

## Response to pre-bid queries

S.no	Company	Section No./Clause No.	Page No.	Point/ Point No.	Clause	Clarification Sought	Amendments/Changes
1	TCIL	PRE-QUALIFICATION ELIGIBILITY CRITERIA	24	8	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted.	May consortium be please allowed.	No Change
2		PRE-QUALIFICATION ELIGIBILITY CRITERIA	25	10	The proposed solution should be a, fully integrated ERP/MIS/IUMS system with following ready-to use modules: Admissions, Academics, OBE, Learning Management System, Examination, Placement, Alumni, Research, Hostel, Transport, HRMS, Procurement, Finance & Accounts and Library. Products with bolt-on 3rd Party solutions shall not be accepted.	May please solution from consortium partner be also considered for implementation of Project.	No Change
3	TCIL		24	8	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted. Subcontracting of relevant portions to OEM could be permitted.	"Many OEMs often undertake some of key elements of the implementation process including product customization, configuration etc. Considering OEMs have better expertise to do so, OEMs should be provided an exception to this clause. Our current OEM partner offers product customizations / configurations along with Product Licenses. This provision ensures swift and reliable implementation."	As per corrigendum-1

4			24	9	Bidder must be engaged in the job of study design, implementation and maintenance & support of similar IT/ITES/e-governance/ software/IUMS/MIS/ERP/e-learning projects for the past 05 years.	This clause is too limiting. Reputed PSUs like us have undertaken large ERP/e-governance- IT & ICT/e-learning projects. A slightly relaxed clause will enable many reputed PSUs to participate in the bid.	As per corrigendum-1
5			26	1	The average Annual Turnover of the Bidder during last three financial years from the implementation of IT/ITES/e-governance/ software/IUMS/MIS/ERP/e-learning projects in India only.	This criterion is to assess and reward the financial strength of the bidder. However, its too limiting currently. No firm has done business to this extent in last 3 years. Request you to include similar fields to ensure a wider participation. Kindly also increase the average annual turnover to 200 crores for getting maximum marks."	As per corrigendum-1
6			27	4	No of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years.  Weightage for each institution served will be of 0.25 mark and maximum marks that can be awarded in this section will be 50.	This is only section measuring the experience and stability of the solution. Request you to increase the marks allotted for this section to ensure that stable solutions with large number of implementations get higher marks in this section.	No Change
7			28	6	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 40 marks	This will be the most critical part of your evaluation. A good product could be the difference between successful and failed implementation. Request you to reduce 5 marks each from subjective and not-so-relevant sections: Turnover (S. No. 1), Employee Count (S. No. 3), Student Count (S. No. 5) and add to this most critical section of Technical Demonstration (S. No. 6)	As per corrigendum-1

8			28		The bidder who scores minimum 80 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	QCBS works to advantage only when select products compete in the financial evaluation. Based on the current marking system, its quite likely that some low-cost product ends up skewing / winning the bid.	As per corrigendum-1
9			8	Last Date and Time for receipts of Bids: 01 December, 2020 at 13:00 Hrs	Last Date and Time for receipts of Bids: 15 December, 2020 at 13:00 Hrs	Considering the long Diwali vacation and complexity of the bid, request you to kindly extend the date by 15 days so that we can prepare and submit a quality bid	As per corrigendum-1
10			9	Earnest Money Deposit: Rs.11,00,000/-	"Is budget of the project Rs. 5.5 crores? Is this inclusive of GST or it's a pre-GST amount?"	Rs 5.5 crore budget seems quite low for implementation of 50+ modules at such a large University with 4 lakh students, 175 courses, 47 on campus departments/ colleges and 282 affiliated colleges."	<b>This is a well conceived project through an open tendering process.</b>
11			19	Data migration from legacy applications to new system, data shall be provided by the university in existing format	Data migration from legacy applications to new system, data shall be provided by the university in row-column or Excel format. Masterdata for historical/previous year data and all data of current students/staff need to be migrated.	Legacy data should be provided in row column format or Excel format. Data in word, pdf and other formats not readable by scripts should be outside the scope of migration.	<b>Data migration from legacy applications to new system, data shall be provided by the university in database/Access/DB/csv/Excel format.</b>
12			20	The bidder will have to provide source code of various modules to the client (KUK)		Source-code of specific parts won't be of any use to anyone. Request you to kindly remove this requirement.	<b>Source code of software is not warranted in the tender. However, the source code of software patches implemented during the customization, deployment, handholding (warranty) and AMC period, is to be provided to KUK.</b>

13			20	The proposed system should have two variants i.e. One for Cloud hosting and the other for on Premise hosting.	The proposed system should be able to deploy on both Cloud hosting and on Premise hosting.	Different versions can varying performances and outputs. Hence, same version should be deployable on both Cloud and Premise.	<b>Only cloud based system is required for the tender. On premises system is not required at present. However, on premises system may be considered in future as per the requirement of Kurukshetra University.</b>
14		Payment terms	32	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 10% of Implementation cost	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 25% of Implementation cost	Considering the large upfront expenses, request you to kindly release a larger chunk after completion of this milestone.	No Change
15		Payment terms	32		Upon Delivery of the License Documents, Setup of Cloud Instance & Creation of Organization Structure: 50% of the License Cost	All OEMs charge License Fees upfront. Delaying payment against Licenses would put unnecessary financial burden on the bidder leading to significant increase in overall cost.	No Change
16		Payment terms	32	After Successful completion of UAT of Phase-2 Modules: 35% of the License Cost	After Successful completion of UAT of Phase-2 Modules: 15% of the License Cost	License Payments shouldn't be delayed beyond completion of UAT of Phase 2.	No Change
17		Note	33	Payments will be done only on the back to back basis on receipt of the related payment/funds from the end client, subject to satisfactory acceptance of the deliverables from the end client as per the submission of the required document.	Payments will be done only on the back to back basis within 2 weeks of receipt of the related payment/funds from the end client, subject to satisfactory acceptance of the deliverables from the end client as per the submission of the required document.	Bidder should not have to follow up for payment first at Kurukshetra University and then at EdCIL. Payment release from EdCIL should be time bound with the approval / release of payment from Kurukshetra University.	No Change
18		33	33	The successful bidder shall be required to deposit Performance Bank Guarantee equivalent to 10% of contract value to Kurukshetra University within 15 days from the date of receipt of Work Order.	The successful bidder shall be required to deposit Performance Bank Guarantee equivalent to 10% of pre-GST value of the contract value to Kurukshetra University within 15 days from the date of receipt of Work Order.	PBG should be on the pre-GST value.	RFP is self explanatory

