

18. Efforts are made by the university/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- | | |
|-----------------------|-----------------|
| 4 – To a great extent | 3 – Moderate |
| 2 – Some what | 1 – Very little |
| 0 – Not at all | |

19. What percentage of teachers use ICT tools such as LCD/LED projector, Multimedia, etc. while teaching.

- | | |
|---------------|--------------|
| 4 – Above 90% | 3 – 70 – 89% |
| 2 – 50 – 69% | 1 – 30 – 49% |
| 0 – Below 29% | |

20. The overall quality of teaching-learning process in your department is very good.

- | | |
|-----------------------|--------------|
| 4 – Strongly agree | 3 – Agree |
| 2 – Neutral | 1 – Disagree |
| 0 – Strongly disagree | |

21. How do you rate the online teaching done by your teachers during lockdown period?

- | | |
|--------------|---------------|
| 4– Excellent | 3 - Very good |
| 2 – Good | 1 – Fair |
| 0– Poor | |

Analysis of Students' Satisfaction Survey **(Teaching & Learning)**

The Internal Quality Assurance Cell (IQAC) of the University conducts online student satisfaction survey every year as per format of NAAC. A questionnaire consisting of 22 questions (21 objective type questions and 1 open ended question) is supplied in google form to all the current students of the University. These questions are related to teaching-learning, and evaluation. 21 questions are same as provided by NAAC. The questionnaire consists of several facets of the teaching learning process. Questions vary from specific teaching skills of the teacher, to his overall approach to the educational process. Specific skills of the teacher like, subject knowledge, communication skills, class preparation, and use of ICT tools are part of the questionnaire. The overall approach of the teacher and institution with respect to providing the right environment, motivation, interpersonal relationships, etc. are also part of the questionnaire. Open ended question provides an opportunity to the students to give their suggestions and criticisms in their own words.

The responses of 21 objective type questions are scaled on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. The mean score for each question is calculated and the overall mean is obtained. This figure range from 4 to 0 and gives the mean satisfaction level of the students for the University.

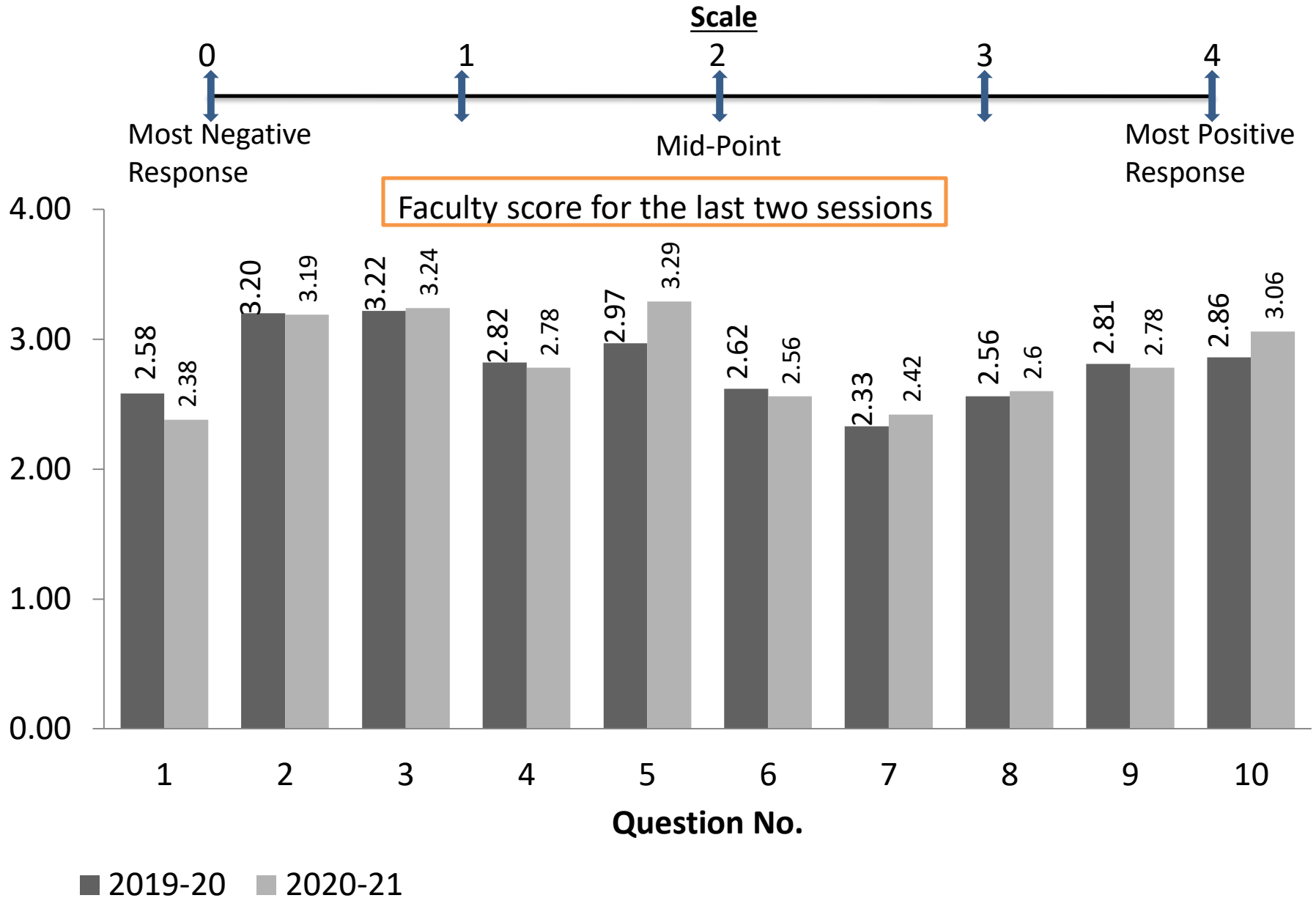
The collected and analyzed feedback of the students is discussed in the academic bodies of the University for Improvement in various aspects of the University.

The survey for the session 2020-21 was conducted in the month of June/July 2021 and 2237 students have responded. The faculty wise analysis of the survey has been done and presented in the form of bar diagrams. The faculty wise score obtained for the session 2020-21 has been compared with that of 2019-20.

The overall students' satisfaction score of the University has been improved in 2020-21.

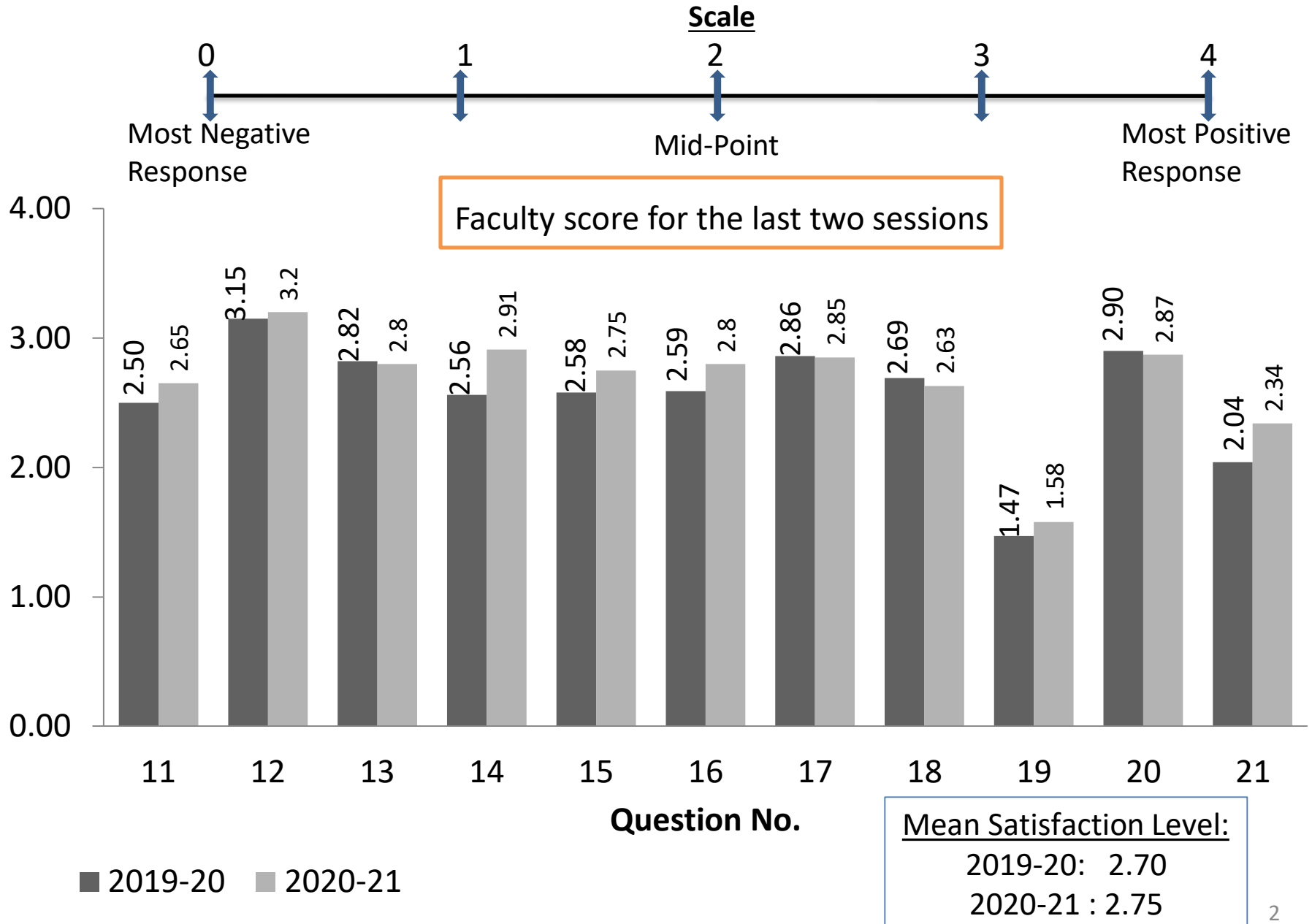
Students' Satisfaction Score (SSS)

