studies (IIHS)/ University Institute of Engineering and Technology (UIET) who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: <https://iums.kuk.ac.in/>

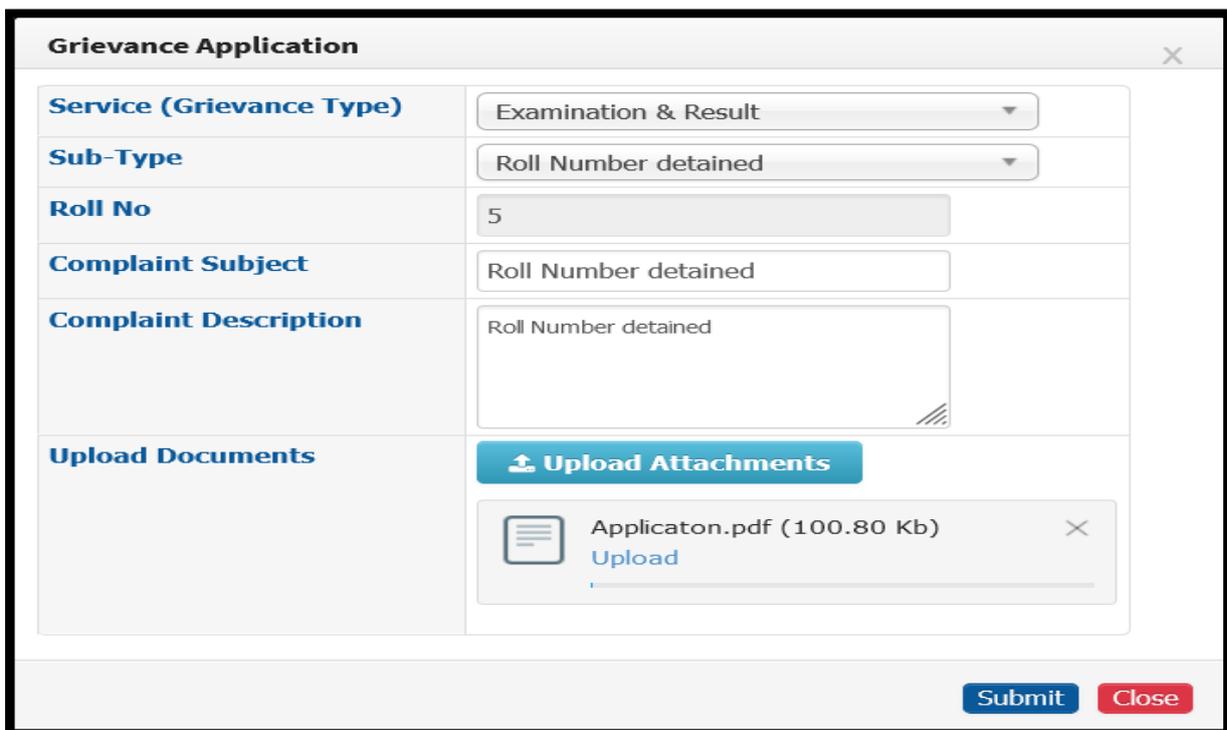


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Enter your username and password and login on the portal. Select menu from the Communication tab as Raised Grievance as shown in the below screenshot. And click on the add New button.



Select the grievance and sub type from the dropdown and enter other details.

A screenshot of the 'Grievance Application' form. The form has a title bar with a close button. It contains several fields: 'Service (Grievance Type)' with a dropdown menu set to 'Examination & Result'; 'Sub-Type' with a dropdown menu set to 'Roll Number detained'; 'Roll No' with a text input field containing '5'; 'Complaint Subject' with a text input field containing 'Roll Number detained'; and 'Complaint Description' with a larger text area containing 'Roll Number detained'. Below these fields is an 'Upload Documents' section with an 'Upload Attachments' button. A file named 'Applicaton.pdf (100.80 Kb)' is shown with an 'Upload' hyperlink. At the bottom right, there are 'Submit' and 'Close' buttons.

To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.

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Communication » Raise Grievance Apr 05, 2022 8:28:25 pm

[Add New](#)

Sr.No	Grievance Id	Grievance Date	Grievance Subject	Description	Grievance raised for	Comment	Grievance Assign To	View Document	Status
1	00027	Apr 05, 2022 11:15 AM	Combined DMC	Grievance Ty... view more..	Examination & Result		Subhash Chander		Pending

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.