19		SLA	49	<p>If the successful bidder does not complete the project within the stipulated period given in the Scope of Work, a penalty at the rate of 0.50% per week of the corresponding Purchase Order value will be levied for a maximum period of twelve weeks (6% of the total contract value). If the services are not completed even within this twelve -week period, then the contract will be liable for termination, in part or whole, at the discretion of EdCIL and at the risk and cost of the selected Bidder.</p>	<p>If the successful bidder does not complete the project within the stipulated period given in the Scope of Work, a penalty at the rate of 0.50% per week of the corresponding Purchase Order value will be levied for a maximum period of twelve weeks (6% of the total contract value), if the reasons for delay can be solely attributed to the bidder. If the services are not completed even within this twelve -week period due to reasons fully attributed to the bidder, then the contract will be liable for termination, in part or whole, at the discretion of EdCIL and at the risk and cost of the selected Bidder.</p>	<p>Delays can happen because of many reasons, some of which (delay in approvals, data etc) could be outside the control of the bidder. Penalty should be charged only when the delay is caused solely by bidder's action/inaction.</p>	RFP is self explanatory
20			49	<p>The Supplier/Contractor should ensure uptime of 99.75%.</p>	<p>The Supplier/Contractor should ensure uptime of 99%, which will be calculated after accounting for scheduled / unscheduled (urgent) maintenance downtimes.</p>	<p>Industry standard uptime is 99%. However, it should be calculated after accounting for maintenance downtimes.</p>	As per corrigendum-1
21			50	<p>If the Contractor fails to complete the work within the period(s) specified in the order, or within any extension thereof granted by the Owner, and Contractor does not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing.</p>	<p>If the Contractor fails to complete the work within the period(s) specified in the order, or within any extension thereof granted by the Owner due to reasons solely attributed to the Contractor, and Contractor does not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing.</p>	<p>Delays can happen because of many reasons, some of which (delay in approvals, data etc) could be outside the control of the Contract.</p>	No Change

22	Aman Technologies		24	Point: 4	The Bidder should be having a positive net worth in the last three consecutive financial years, with an average Annual turnover of at least INR 11 Crores in the last three financial years (FY 2017-18, 2018-19, 2019-20).	The Bidder should be having a positive net worth in the last three consecutive financial years, with an average Annual turnover of at least INR 5 Crores in the last three financial years (FY 2017-18, 2018-19, 2019-20).	No Change
23			24	Point: 9	Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years.	Bidder must be engaged in the job of study design, implementation and maintenance & support of similar IUMS/MIS/ERP/IT/e-governance/e-learning projects	As per corrigendum-1
24			26	Point: 1	The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.	The average Annual Turnover of the Bidder during last three financial years from the implementation of IUMS/MIS/ERP/IT/e-governance/e-learning/ITES/IT Hardware/Software projects in India only.	As per corrigendum-1
25			28		The bidder who scores minimum 65 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	The bidder who scores minimum 80 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	As per corrigendum-1
26			32	Payment Terms	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 10% of Implementation cost	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 100% of License Cost & 15% of Implementation cost	No Change
27			24	Point 8	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted.	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted. OEM should be allowed to take up some parts of the work.	As per corrigendum-1

28	Broadcast Engineering Consultants India Ltd.	Chapter-I	8	Last Date and Time for receipts of Bids: 01 December, 2020 at 13:00 Hrs	Last Date and Time for receipts of Bids: 14 December, 2020 at 18:00 Hrs	Request to extend submission by 2 weeks to prepare a better bid.	As per corrigendum-1
29		Chapter-IV, Clause-XI	19	Data migration from legacy applications to new system, data shall be provided by the university in existing format	Data migration from legacy applications to new system, data shall be provided by the university in database or Excel format.	Data should be provided in computer readable format such as csv, Excel or Database format.	Data migration from legacy applications to new system, data shall be provided by the university in database/Access/DB/csv/Excel format.
30		Chapter-V, Clause-8	24	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted.	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted. Exception could be provided to OEMs undertaking responsibility of parts of Implementation process and the same being reflected in a contract between OEM and the bidder.	Our contract with OEMs covers product configuration and customization as well. Kindly allow subcontracting to OEMs.	As per corrigendum-1
31		Chapter-V, Clause-9	24	Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years.	Bidder must be engaged in the job of implementation and maintenance & support of software/IT/ITES/IUMS/MIS/ERP/e-learning/e-governance/hardware projects.	This clause is too restrictive in the current form. We are a reputed PSU of government of India. We have implemented several large-scale, and similar software/ERP/e-governance projects for many government bodies. Kindly provide exception to Govt. PSUs or modify the clause.	As per corrigendum-1