Faculty : Arts & Languages



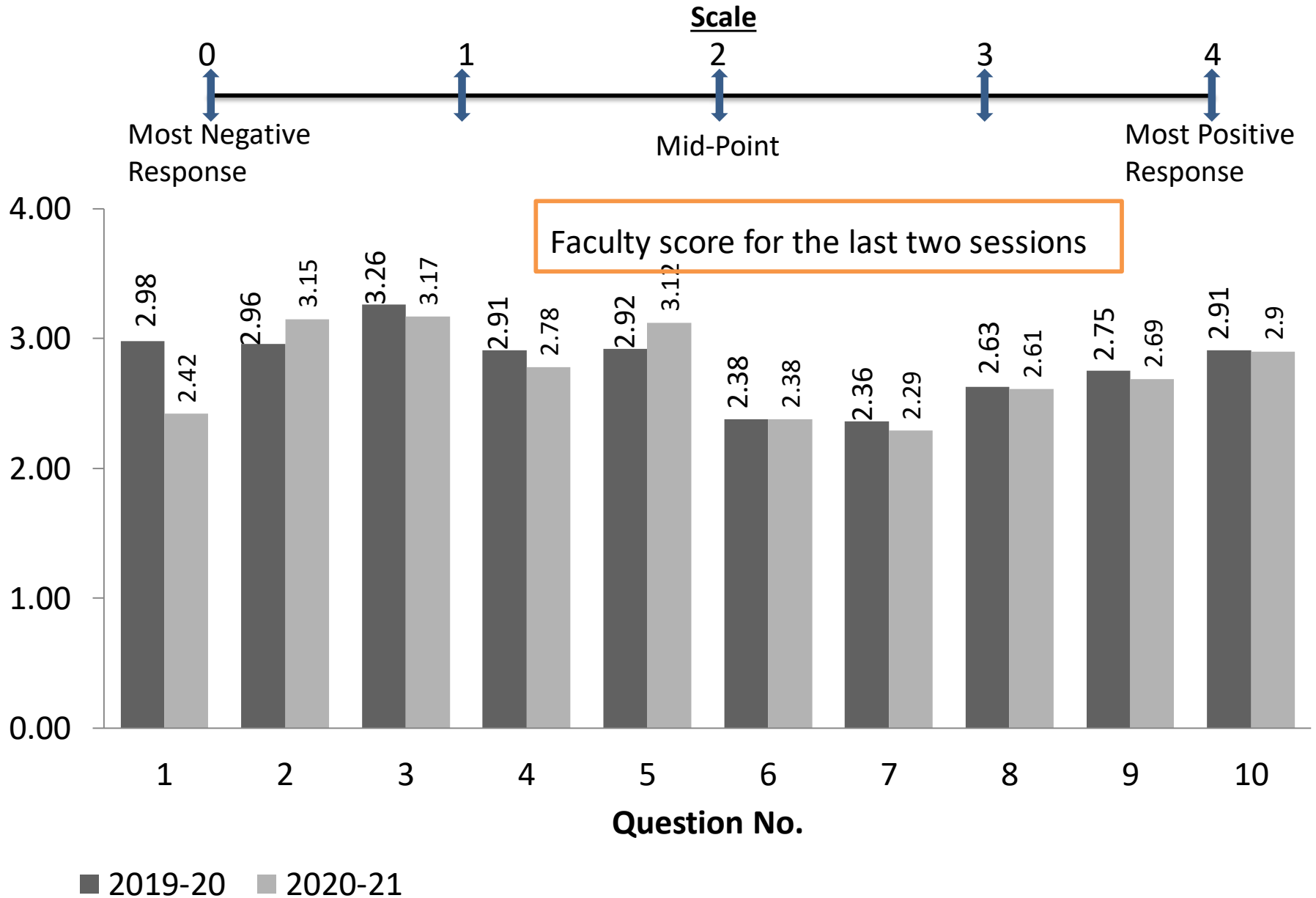
Students' Satisfaction Score (SSS)

Faculty : Arts & Languages



Students' Satisfaction Score (SSS)

Faculty : Social Sciences



Students' Satisfaction Score (SSS)

Faculty : Social Sciences

Scale

0

1

2

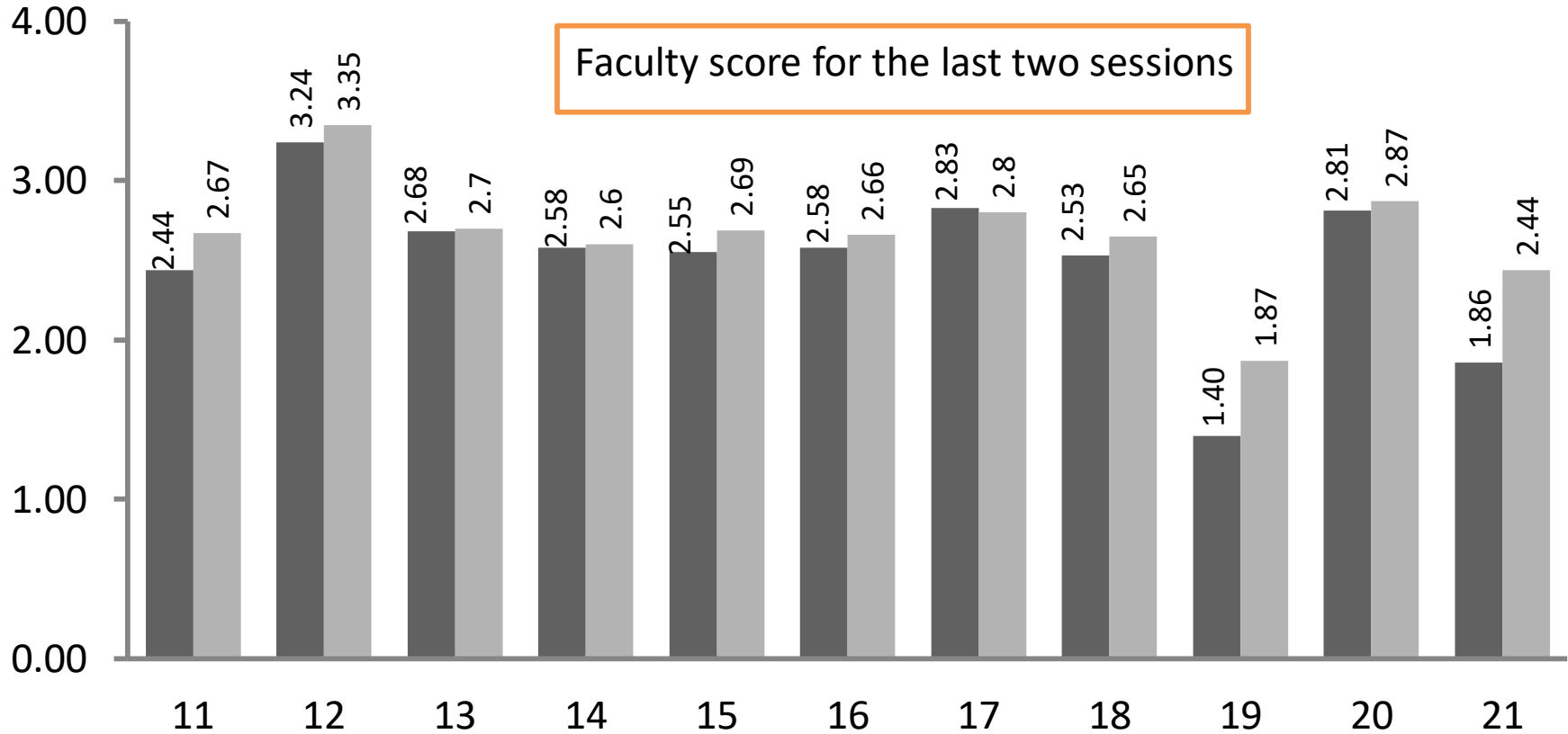
3

4

Most Negative Response

Mid-Point

Most Positive Response



Faculty score for the last two sessions

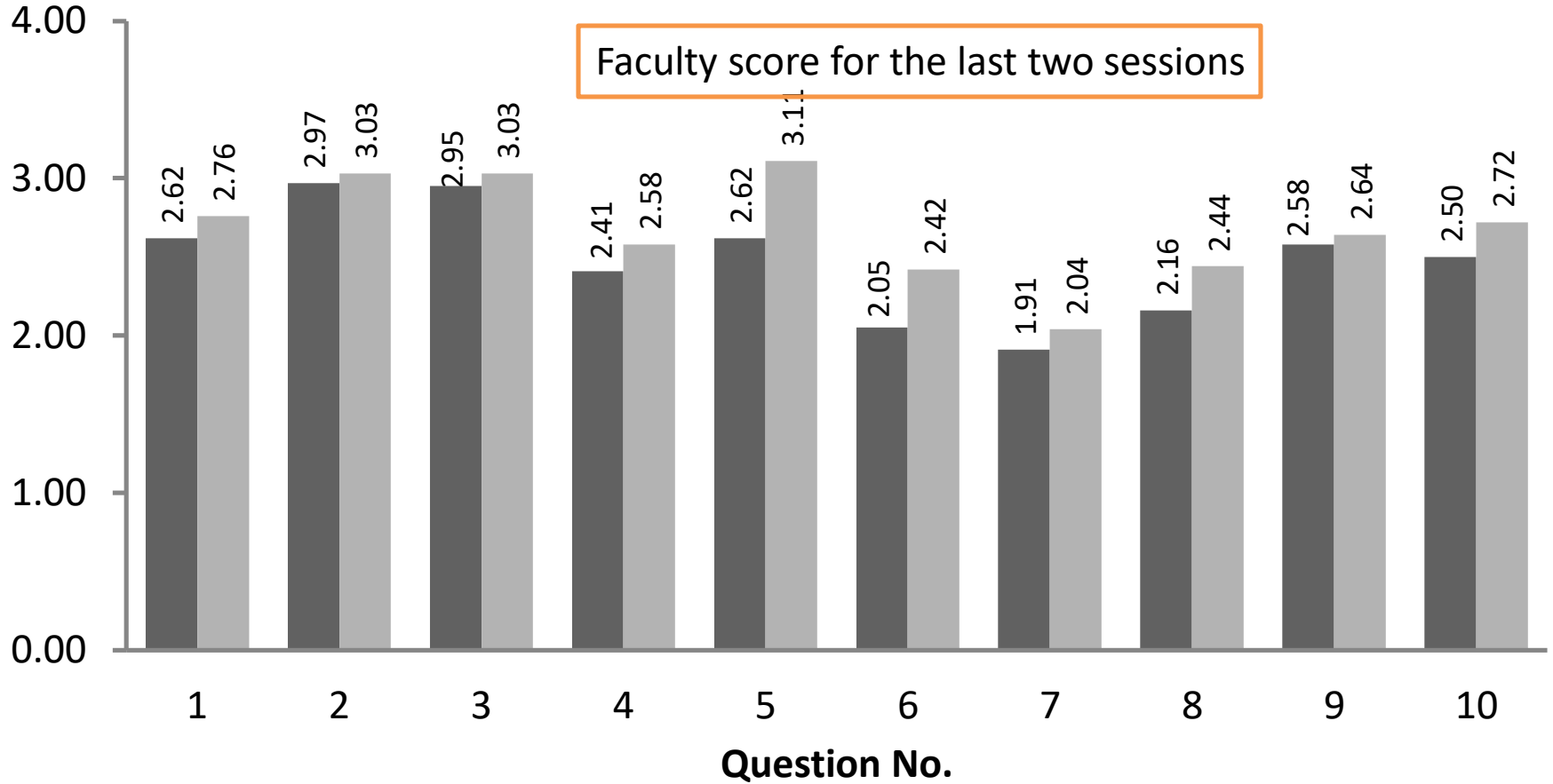
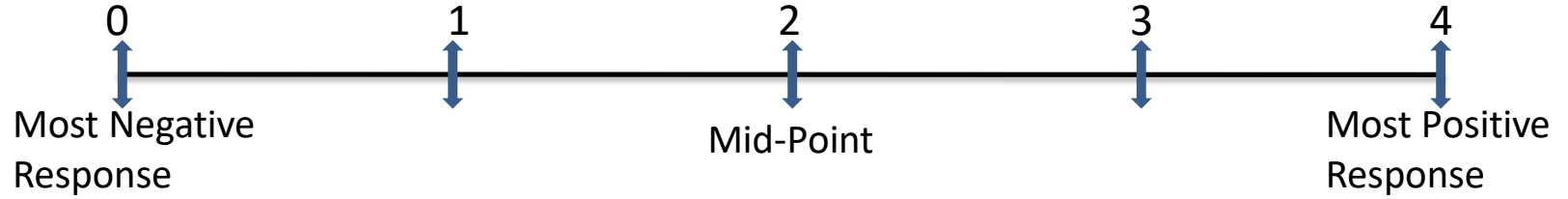
■ 2019-20 ■ 2020-21