Apply For Final Round Institute Facilities Offer Acceptance

Communication » Raise Grievance Apr 05, 2022 8:32:02 pm

[Add New](#)

Sr.No	Grievance Id	Grievance Date	Grievance Subject	Description	Grievance raised for	Comment	Grievance Assign To	View Document	Status
1	00027	Apr 05, 2022 11:15 AM	Combined DMC	Grievance Ty... view more..	Examination & Result		Subhash Chander		Pending

View Comments

Sr.No.	Comments	Added Date
1	In process, Status will be updated by tomorrow end of the day. - Subhash Chander	2022-04-06

[Close](#)

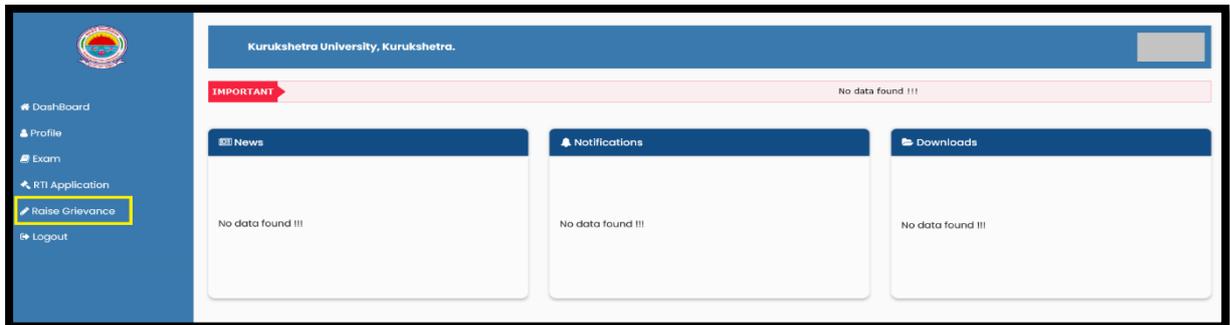
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Case 2: Any student of Affiliated Institute's who are already having login on the IUMS portal. All such students may click the below given link to register their examination related Grievance.

URL: <https://iums.kuk.ac.in/aflsLogin.htm>



Enter your username and password and login on the IUMS portal. Once you logged in on to the portal. Click on the raise grievance option as shown on the below screenshot and click on the Add new button.



Select the grievance and sub type from the drop down and fill other details.

Add Grievance

Service (Grievance Type)
Examination & Result

Sub-Type
Roll Number detained

Institute / Private Student of Haryana
Seth Jai Parkash Mukand Lal Institute of Engg. & Tech

Note: Private Students Select Institute Name as Private Student of Haryana (Kurukshetra University)

Course / Program
B.Tech Computer

Year / Semester
I

Note: Private Students Select Term / Semester

Roll No
1221151

Note: Private Students Provide Roll Number

Roll No
1221151

Note: Private Students Provide Roll Number

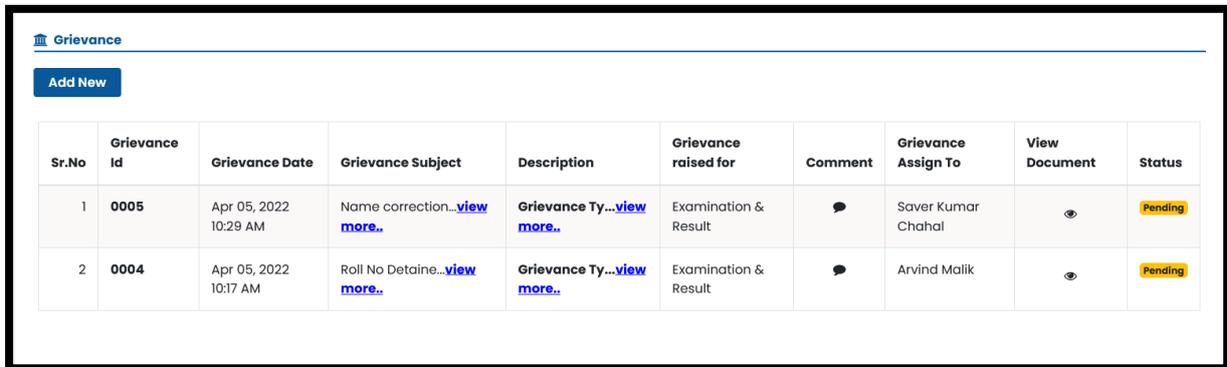
Complaint Subject

Complaint Description

Upload Document

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To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.