32			26	<p>The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.</p> <p>&gt;= INR 20 Crores : 15 Marks</p> <p>&gt;= INR 15 Crores and &lt; INR 20 Crores : 11 Marks</p> <p>&gt;= INR 11 Crores and &lt; INR 15 Crores : 8 Marks</p>	<p>The average Annual Turnover of the Bidder during last three financial years from the implementation of software/IT/ITES/IUMS/MIS/ERP/e-learning/e-governance / IT hardware projects. in India only.</p> <p>&gt;= INR 100 Crores: 15 marks</p> <p>&gt;= INR 50 Crores and &lt; INR 100 Crores : 10 marks</p> <p>&gt;= INR 25 Crores and &lt; INR 50 Crores : 5 marks</p>	<p>This clause is too restrictive in the current form. Our experience of different domains and verticals in government and strong financial strength (more than 200 crores) will be quite relevant to implementation of ERP at Kurukshetra University. Kindly consider the modification.</p>	No Change
33			26	<p>Certification of the Bidder: CMMI Level 3 for Software Services and Development (services (SVC) / software development (DEV)): 03 marks</p>	<p>Certification of the Bidder: CMMI Level 3 for Software Services and Development (services (SVC) / software development (DEV)): 04 marks</p>	<p>Difference between CMMI Level 3 and CMMI Level 5 isn't only minor as far as implementation of ERP system is concerned. Kindly increase the points awarded for CMMI to 4 points.</p>	No Change
34			27	<p>Total employees on pay roll of the bidder for the proper execution of the contract. A weightage of 0.1 marks will be given for each technical personal employed by the firm for such kind of projects and maximum of 10 marks to this account can be awarded.</p>	<p>Total employees on pay roll of the bidder for the proper execution of the contract. A weightage of 0.1 marks will be given for each technical personal employed by the firm for such kind of projects and maximum of 5 marks to this account can be awarded.</p>	<p>Number of employees required for a successful implementation at Kurukshetra University won't be more than 20 (including the development team). It will be waste of marks to award them for having employee count beyond 50.</p>	As per corrigendum-1
35		Chapter-V, Clause-5	27	<p>Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution</p> <p>&gt;= 50000 student Users: 15 marks</p> <p>&gt;=25000 student Users and &lt;50000 student Users: 10 marks</p> <p>&gt;=10000 student Users and &lt;25000 student Users: 5 marks</p>	<p>Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution</p> <p>&gt;= 50000 student Users: 10 marks</p> <p>&gt;=25000 student Users and &lt;50000 student Users: 7 marks</p> <p>&gt;=10000 student Users and &lt;25000 student Users: 5 marks</p>	<p>Kindly reduce the maximum marks to 10 for this clause.</p>	No Change



36		Chapter-V, Clause-6	28	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 25 marks	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 50 marks	Selection of a good ERP system is the most important factor for a successful implementation at Kurukshetra University. A product demonstration is only way to judge the depth and breadth of any product. Kindly increase the marks for this most important Section to 50 marks.	As per corrigendum-1
37		Chapter-V	28	The bidder who scores minimum 65 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	The bidder who scores minimum 75 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	65 marks for qualifying is too low as all participating bidders are likely to qualify for Financials. It bears the risk of project being won by one of the marginal, low-cost products with limited functionalities. It also defeats the purpose of QCBS which requires a strict marking and qualifying threshold.	As per corrigendum-1
38		Chapter-VI, Clause-1	32	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 10% of Implementation cost	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 20% of Implementation cost. Upon Delivery of the License and Invoices: 50% of the License Cost	The current payment terms are too harsh. Kindly change the payment terms so that we can pay for the License Cost which is paid to the OEM in advance.	No Change
39		Chapter-VI, Clause-3.a.	32	After Successful completion of UAT of Phase-1 Modules including respective analytic engine and Testing & Debugging: 35% of the License Cost	After Successful completion of UAT of Phase-1 Modules including respective analytic engine and Testing & Debugging: 50% of the License Cost	Kindly consider this change.	No Change
40		Chapter-VI	33	Payments will be done only on the back to back basis on receipt of the related payment/funds from the end client, subject to satisfactory acceptance of the deliverables from the end client as per the submission of the required document.	Payments will be done on the back to back basis within 10 days of receipt of the related payment/funds from the end client, subject to satisfactory acceptance of the deliverables from the end client as per the submission of the required document.	Kindly consider this change.	No Change

41		Chapter-VII, Clause-a)	49	If the successful bidder does not complete the project within the stipulated period given in the Scope of Work, a penalty at the rate of 0.50% per week of the corresponding Purchase Order value will be levied for a maximum period of twelve weeks (6% of the total contract value).	If the successful bidder does not complete the project within the stipulated period given in the Scope of Work and the reasons for delay are fully attributable to the bidder, a penalty at the rate of 0.50% per week of the corresponding Purchase Order value will be levied for a maximum period of twelve weeks (6% of the total contract value).	Bidder shouldn't be penalized for delay caused by the factors which may not be under its control.	RFP is self explanatory
42		Chapter-VII, Clause-b)	49	The Supplier/Contractor should ensure uptime of 99.75%.	The Supplier/Contractor should ensure uptime of 99%.	Uptime of 99% is generally accepted for ERP systems.	As per corrigendum-1
43		Chapter-VII, Clause-22.a)	50	If the Contractor fails to complete the work within the period(s) specified in the order, or within any extension thereof granted by the Owner, and Contractor does not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing.	If the Contractor fails to complete the work within the period(s) specified in the order, or within any extension thereof granted by the Owner, and the reasons for delay are fully attributable to the Contractor and Contractor does not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing.	Bidder shouldn't be penalized for delay caused by the factors which may not be under its control.	RFP is self explanatory