Mean Satisfaction Level:
2019-20: 2.69
2020-21: 2.71

Students' Satisfaction Score (SSS)

Faculty : Life Sciences

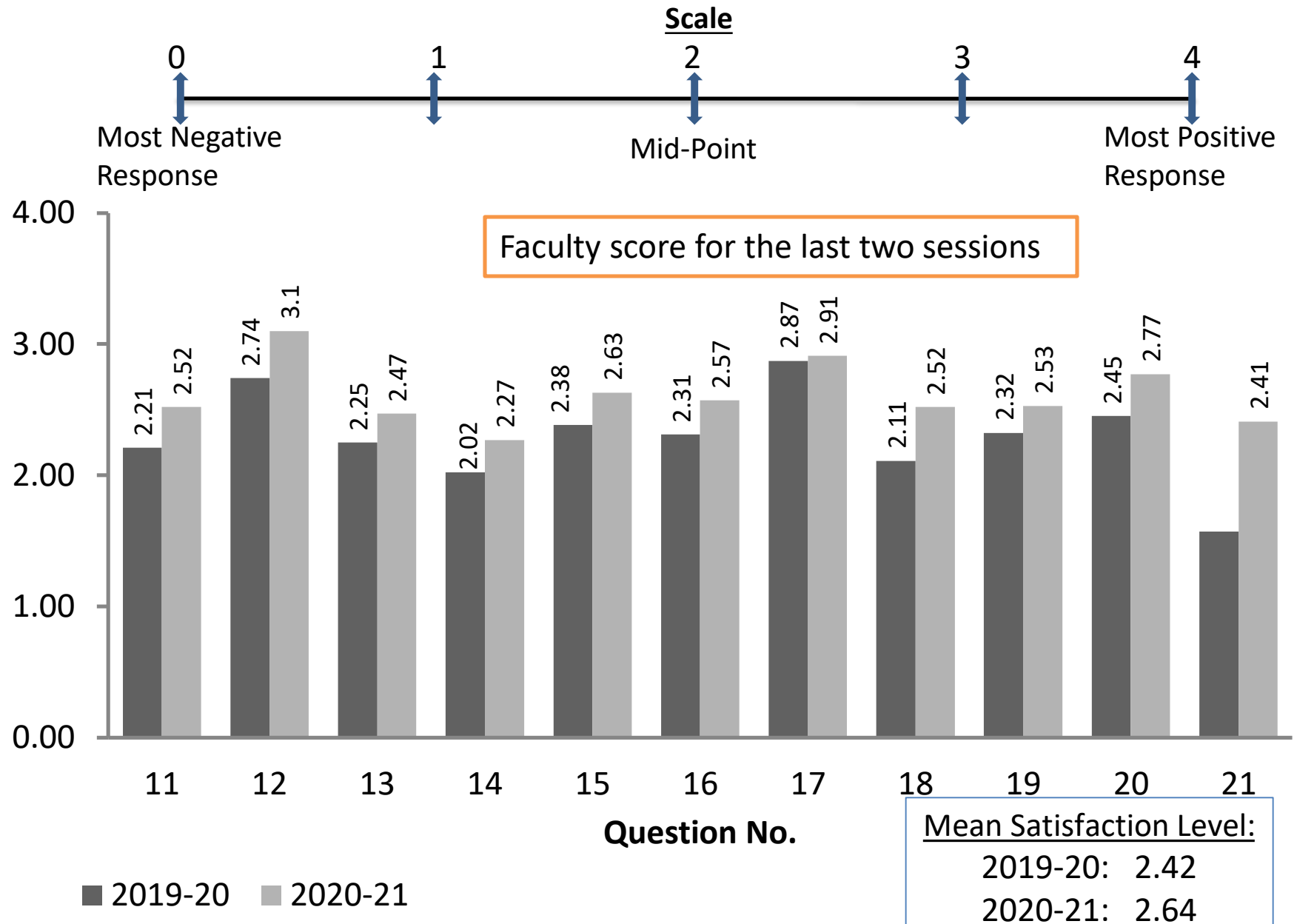
Scale



■ 2019-20 ■ 2020-21

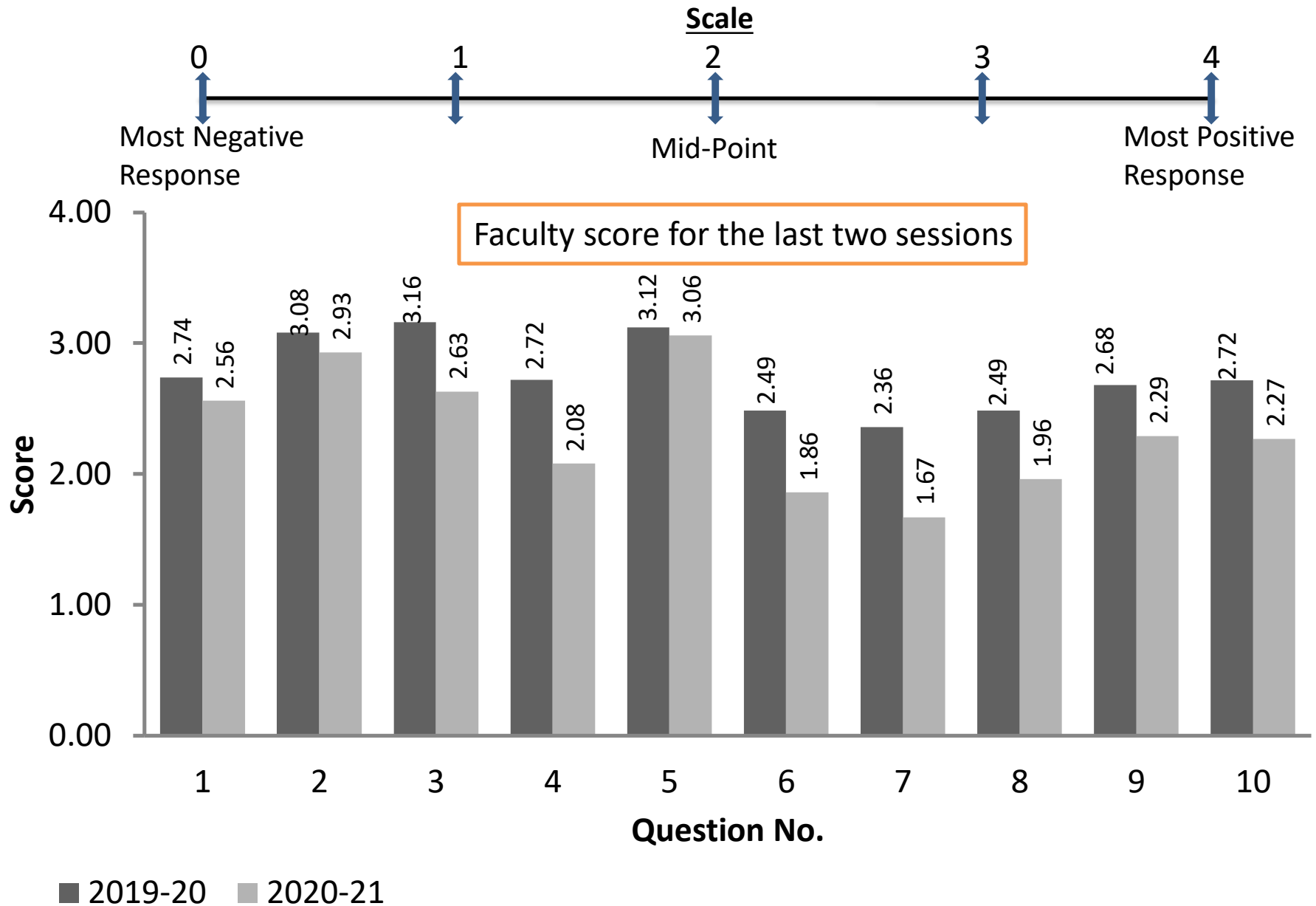
Students' Satisfaction Score (SSS)