The screenshot shows a web interface for managing grievances. At the top, there is a header 'Grievance' and a blue 'Add New' button. Below this is a table with the following columns: Sr.No, Grievance Id, Grievance Date, Grievance Subject, Description, Grievance raised for, Comment, Grievance Assign To, View Document, and Status. Two records are visible, both with a 'Pending' status.

Sr.No	Grievance Id	Grievance Date	Grievance Subject	Description	Grievance raised for	Comment	Grievance Assign To	View Document	Status
1	0005	Apr 05, 2022 10:29 AM	Name correction... view more..	Grievance Ty...view more..	Examination & Result		Saver Kumar Chahal		Pending
2	0004	Apr 05, 2022 10:17 AM	Roll No Detaine... view more..	Grievance Ty...view more..	Examination & Result		Arvind Malik		Pending

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.



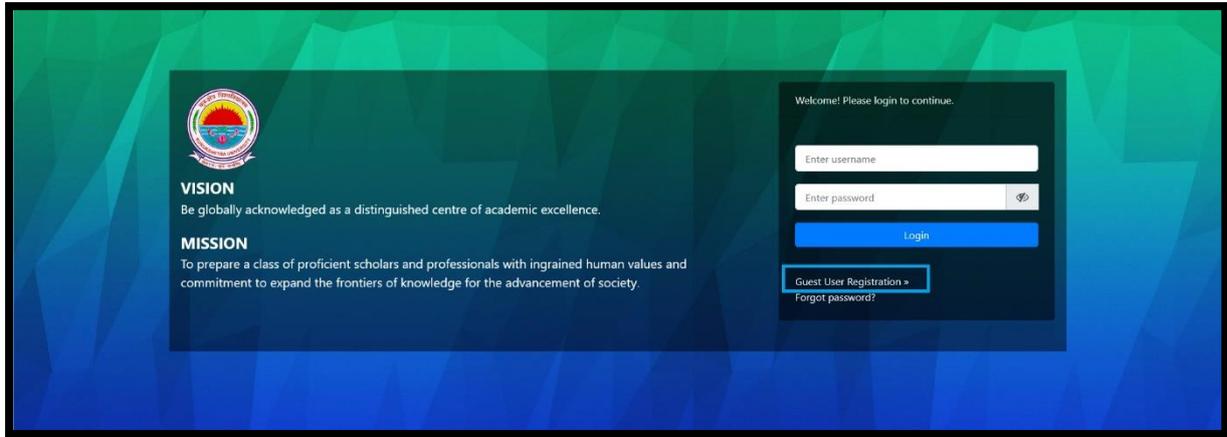
The screenshot shows a 'View Comments' dialog box overlaid on a darker background of the grievance system. The dialog box has a table with columns for Sr.No, Comments, and Added Date. It contains one entry with a comment from Subhash Chander.

Sr.No	Comments	Added Date
1	In process, Status will be updated by tomorrow end of the day. - Subhash Chander	2022-04-06

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Case 3: All other students/ anyone who is not having a login on the IUMS portal may click the below given link to register their examination related Grievance.