44	KreativSARG Technology Solutions	V	24	The Bidder should be having a positive net worth in the last three consecutive financial years, with an average Annual turnover of at least INR 11 Crores in the last three financial years (FY 2017-18, 2018-19, 2019-20).	<p>The Bidder should be having a positive net worth in the last three consecutive financial years, with an average Annual turnover of at least INR 11 Crores in the last three financial years.</p> <p>This criteria will be waived off completely for startups/bidders registered with relevant govt. of India bodies subject to completely meeting the quality, scope, technical specifications and other criteria.</p>	<p>DPIIT and Department of Finance, govt of India have advised other PSUs and govt. bodies to provide 100% waiver on turnover requirements, subject to bidder meeting technical requirements. Many other similar tenders in the past from reputed Universities have followed this advisory.</p> <p>We would humbly request 100% waiver for qualifying bidders.</p>	No Change
45		V	24	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted.	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted, except for OEMs.	It is accepted practice to allow OEMs help customize the solution wherever in-depth customizations are required. We regularly seek our OEMs help in implementation work as well.	As per corrigendum-1
46		V	24	Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years.	Bidder must be engaged in the job of implementation and maintenance & support of software/IT/ITES/IUMS/MIS/ERP/e-learning /e-governance/Digitization projects	We are a leading PLM/ERP company working with large organizations. Request you to kindly relax this criteria so that we along with others, having done good work in this area, are able to submit a quality bid.	As per corrigendum-1
47		V	26	The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.	<p>The average Annual Turnover of the Bidder during last three financial years from IT/ITES products/services.</p> <p>This criteria will be waived off completely for startups/bidders registered with relevant govt. of India bodies subject to completely meeting the quality, scope, technical specifications and other criteria.</p>	<p>DPIIT and Department of Finance, govt of India have advised other PSUs and govt. bodies to provide 100% waiver on turnover requirements, subject to bidder meeting technical requirements.</p> <p>We would humbly request 100% waiver for qualifying bidders. Many other similar tenders in the past from reputed Universities have followed this advisory.</p>	As per corrigendum-1

48		V	27	Total employees on pay roll of the bidder for the proper execution of the contract. A weightage of 0.1 marks will be given for each technical personal employed by the firm for such kind of projects and maximum of 10 marks to this account can be awarded.	Total employees on pay roll of the bidder for the proper execution of the contract. A weightage of 0.1 marks will be given for each technical personal employed by the firm for such kind of projects and maximum of 5 marks to this account can be awarded.	Kindly reduce the maximum marks from this section to 5 as all bidders are likely to have at least 100 people on their roll. 10 full marks to every bidder will dilute the essence of QCBS.	As per corrigendum-1
49		V	27	Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution	Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution	Kindly reduce the maximum marks from this section to 10 as all bidders are likely to get full marks here as well. 15 marks to every bidder will dilute the essence of QCBS.	No Change
50		V	28	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 25 marks	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 50 marks	Considering Technical Evaluation of the product is the most important part of any evaluation, it is imperative to keep maximum marks here. Request you to kindly increase the marks for this section to 50.	As per corrigendum-1
51		V	28	The bidder who scores minimum 65 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	The bidder who scores minimum 75 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	Higher qualifying marks will ensure that only technically superior products are competing on financials. Otherwise it could lead to selection of lowest cost bidder defeating the purpose of QCBS.	As per corrigendum-1
52		VI	32	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 10% of Implementation cost	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 100% License Cost	License Cost is an upfront expense for bidders.	No Change
53		VII	49	The Supplier/Contractor should ensure uptime of 99.75%.	The Supplier/Contractor should ensure uptime of 99%.	Industry Standard	As per corrigendum-1
54		VII	50	If the Contractor fails to complete the work within the period(s) specified in the order	If the Contractor fails to complete the work within the period(s) specified in the order due to reasons totally attributable to the Contractor	Contractor shouldn't be fined for reasons/factors beyond its control.	RFP is self explanatory

55		IV	19	Data migration from legacy applications to new system, data shall be provided by the university in existing format	Data migration from legacy applications to new system, data shall be provided by the university in database/Access/MongoDB/csv/Excel format.	Migration of large datasets is possible when provided in formats which can be read by data migration scripts. Vendor should not be expected to perform data entry jobs.	Data migration from legacy applications to new system, data shall be provided by the university in database/Access/DB/csv/Excel format.
56	Indiafin Technologies Ltd					<p>As Kurukshetra University comes under the category of A+ grade ranked University of India. Therefore the criteria of working in the Private Universities, Institutions or Colleges is not relevant. This criteria should facilitate the companies who have the rich experience of working in Government University.</p> <p>In that regards request you to kindly consider this point. The companies having an experience of working with Government University can only participate.</p>	<p><b>Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India; all have been included in tender in order to allow maximum participation, in context of the subjects approved by Ministry of Education.</b></p>
57	AJEEVI Technologies Pvt. Ltd.					<p>As Kurukshetra University comes under top 10 ranked University of India. Therefore the criteria of working in the Private Universities, Institutions or Colleges is not relevant. This criteria should facilitate the companies who have the rich experience of working in Government University</p> <p>In that regards request you to kindly consider this point. The companies having an experience of working with Government University can only participate.</p>	<p><b>Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India; all have been included in tender in order to allow maximum participation, in context of the subjects approved by Ministry of Education.</b></p>