Faculty : Life Sciences



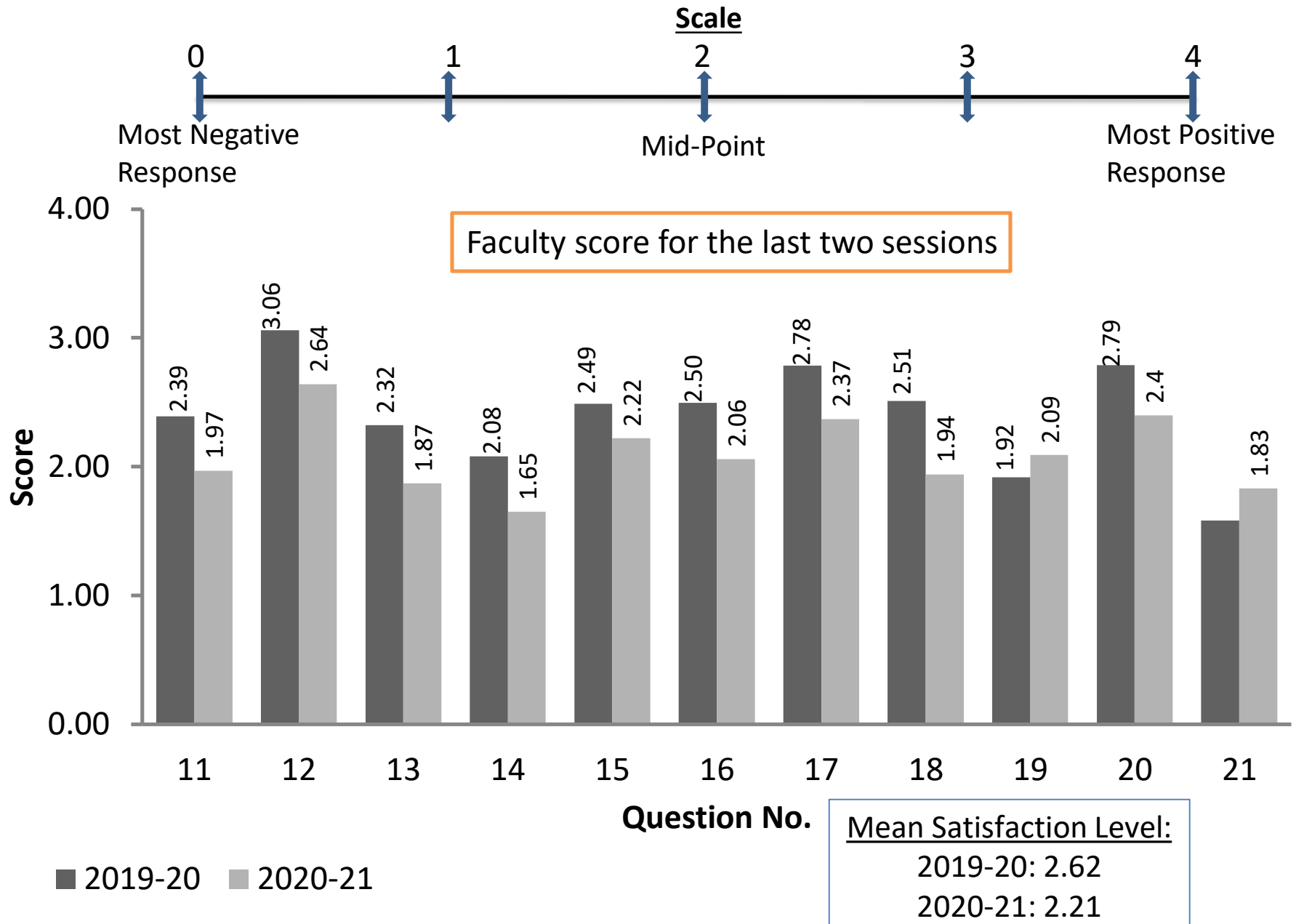
Students' Satisfaction Score (SSS)

Faculty : Science



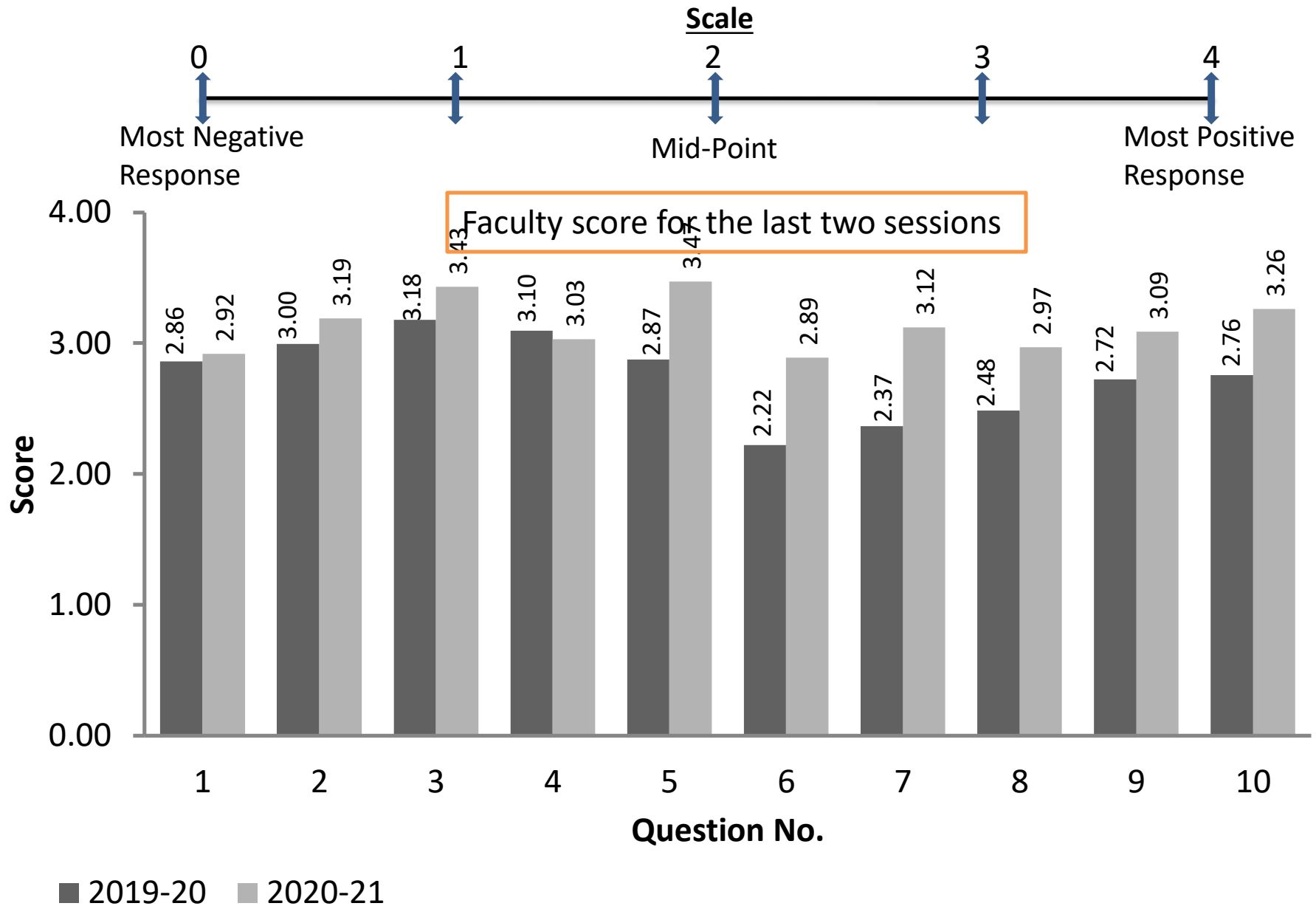
Students' Satisfaction Score (SSS)

Faculty : Science



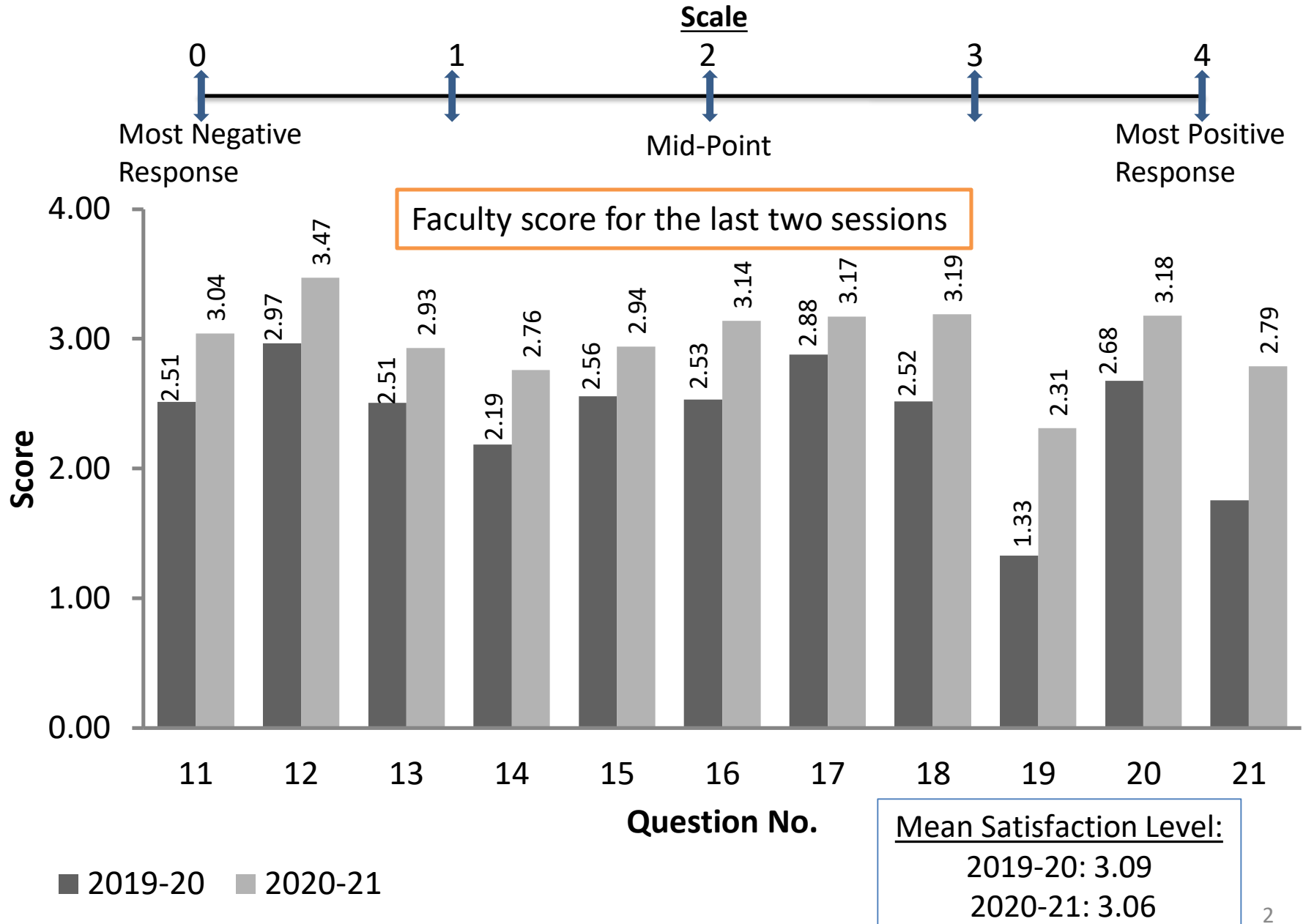
Students' Satisfaction Score (SSS)