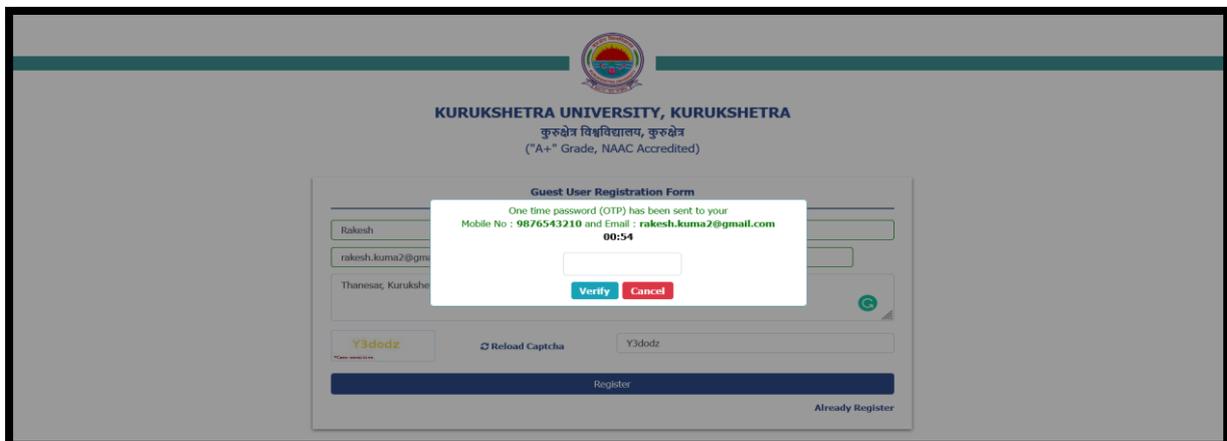
URL: <https://iums.kuk.ac.in/guestLogin.htm>



If you have already been registered as guest user you can enter username and password and login. For new registration click on the Guest user Registration hyperlink as shown in above screenshot.

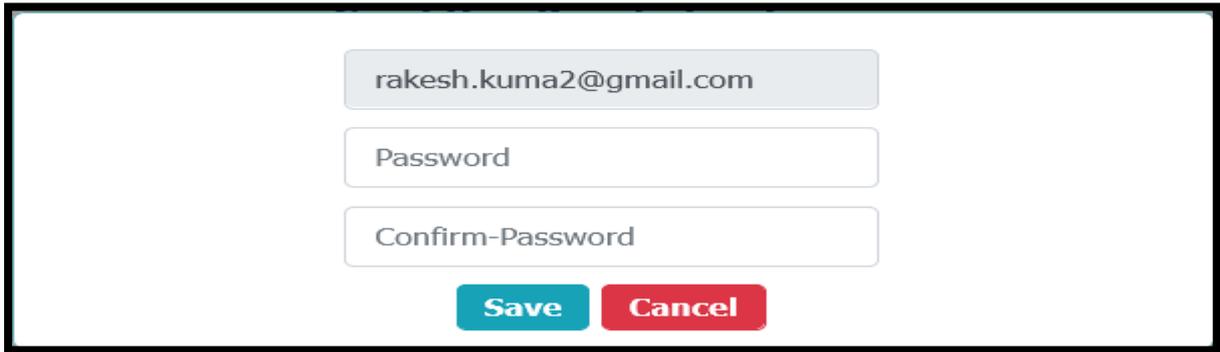


Enter all the details and click on the register button. OTP will be triggered on the mobile no and email entered by you. Enter the OTP as received on the email / mobile.



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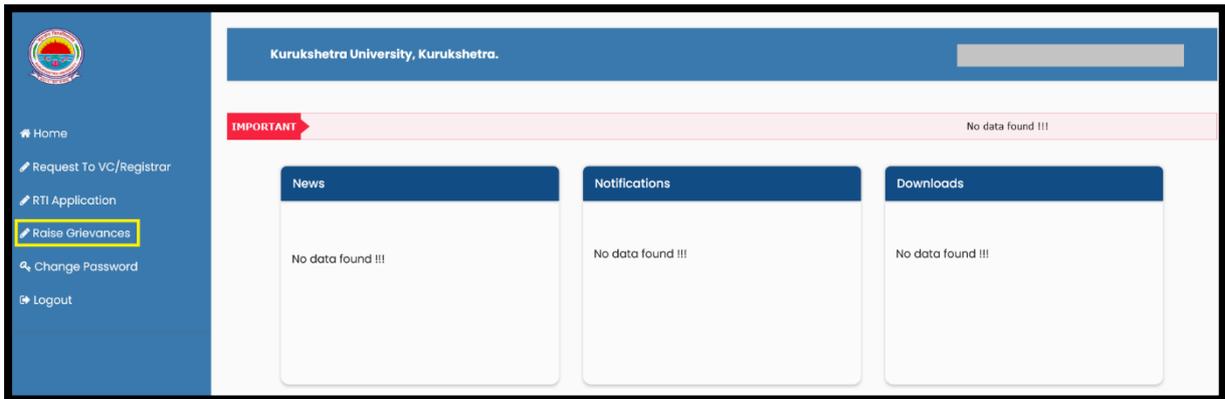
Once entered OTP is verified, System will ask you to set the password.