58	Expedien eSolutions Limited		23		The bidder must be the company or firm registered in India for minimum of 05 years as on last date of RFP.	Registration of the firm must be at least 10 years. As 5 years of experience is not sufficient to execute the complete integrated university management system. So the bidder company must be at least 10 years of existence in implementing IUMs in government universities	No Change
59			24		The Bidder should be having a positive net worth in the last three consecutive financial years, with an average Annual turnover of at least INR 11 Crores in the last three financial years (FY 2017-18, 2018-19, 2019-20). For MSMEs and Start-Ups duly registered with the Government of India the turnover criteria shall be relaxed by 20% (i.e. these firms should have Annual turnover of at least INR 8.8 Crores in the last three financial years (FY 2017-18, 2018-19, 2019-20)), Subject to meeting of quality, scope technical specification and other criteria asked in this document.	As this project is a big project of complete integrated university management system (IUMS), so as to avoid the inference or participation of small companies (with minimum experience in implementing complete ERP). The criteria of turn over should be 20 Cr. for last three financial years. (And in case of MSM the turn over should be 16 Cr.)	No Change
60			24		The Cloud Service Provider must be MeitY Certified.	As this is a very prestigious project. And involves lot of important and valuable data information. Therefore for security reasons the bidder should be DOIT's service provider along with Meity certified.	No Change
61			24		The Bidder must be ISO 27001:2013 and ISO 9001:2015 certified.	As per the requirement of RFP for the implementation of complete integrated university management system. The bidder should have at least CMMi3 certification along with ISO 27001:2013 and ISO 9001:2015	No Change

62			24		The bidders shall have minimum Technical manpower strength of 50 persons on its rolls at least for six months before the last date of submission of RFP.	The strength of the company is depend on the number of employees on its roll. Therefore for such so for such big ERP Implementation company must have at least 100 persons on its roll.	No Change
63			24		<p>Bidder must be engaged in the job of study design, development, implementation and maintenance &amp; support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years. At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.</p> <p>The implemented solutions should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.</p>	<p>The bidder must have an experience of implementing complete ERP IUMS of at least 10 years to understand the complete eco system of automation in any big state universities. Moreover the bidder must have and experience of implementing the complete IUMS in at least 10 state govt. universities to understand the complete life cycle and complexity of ERP implementation in such kind of the universities.</p> <p>Also as kurukshetra university is the top rated university situated in Haryana, Therefore the bidder should have the work experience of implementing complete IUMS in any state government university of Haryana</p>	As per corrigendum-1
64			20		The bidder will have to provide the source code of various modules	Instead of providing the source code of various modules, bidder can provide the customization source code. Kindly consider	<b>Source code of software is not warranted in the tender. However, the source code of software patches/customizations done for university during implemented and handholding (warranty), AMC period, is to be provided to KUK.</b>

65			26		<p>Certification of the Bidder: CMMI Level 5 for Software Services and Development: 05 marks</p> <p>Certification of the Bidder: CMMI Level 3 for Software Services and Development: 03 marks</p>	<p>Kindly consider the CMMI level 3 certification only. As this includes all the process for any organization for better process.</p>	No Change
66			26		<p>No. of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years (Work Order along with respective Completion Certificate should be attached) The implemented projects should be currently in use and each one of them must include Admission, Academics, Examination (Normal and OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Bidder must submit the certificate from clients mentioning that the proposed solution have implemented and currently running (Purchase Order &amp; Completion Certificate etc.).</p> <p>Weightage for each institution served will be of 0.5 mark and maximum marks that can be awarded in this section will be 30.</p>	<p>As kurukshetra University is the state government university, therefore the number of implementation/Experience of complete ERP in any of the colleges /University is completely irrelevant. Rather the university should ask for complete ERP IUMS implemetation in any state Govt. Universities with number of affiliated colleges affiliated to the university.</p> <p>Also for experience and quality check of bidder - the Bidder should have at least have 15 work orders of state govt. universities out of which at least 3 goverment universities must be from haryana state goverment.</p> <p>Kindly clarify, in this point the affiliated colleges/ Institutions of state government universities will get considered.</p>	No Change



67			26		<p>Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Purchase Order &amp; Completion Certificate must be submitted</p>	<p>As kurukshetra university is one of the biggest state government university with approx 2.75 lakh student strength therefore maximum marks should be given to more than 2 lakh students users and minimum marks should be given to the least experience of handling 50000 students in one university in last 3 years</p> <p>Also in terms of supporting documents kindly add the (invoices or screenshots of university website (were the number of students are mentioned), or self- declaration along with purchase order &amp; completion certificate. ( to satisfy the criteria of student users in above mentioned supporting documents)</p>	No Change
68			32		Payment terms	Payment terms can be decided mutually between the parties at the time MOU.	No Change

69						<p>Additional suggestions: Which university can incorporate in the published RFP for selective participation of the bidders. (to avoid the small organizations who have minimum experience in implementing complete ERP integrated university management system in state government universities like kurukshetra university).</p> <p>Points which can be incorporated in Marketing Matrix (QCBS) are:-</p> <p>1.) Examination result processing of students in one central government/state government university in one year for 100001 to 200000 students.</p> <p>2.) Minimum 3 projects completed involving design and development of complete IUMS in any state government university in the last 3 years, having a value of more than 2 crore INR from each project.</p>	No Change
70						<p>For check on bidders IUMS implementation and or on product quality university can include the 2 site visits in the government universities where implementation has been done, preferably in Haryana.</p>	No Change
71						<p>Kindly consider this point to have successful implementation of IUMS in kurukshetra university.</p> <p>Only one product - The bidders are strictly advised to quote the same product which they have been deploying and have gained requisite experience by way of implementing the said product in similar universities. Non adherence may result in the said proposal being debarred from the evaluation process.</p>	No Change