Faculty : Education



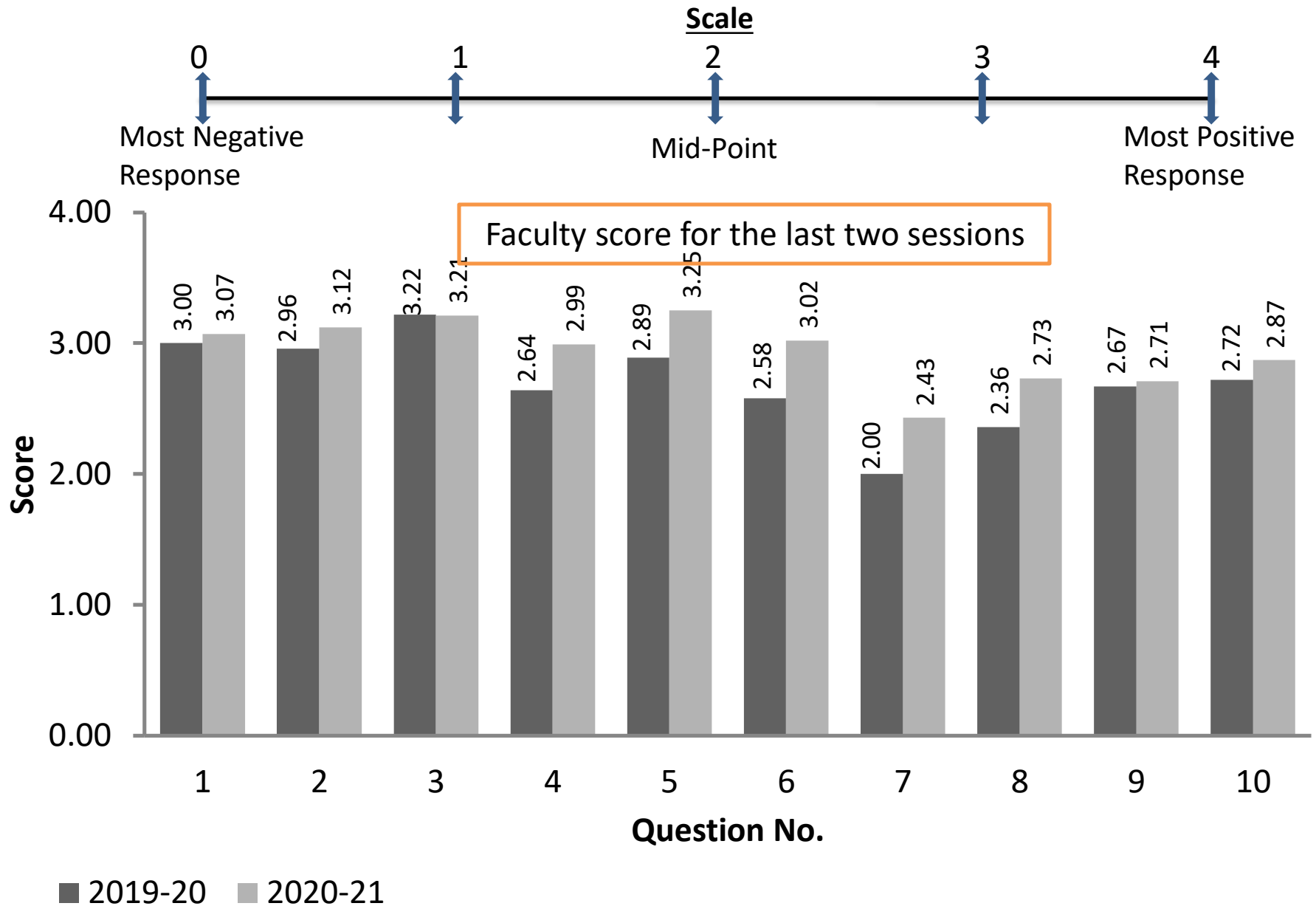
Students' Satisfaction Score (SSS)

Faculty : Education



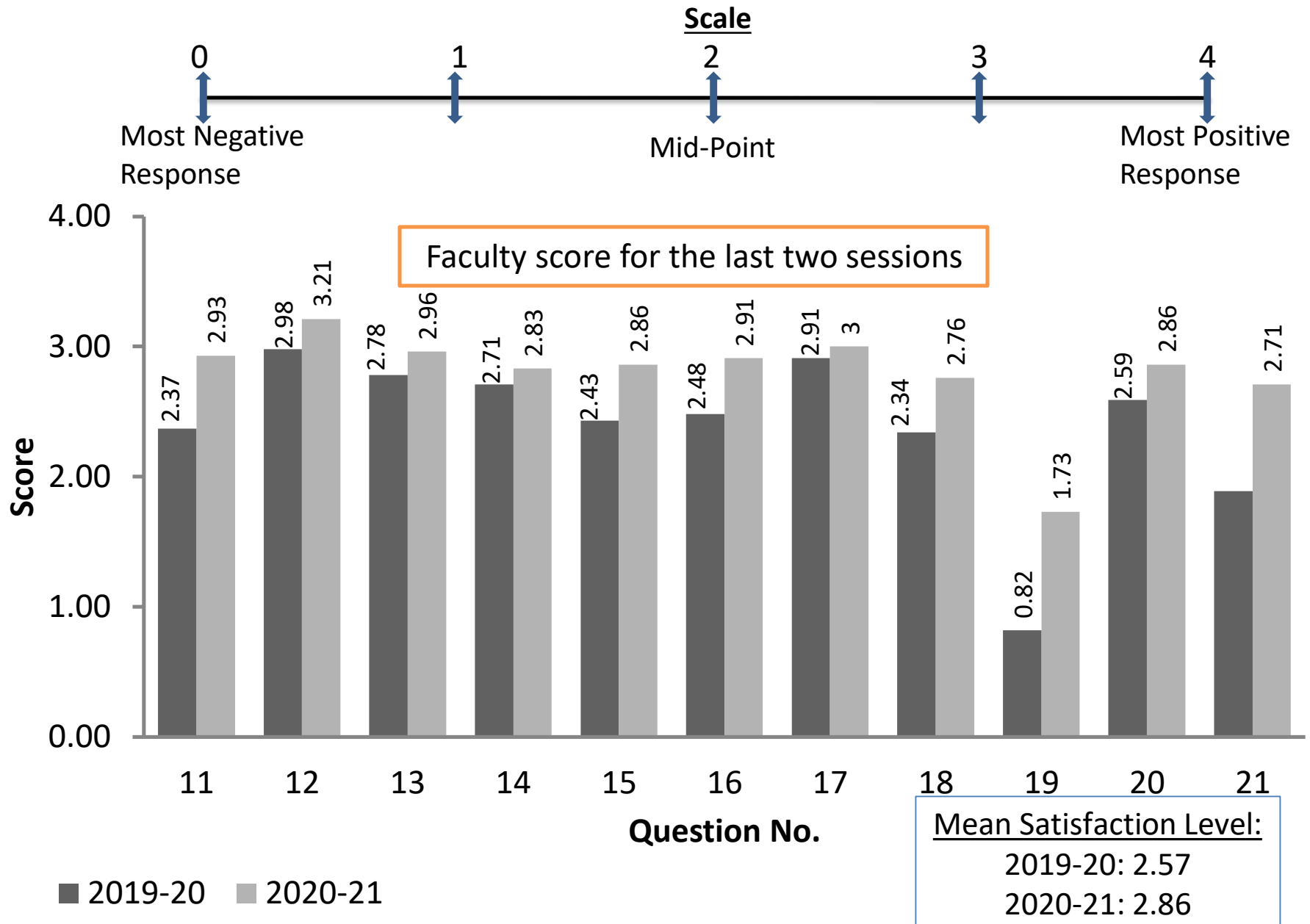
Students' Satisfaction Score (SSS)

Faculty : Indic Studies



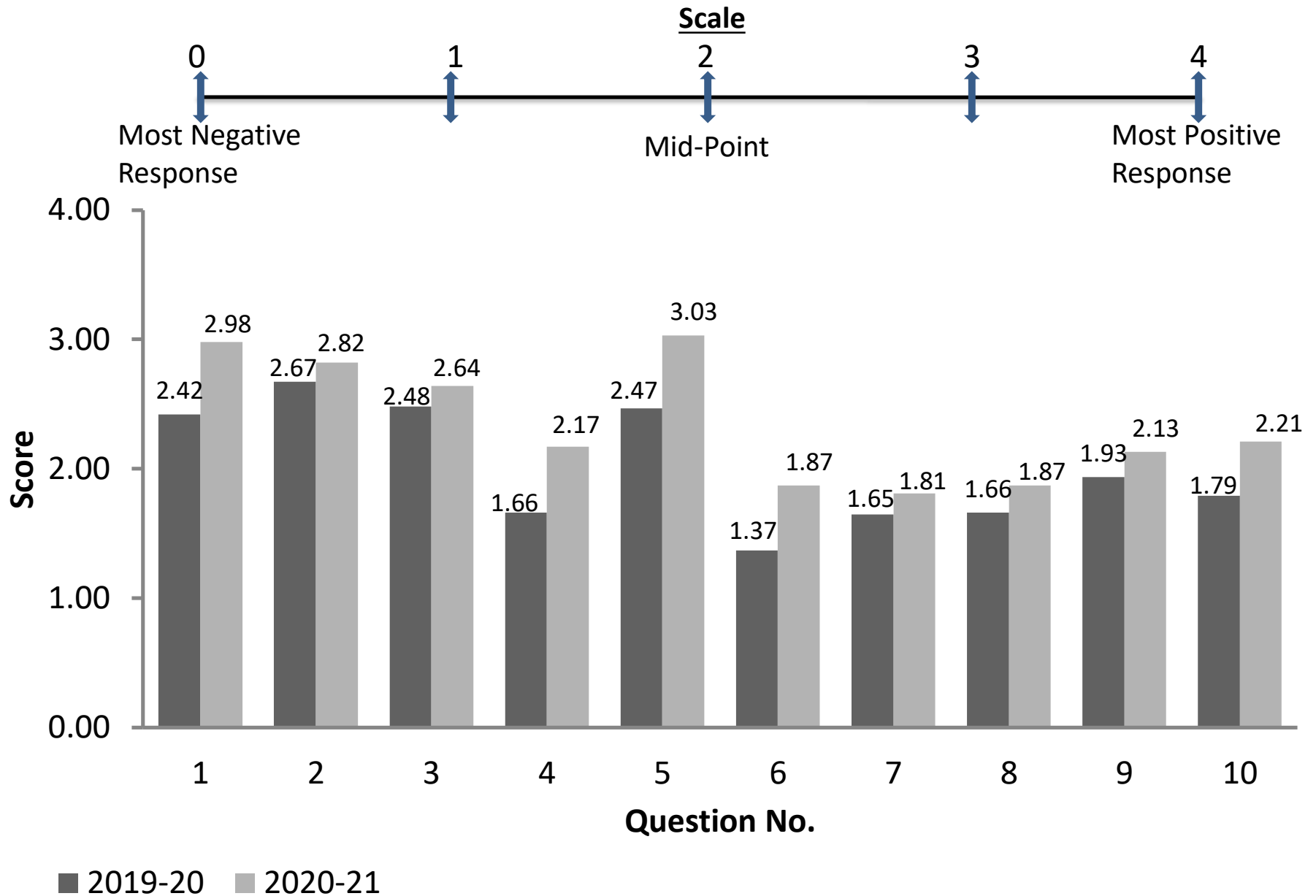
Students' Satisfaction Score (SSS)