Form fields and buttons:

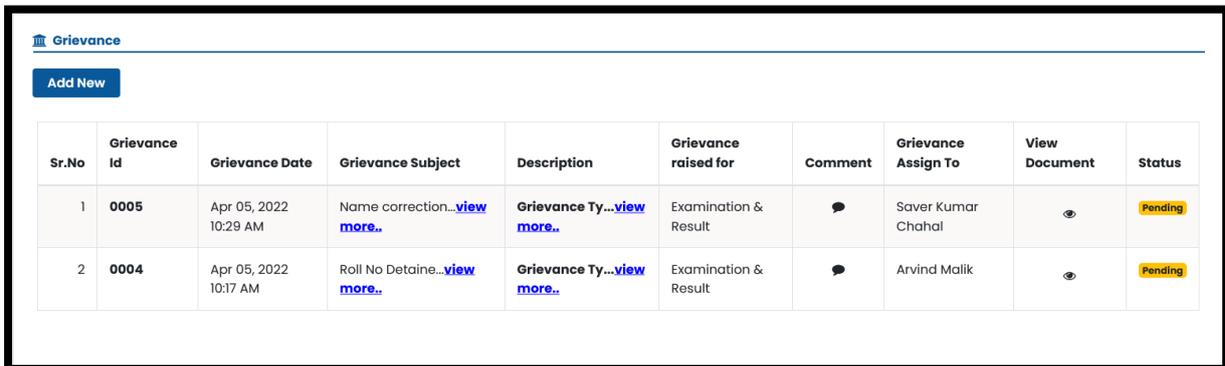
- Input field 1: rakesh.kuma2@gmail.com
- Input field 2: Password
- Input field 3: Confirm-Password
- Buttons: Save, Cancel

Once you login on the IUMS portal, click on the raise grievance button as shown in the below screenshot.



Navigation links in the sidebar:

- Home
- Request To VC/Registrar
- RTI Application
- Raise Grievances**
- Change Password
- Logout



Sr.No	Grievance Id	Grievance Date	Grievance Subject	Description	Grievance raised for	Comment	Grievance Assign To	View Document	Status
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2	0004	Apr 05, 2022 10:17 AM	Roll No Detaine... view more..	Grievance Ty...view more..	Examination & Result		Arvind Malik		Pending

You can able to check raised grievance status with comment given by the concerned authority from the university. Click on the Add new button and select the grievance and sub type from the dropdown and other details like institute name, Course Name, Semester, Roll No etc. and submit the request.

Note - Private Students Select Institute Name as Private Student of Haryana (Kurukshetra University)

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Add Grievance [X]

Service (Grievance Type)
Select [v]

Sub-Type
Select [v]

Institute / Private Student of Haryana
Select [v]
Note: Private Students Select Institute Name as Private Student of Haryana (Kurukshetra University)

Course / Program
Select [v]

Year / Semester
Select [v]
Note: Private Students Select Term / Semester

Year / Semester
Select [v]
Note: Private Students Select Term / Semester

Roll No
[Text Field]
Note: Private Students Provide Roll Number

Complaint Subject
[Text Field]

Complaint Description
[Text Area]

Upload Document
[Upload Attachments]

[Close] [Submit]

To upload the document, click on the Upload attachments button and browse the file. After selecting the file, click on the upload hyperlink as shown in the above screenshot and submit the request.

Sr.No	Grievance Id	Grievance Date	Grievance Subject	Description	Grievance raised for	Comment	Grievance Assign To	View Document	Status
1	0005	Apr 05, 2022 10:29 AM	Name correction... view more..	Grievance Ty...view more..	Examination & Result	[Comment Icon]	Saver Kumar Chahal	[View Icon]	Pending
2	0004	Apr 05, 2022 10:17 AM	Roll No Detaine... view more..	Grievance Ty...view more..	Examination & Result	[Comment Icon]	Arvind Malik	[View Icon]	Pending

After submitting the details unique grievance id will be generated and You can check the status whenever required. Also, you can check the comment given by the concern authority from university officials.

Sr.No.	Comments	Added Date
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[Close]