72	Karvy Data Management	Chapter IV	19	XI	Data migration from legacy applications to new system, data shall be provided by the university in existing format.	Data migration from legacy applications to new system, data shall be provided by the university in database(with Schema)/Excel/csv format only.	Data migration from legacy applications to new system, data shall be provided by the university in database/Access/DB/csv/Excel format.
73		V	24	6	The Bidder must be ISO 27001:2013 and ISO 9001:2015 certified.	Kindly modify as: The Bidder must be ISO 27001:2013/ ISO 20000-1 and ISO 9001:2015 certified Remark: Both ISO 27001:2013 and ISO 20000-1 are similar in nature and applicable to Software Industry.	No Change
74		V	24	8	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work or consortium of companies is permitted.	The Bidder must either be OEM or an authorized business partners of repute of an OEM as evidenced by relevant documents. No sub-contract or sub-letting of work to companies or consortium of companies is permitted. OEMs would be exempted from this restriction.	As per corrigendum-1
75		V	24	9	Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software / IUMS / MIS / ERP in educational institutes for the past 05 years.	Bidder must be engaged in the job of implementation and maintenance & support of similar IT/ITES/e-governance/software/IUMS/MIS/ERP projects for the past 05 years.  Remark: Karvy is a large, experienced player in implementation of IT/ITES/e-governance/software projects. We would submit a quality bid if permitted by the committee.	As per corrigendum-1
76		V	24	9	At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.	This is a OEM requirement. Request you to kindly publish it as a separate line item.	As per corrigendum-1

77		V	25	11	Solvency certificate issued from bank of bidder for minimum value of Rs. 2.4 Crores; not more than 6 months old .	Request you to kindly remove this clause as we are already submitting Turnover, Net worth details.	No Change
78		V	26	1	The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.	<p>The average Annual Turnover of the Bidder during last three financial years from the implementation of IT/ITES/e-governance/software/digitization/IUMS/MIS/ERP/ work in India only.</p> <p>Remark: Karvy is a large, experienced player in implementation of IT/ITES/e-governance / software projects. We would submit a quality bid if permitted by the committee.</p>	As per corrigendum-1
79		V	26	2	CMMI Level 5 for Software Services and Development (services (SVC) / software development (DEV)) 05 marks	CMMI Level 3/5 for Software Services and Development (services (SVC) / software development (DEV))&, ISO 27001, ISO2000-1,ISO9001 : 05 Marks	No Change
80		V	28	6	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 25 marks	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP: 40 marks	As per corrigendum-1
81		V	28		The bidder who scores minimum 65 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	The bidder who scores minimum 80 marks as per marking scheme shall be declared qualified in technical evaluation stage and notified for opening of their financial bids.	As per corrigendum-1
82		VI	32	1	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 10% of Implementation cost	Submission of Solution Blueprint (SRS and FRS Document with Gap Assessment of current processes: 20% of Implementation cost 100% of the License Cost	No Change

83	SUKRIT INFOTECH		24	9	Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years.	<p>Bidder must be engaged in the job of implementation and maintenance &amp; support of such IT/ITES/software/e-governance/IUMS/MIS/ERP/web-portals for the past 05 years.</p> <p>Remark: This part is a pre-qualification requirement on Bidder. Kindly keep this as a separate line item.</p>	As per corrigendum-1
84			24	9	At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.	<p>At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least two solution should be in Government university.</p> <p>Remark: This part is a pre-qualification requirement on OEM (proposed solution). Kindly keep this as a separate line item.</p>	As per corrigendum-1
85			26		The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.	The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of IT/ITES/software/e-governance/IUMS/MIS/ERP/web-portals in India only.	As per corrigendum-1

86			27	4	No. of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years. Weightage for each institution served will be of 0.5 mark and maximum marks that can be awarded in this section will be 30.	No. of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years. Weightage for each institution served will be of 0.25 mark and maximum marks that can be awarded in this section will be 40.	No Change
87			28	6	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP. (25 Marks)	Technical Presentation - Demonstration of the proposed software solution (currently in use by some clients) having functions as per the requirements in the RFP. (50 Marks)	As per corrigendum-1
88			32		Missing	On installation of IUMS instance on Cloud and creation of Kurukshetra University's Basic Structure: 50% of License Cost	No Change

89	WE Excel Softwares Pvt Ltd		24	Point No-09	<p>Bidder must be engaged in the job of study design, development, implementation and maintenance &amp; support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years. At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.</p> <p>The implemented solutions should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules</p>	<p>1.)We have implemented the similar solutions in <b>State Education Departments</b> will you consider the same...?</p> <p>2.)Also you have asked for <b>5 number of proposed</b> solutions ,Can this criteria be amended to <b>2 similar solutions..?</b></p>	As per corrigendum-1
90			27	Point No-03	<p><b>Clause Marking Matrix:</b>Detail of each employee (educational qualification, Experience etc.) should be attached.</p>	Can we provide the declaration certificate of employees instead of providing detail of each employee..?	No Change
91	Crisp India		20	XXVIII	<p>The proposed system should have two variants i.e. One for Cloud hosting and the other for on Premise hosting.</p>	<p>What does "On premise" means , KU premise ?</p> <p>If its KU premise then please lets us know the Who will bear the license cost? Vendor or KUK.</p>	<p><b>Only cloud based system is required for the tender. On premises system is not required at present. However, on premises system may be considered in future as per the requirement of Kurukshetra University.</b></p>