Faculty : Indic Studies



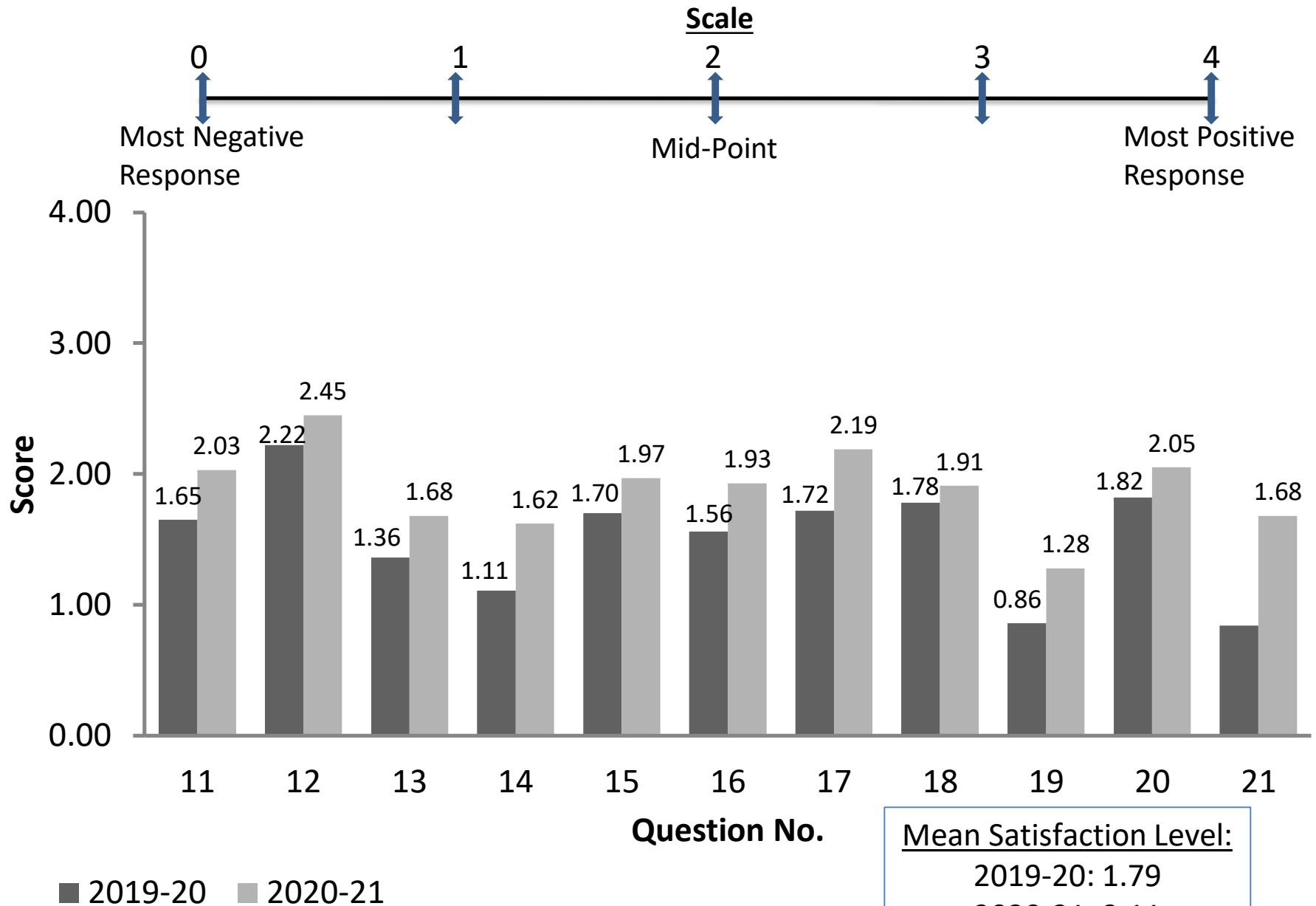
Students' Satisfaction Score (SSS)

Faculty : Engg.&Tech.



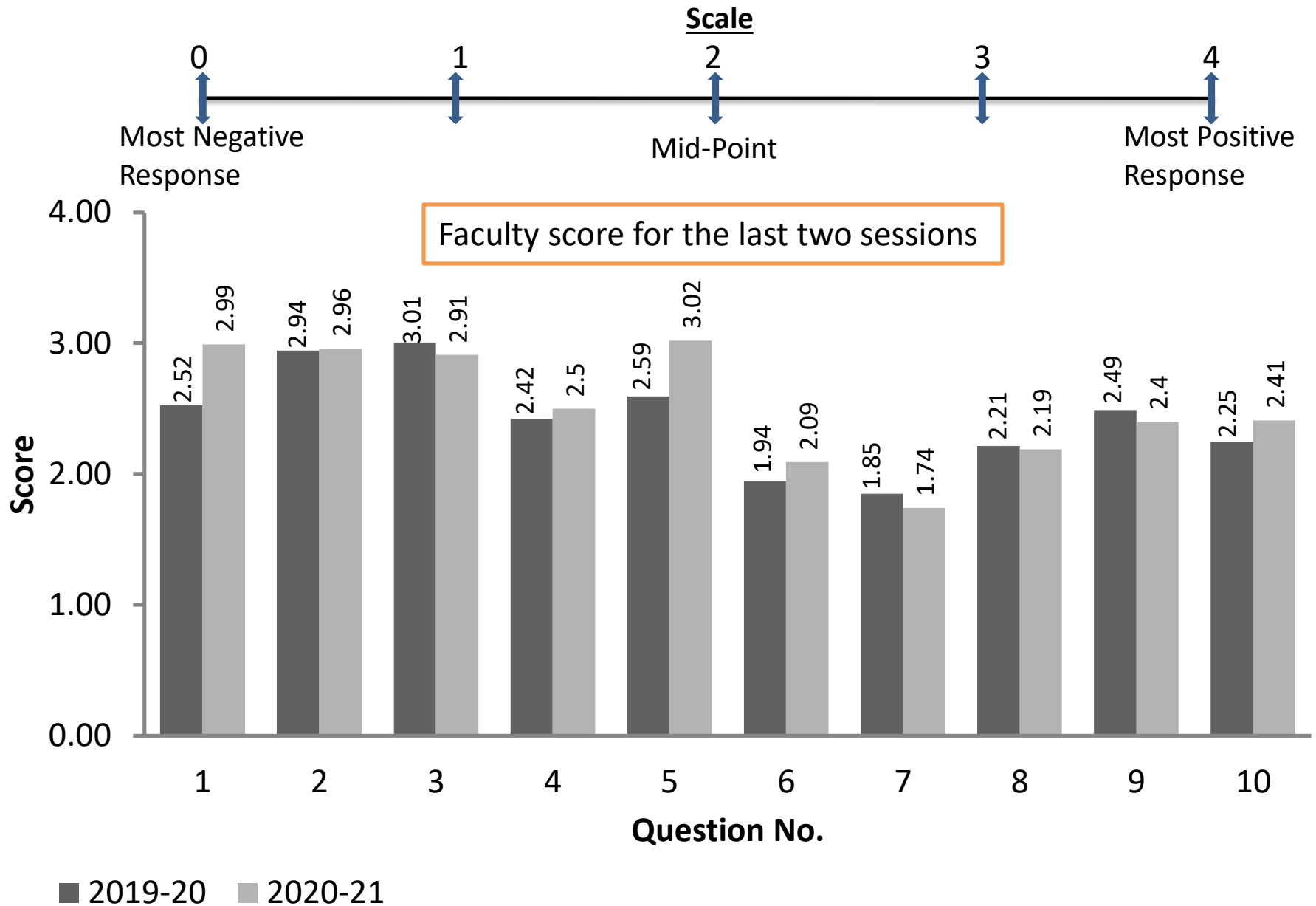
Students' Satisfaction Score (SSS)

Faculty : Engg.&Tech.