92			20	XXX	The proposed solution must have the provision to integrate the existing Email and should also capable of supporting Single Sign-On Tool.	Please share the details of the existing E-mail service provider. Please let is know who will bear the cost of Third party intergration to establish this feature.	<b>Google is service provider. Tender should comprise quotation for the comprehensive assignment of IUMS implementation, updatation and maintenance including integration with E-mail service provider.</b>
93		C - Training	21		On the job training.	please elaborate what exactly is expected under this ?	<b>Practical hands on training for the end users.</b>
94		Pre qualification criteria	23		1. The bidder must be the company or firm registered in India for minimum of 05 years as on last date of RFP.	Our organization, CRISP (Centre for Research and Industrial Staff Performance) Bhopal is established by Government of Madhya Pradesh under Department of Technical Education and Skill Development in association with GIZ Germany (under Indo German cooperation). It's registered as Autonomous Society and having PAN and GST nos. We request you to kindly allow the "Societies under State / Central Government" to participate in this tender. Relevant documents of CRISP Society are enclosed for reference.	No Change
95		Pre qualification criteria	24		5. The Cloud Service Provider must be MeitY Certified.	Kindly remove the condition of MEITY certified cloud service provider as any Data Centre must be ISO 27001 certified as per the International guidelines and it should be physically present in India at different sesmic zone. As such in this RFP document its mentione to host the solution at KUK premise also , is KUK premise too MEITY certified ?? kindly re-look at this condition and release a corrigendum.	No Change



96		Pre qualification criteria	24		6. The Bidder must be ISO 27001:2013 and ISO 9001:2015 certified.	ISO 27001 is needed only for the data centre of manufacturing industries where as for IT / software development companies CMMi certification is required as a general practice so kindly revise this clause as " <b>The Bidder must be ISO 9001:2015 and CMMi Level 3 or above certified</b> "..	No Change
97		Pre qualification criteria	25		Solvency certificate issued from bank of bidder for minimum value of Rs. 2.4 Crores; not more than 6 months old .	When EMD is taken , why solvency is required at this stage , kindly remove this clause and issue a corrigendum. At the bidding stage no point in taking solvency , by enforcing this EdCil is restricting bidders to participate in the tender.	No Change
98			25		Bidder must host the solution and related data on the Meity certified cloud by hiring/ engaging any Meity certified service provider for hosting services	Kindly remove this clause .	No Change
99		Marking matrix	27		Total employees on pay roll of the bidder for the proper execution of the contract. An Undertaking to be submitted by designated authority (Company Secretary) of the organization.	Kindly revise this clause as " Total employees on pay roll of the bidder for the proper execution of the contract. An Undertaking to be submitted by designated authority (Company Secretary / HR Manager / equivalent officer / any other authorized signatory) of the organization. ( May not all the companies have CS on their board)	As per corrigendum-1

100		Marking matrix	27		Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Purchase Order & Completion Certificate must be submitted	Kindly revise the marking scheme as : >=200000 students --15 Marks >=15000 student Users and <50000 student Users---10 Marks and >=10000 student Users and <25000 student Users--05 marks... As any application handling 02 lacs and above no. of students proves the capability of the system , not necessarily most of the Universities have above 03 lacs students in India . Kindly look into the real aspect and revise the same.	No Change
101						Also please revise this clause as " <b>Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include any three (03) modules :: Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Purchase Order &amp; Completion Certificate must be submitted</b>	No Change
102		Appendix: Requirement of Key Personnel	79		Qualification : B.E/B.Tech (CS/IT)	Kindly include "MCA/MCM / Msc. CS/M.Sc.IT/" also in the qualification criteria. And include "PMP/Prince -2 certification " for Project Manager's qualification.	As per corrigendum-1
103		EMD Amount	9		Rs. 11 lacs	Kindly reduce this amount to Rs. Five lacs. As post LOA , 10% of project cost as PBG is demanded so initially against EMD Rs.five lacs is sufficient to bid for the tender.	No Change

104	Nippon Data Systems Limited	Chapter-V, Clause 1, Prequalification Criteria, S. No-9	24		<p>Bidder must be engaged in the job of study design, development, implementation and maintenance &amp; support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years. At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.</p> <p>The implemented solutions should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules</p>	<p>Bidder must be engaged in the job of study design, development, implementation and maintenance &amp; support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years. At least 1 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/Colleges of Higher Education/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI.</p> <p>The implemented solutions should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.</p>	No Change
105		chapter-V, Clause 1, Marking Matrix, S. No-2	26		<p>1. CMMI Level 5 for Software Services and Development (services (SVC) / software development (DEV)) : 05 Marks</p> <p>2. CMMI Level 3 for Software Services and Development (services (SVC) / software development (DEV)) : 03 Marks</p> <p>3. ISO 27001:2013 (Relevant Documents to be submitted) : 01 Marks</p> <p>4. ISO 9001:2015 (Relevant Documents to be submitted) : 01 Marks</p>	<p>1. CMMI Level 5 for Software Services and Development (services (SVC) / software development (DEV)) : 05 Marks Should be removed</p>	No Change

106		chapter-V, Clause - 1, Marking Matrix, S. No-4	27		<p>No. of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years (Work Order along with respective Completion Certificate should be attached)</p> <p>The implemented projects should be currently in use and each one of them must include Admission, Academics, Examination (Normal and OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Bidder must submit the certificate from clients mentioning that the proposed solution have implemented and currently running (Purchase Order &amp; Completion Certificate etc.).</p> <p>Weightage for each institution served will be of 0.5 mark and maximum marks that can be awarded in this section will be 30.</p>	<p>No. of implementation of the proposed solutions in College/University level education institutes during the last 5 years (Work Order/Completion Certificate should be attached)</p> <p>The implemented projects should be currently in use and each one of them must include Admission, Academics, Examination (Normal and OBE), Research, Hostel, Finance and Budget, Library and Purchase modules. Bidder must submit the certificate from clients mentioning that the proposed solution have implemented and currently running (Purchase Order or Completion Certificate etc.).</p> <p>Weightage for each institution served will be of 7 mark and maximum marks that can be awarded in this section will be 28.</p>	No Change
107		chapter-V, Clause - 1, Marking Matrix, S. No-5	27-28		<p>Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.</p> <p>&gt;= 50000 student Users : 15 Marks  &gt;=25000 student Users and &lt;50000 student Users : 10 Marks  &gt;=10000 student Users and &lt;25000 student Users : 05 Marks</p>	<p>Kindly consider our request to delete the clause as it will restrict prospective bidder and can not lead to a healthy competition.</p>	No Change