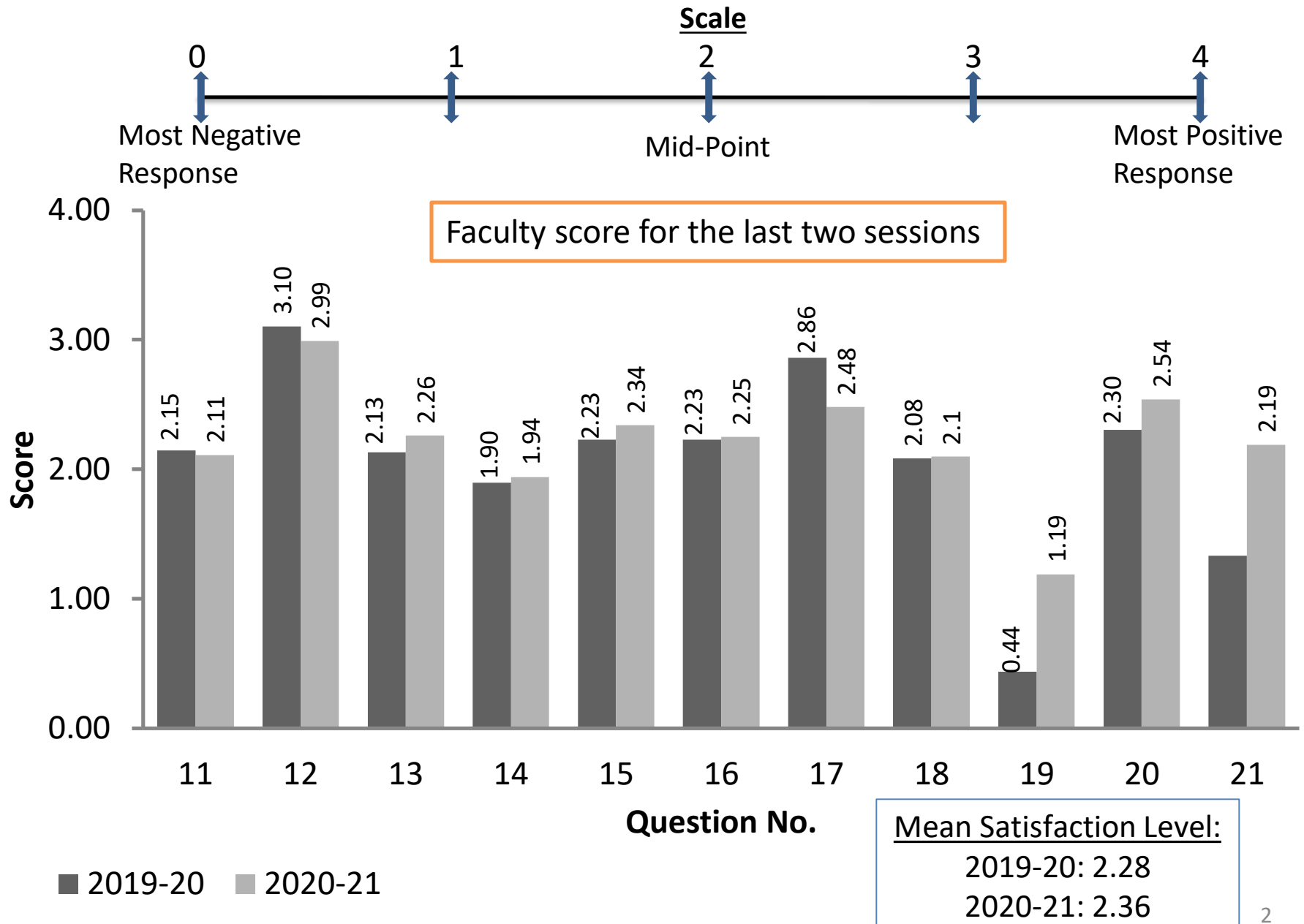
Students' Satisfaction Score (SSS)

Faculty : Law



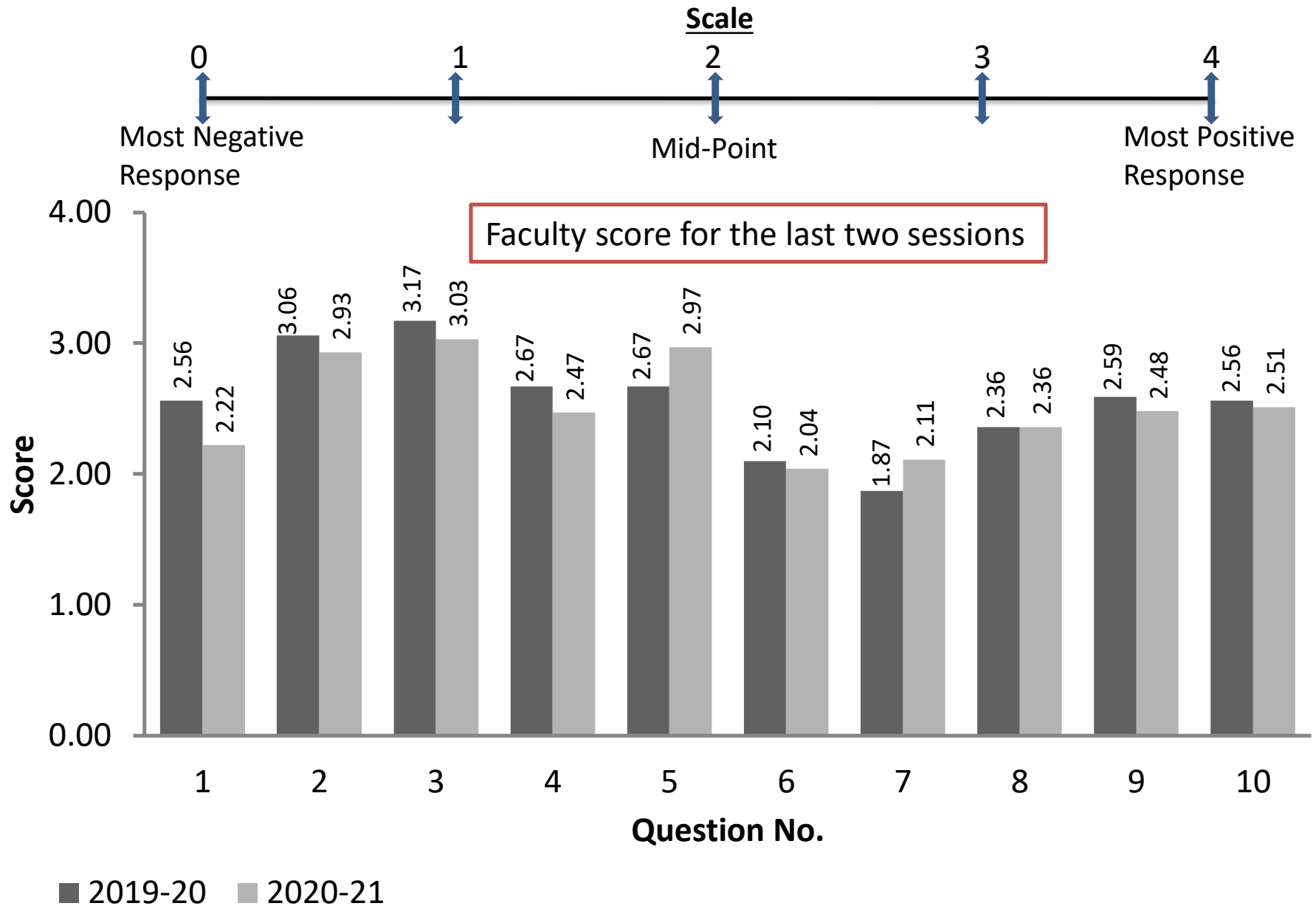
Students' Satisfaction Score (SSS)

Faculty : Law



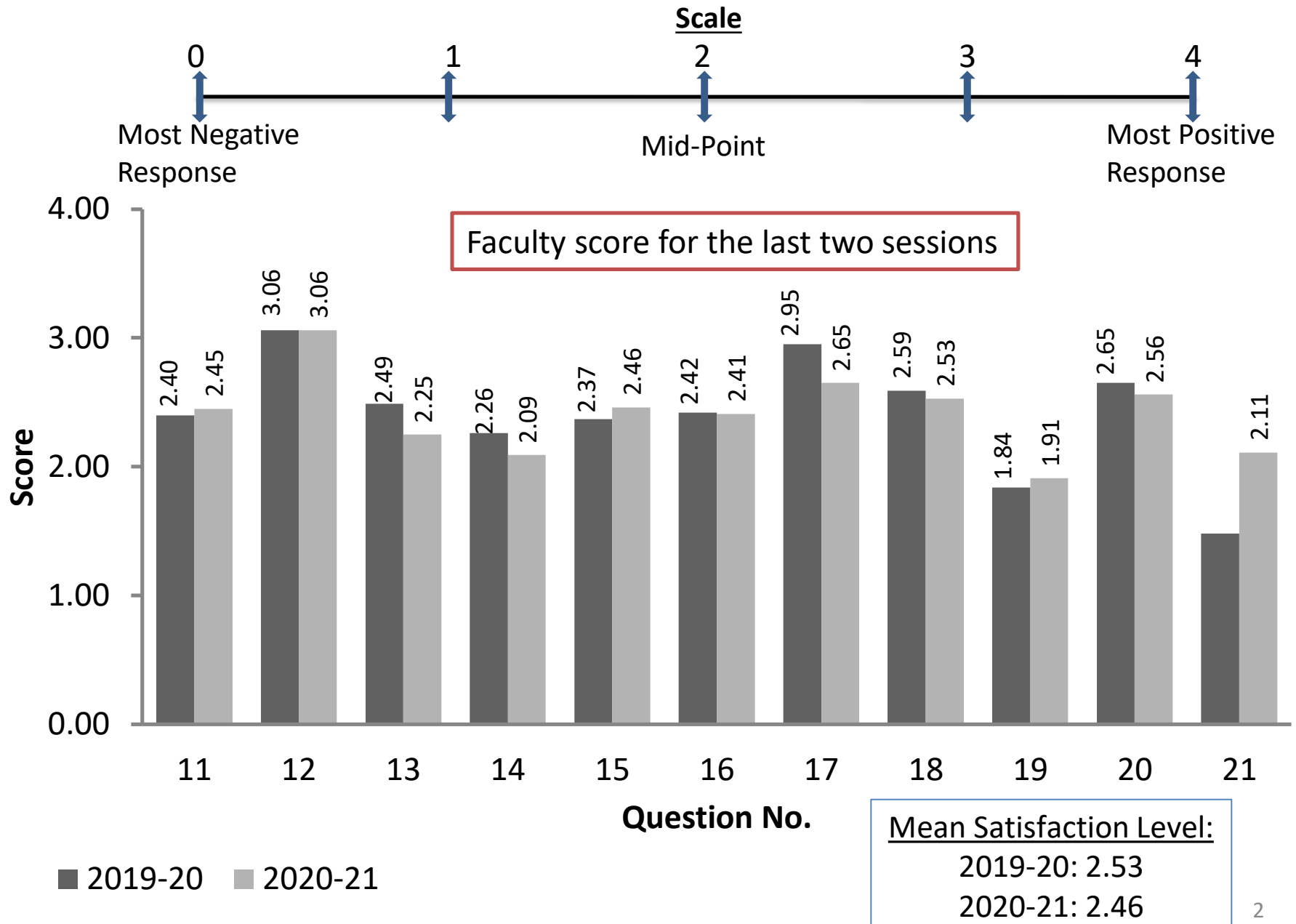
Students' Satisfaction Score (SSS)

Faculty : Comm.&Mgt.