108	JUNO Software Systems Pvt. Ltd					Turnover Exemption: As per the directives of the Ministry of Commerce & Industry, DPIIT recognized startups can be fully exempted from any turnover criteria subject to completely meeting the quality, scope, technical specifications and other criteria asked in the RFP. Similar directives has also come from many government of India ministries including MSME. We believe EdCIL being a government of India Enterprise, it will follow the directives in Letter and Spirit	No Change
109	MotherSumi Infotech & Designs Limited	CHAPTER-V Bid Evaluation Process /PRE-QUALIFICATION ELIGIBILITY CRITERIA: Clause no.9	24-25		Bidder must be engaged in the job of study design, development, implementation and maintenance & support of such Software/IUMS/MIS/ERP in educational institutes for the past 05 years. At least 5 numbers of the proposed solution must have successfully been implemented in any Central Universities/ State Universities/ Deemed universities/ Private Universities/ Institute of National Importance (INI) in India during the last 5 financial years. And out of these at least one solution should be in Government university/ INI. The implemented solutions should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.	<p>We, MotherSumi Infotech &amp; Designs Ltd.(MIND) is a CMMi5 certified IT/ITES Global System Integrator , having PAN India presence and globally more than 41 countries . "Being an eligible bidder &amp; as a OEM of our own ERP product "EMPro " which is a registered brand with Govt. Portal and one of the oldest GST service provider as GSP.</p> <p><b>"We request you to accept our suggestion as suggested below " .</b></p> <p><u>"We request you to kindly consider the" OEM experience / credentials along with the bidder and also consider the Global experience of the Bidder/OEM. " OEM details attached for your kind perusal.</u></p>	As per corrigendum-1

110		CHAPTER-V Bid Evaluation Process /PRE- QUALIFICATION ELIGIBILITY CRITERIA: Clause no.9 / Marking Matrix	27		<p>4. No. of implementation of the proposed solutions in College/University level education institutes in India during the last 5 years</p> <p>(Work Order along with respective Completion Certificate should be attached)</p> <p>The implemented projects should be currently in use and each one of them must include Admission, Academics, Examination (Normal and OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.</p> <p>Bidder must submit the certificate from clients mentioning that the proposed solution have implemented and currently running (Purchase Order &amp; Completion Certificate etc.).</p>	<p><b><u>We request you to accept our suggestion as suggested below " . .</u></b></p> <p><b><u>"We request you to kindly consider the" OEM experience / credentials along with the bidder and also consider the Global experience of the Bidder/OEM. " OEM details attached for your kind perusal.</u></b></p>	No Change
111		CHAPTER-V Bid Evaluation Process /PRE- QUALIFICATION ELIGIBILITY CRITERIA: Clause no.9 / Marking Matrix	27		<p>5. Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules.</p>	<p><b><u>We request you to accept our suggestion as suggested below " . .</u></b></p> <p><b><u>"We request you to kindly consider the" OEM experience / credentials along with the bidder and also consider the Global experience of the Bidder/OEM. " OEM details attached for your kind perusal.</u></b></p>	As per corrigendum-1

112	Microsoft	Pre-Qualification	24		The Cloud Service Provider must be MeitY Certified.	Meity Certified CSP is must for all cloud based deployment. We request you to add the below clauses which helps department to select most Robust and Secured Platform 1-CSP should have ISO 9001:2015 ISO 27001, or latest certified as on date of submission of bid. 2-CSP should have ISO 20000-1, ISO 27701, ISO 27017 & ISO 27018 & ISO 22301 & PCI DSS Level1 . SOC I,II and II or latest certified as on date of submission of bid 3- DC & DR sites shall be separated by a minimum distance of 100 kilometers.	No Change
113					additional clause	CSP of which the bidder is an authorized partner should be in top three CSP for Cloud Infrastructure as a Service, Worldwide as per latest Gartner Report	No Change
114					additional clause	Quoted Solution should be tested on Cloud platform with atleast 10 Implementation	No Change
115					additional clause	CSP should ensure that it does not delete any data after end of the contract (for a minimum of 90 days beyond the expiry of the contract) without the express approval of the University/Department	No Change
116			96	10	The system will be deployed on cloud based at level three data center and will be accessible over secure connections from other remote sites as well. provided by the vender	1-TIA 942/ Uptime Institute CertifData 2-Centre should be either Seismic Zone-II or Seismic Zone-3 only	No Change
117					Solution Capability	Solution Should support and deployed on Container based Architecture to support any Load	No Change

118	MasterSoft ERP Solutions Pvt. Ltd.		24	4	The average Annual Turnover of the Bidder during last three financial years (FY 2017-18, 2018-19 and 2019-20) from the implementation of ERP/IUMS solutions in educational institutions in India only.	Request You to consider a gross T.O. of 20 Cr. for last 03 Years  OR  Average of 7.0 Cr. for three Years	No Change
119			27	5	Total number of student users, in a single implementation of the proposed solution at any College/University/Trust level education institute(s), in India during last 5 years. The implemented proposed solution should be currently in use and each one of them must include Admission, Academics, Examination (Normal/OBE), Research, Hostel, Finance and Budget, Library and Purchase modules	Student Strength Gross across Our Clients is over 5.0 Lacs however for a given trust / university with 50k students the same may not include some of the modules as they are under implementation or not required by the trust so the modules be relaxed and the student.	No Change
120			26	2	Certification of Bidder - CMMI Level 5 for Software Services and Development (services (SVC) / software development (DEV))	We are ISO 9001 & 27000 Certified kindly relax on CMMI Certifications	No Change