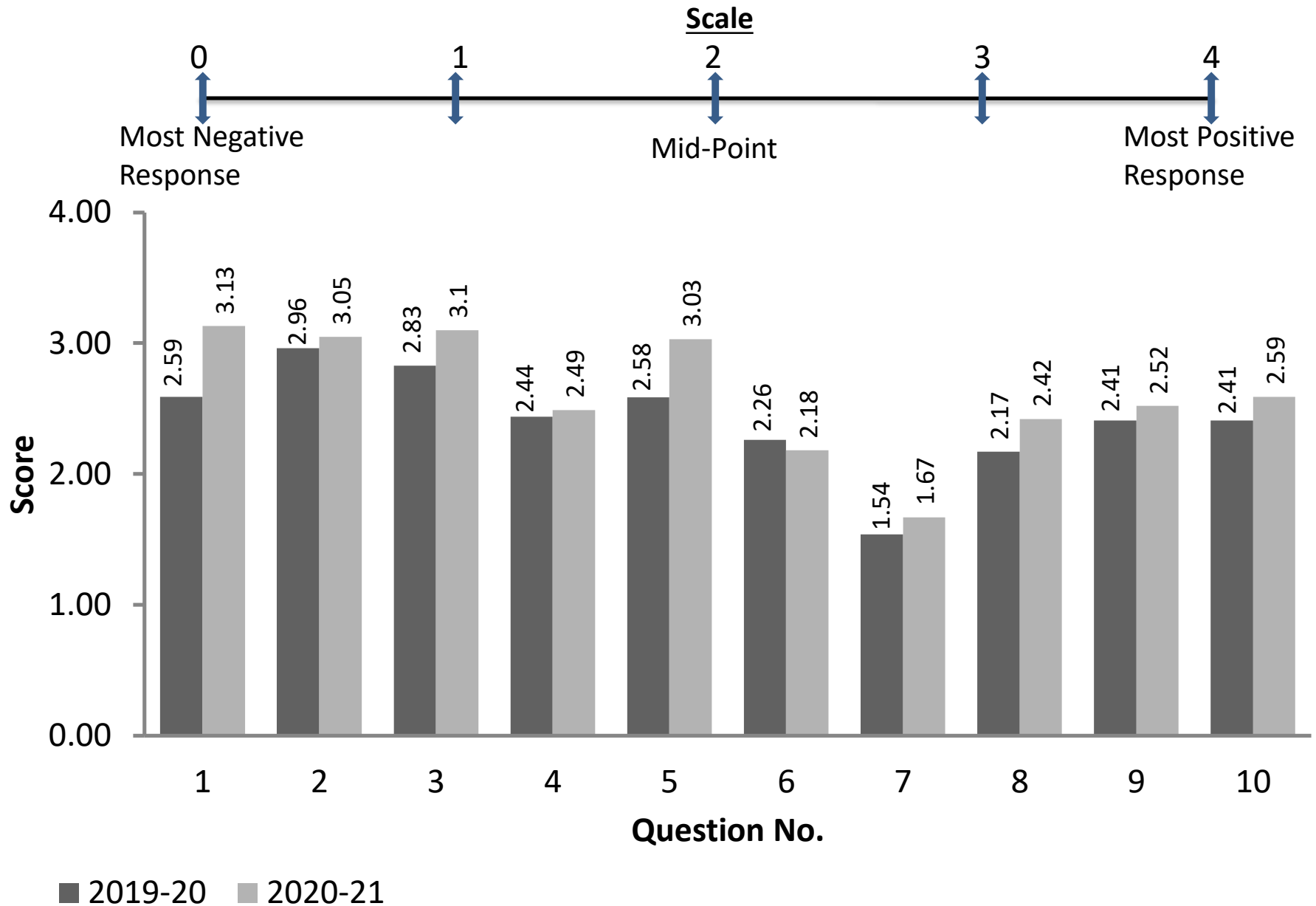
Students' Satisfaction Score (SSS)

Faculty : Comm. & Mgt.



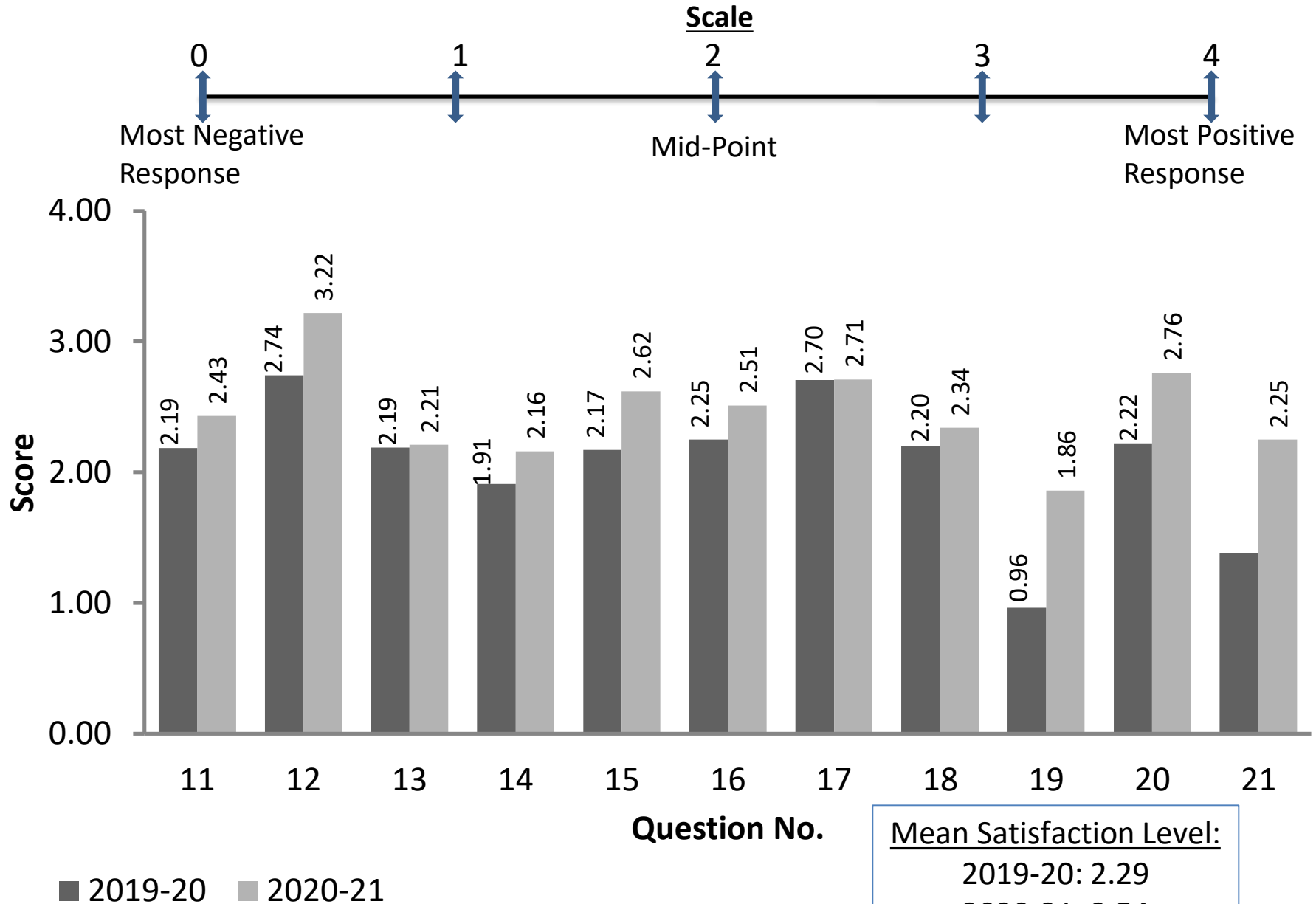
Students' Satisfaction Score (SSS)

Faculty : Pharm. Sciences

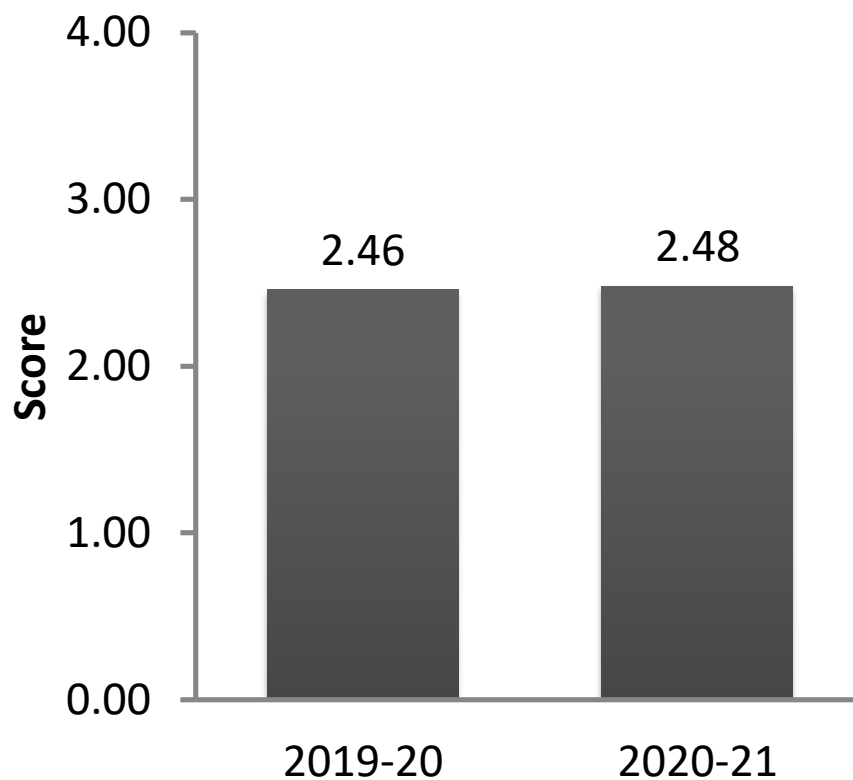
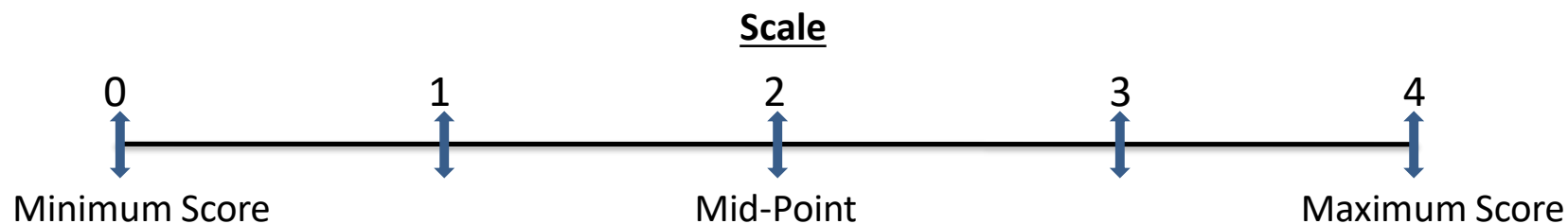


Students' Satisfaction Score (SSS)

Faculty : Pharm. Sciences



Mean Students Satisfaction Score (Teaching & Learning)



Mean Score
for
Overall University