



### **Mohinder Chand, Ph.D.**

#### **Senior Professor & Chairman**

Department of Tourism and Hotel Management

Dean, Faculty of Commerce & Management

**Former Director**, Directorate of Distance Education- 2019-2021.

Kurukshetra University , Kurukshetra

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*Professor Mohinder Chand is currently Chairman and Professor, Department of Tourism and Hotel management, Kurukshetra University, Kurukshetra, India.*

He has also served as professor School of Tourism, Travel and Hospitality Management, Central University of Himachal Pradesh. Dharamshala, H.P from 1-11-2022 to 30-11-2023.

Dr. Mohinder Chand joined the Department of Tourism and Hotel Management, Kurukshetra University as Lecturer in November 1993 and became Associate Professor in the same department in January, 2006 and subsequently joined as professor in Jan. 2009. Dr. Mohinder's teaching interests have been in Tourism Management, Hotel Management, HRM in Hospitality, Hospitality Finance & Accounting, and Hospitality Strategic Management. As a part of his research program, Dr Mohinder has guided 20 PhD students and 8 M.Phil students, Dr. Mohinder has published more than 118 research papers in Tourism and Hospitality journals and other Journals & books of international repute. Dr. Mohinder has authored/ co-authors / co-edited 14 books such as International Tourism and Hospitality in Digital Age (2015) IGI-publication USA , Opportunities and Challenges for Tourism and Hospitality in The BRIC Nations ( 2016) IGI-publication USA, and International Travel Agency and Tour Operation Management (2019)- IGI- Global publication USA ; AI and Emotional intelligence in Modern Business Management (2023) IGI- Global publication USA. And **Leveraging AI and Emotional intelligence in Contemporary Business Management (2024)** IGI- Global publication USA Presently, he is editor of *International Journal of Hospitality and Tourism Systems (Scopus Indexed)*. Dr. Mohinder is also serving as Editorial Board member of various international and national journals. He received his Ph.D. degree from Himachal Pradesh University, Shimla. He is Vice –President, Indian Tourism and Hospitality Congress (ITHC) and also General Secretary of Indian Hospitality Congress (IHC).

#### **ACADEMIC QUALIFICATION**

- Ph.D. Himachal Pradesh University, Shimla.
- M. Phil, Himachal Pradesh University, Shimla.
- M.Com. Himachal Pradesh University, Shimla,
- B.Com, GNDU, Amritsar, Punjab,
- M.Sc. (Hotel Management) Annamalai University, Tamil Nadu.
- PG Diploma (Hotel Management) Annamalai University, Tamil Nadu.

#### **ADMINISTRATIVE EXPERIENCE**

- **Dean, Faculty of Commerce and Management, KUK. W.e.f. 05-09-2025 to**
- **Chairman**, Department of Tourism and Hotel Management, KUK, w.e.f. 18-01-2024 to. Till date
- **Director** – Campus -11 , Central University of Himachal Pradesh , Dharamshala- w.e.f. 08-6-2023 to 30-11-2023.
- **Director:** Centre for Promotion of Ecological, Adventure, Health and Cultural Tourism CUHP, w.e.f 08-12-2022 to 30-11-2023.
- **Chairman**, Department of Tourism and Hotel Management, KUK, w.e.f. 30 March 2022 to 31<sup>st</sup> oct. 2022.

- **Coordinator**, MBA(HM) Programme , Directorate of Distance Education, Kurukshetra University w.e.f. 30 march 2022 to 31 Oct. 2022.
- **Director**, Directorate of Distance Education, KUK, w.e.f. 6-03-2019 to 7-03-2021.
- **Coordinator: Corporate Resource Centre**, Kurukshetra University w.e.f. 2nd August 2017 to 31-3-2021.
- **Chairman**, Department of Tourism and Hotel Management, KUK, w.e.f. 30 March 2016 to 29-03-2019.
- **Coordinator**, MBA (HM) Programme , Directorate of Distance Education, Kurukshetra University w.e.f. 30 march 2016 to 29-03-2019 .
- **Warden**, International Boys' Hostel, Kurukshetra University, **w.e.f.** 12-08- 2007 to 09-07 - 2016.
- **Warden**, Dr. Ambedkar Bhawan Hotel, Kurukshetra University, 20 January 2015- March 2015.
- **Deputy Coordinator: SAP** Phase-11 UGC, w.e.f. April, 2011 to March 2015.
- **Coordinator**, Bachelor of International Hospitality Business Management (BIHBM) **w.e.f.** April 2008 to March 2014.
- **Training and Placement Coordinator**, Master of Hotel Management from 2002-2005, and 2006-2011. Master of Tourism & Travel Management from 30<sup>th</sup> March 2016 to 29<sup>th</sup> march 2019.
- **Coordinator**, Bachelor of Hotel Management & Catering Technology (BHM&CT) July 2009 to 2010.
- **Coordinator Admission committee**: BIHBM since 2008 to 2010, MTM-2011-12, 2013-14.

#### **Haryana Sarasvati Heritage Development Board**

- Member HSHDB- Panchkula -2016-2019
- Member Tourism Committee HSHDB- 2016-2019

#### **PROFESSIONAL EXPERIENCE**

**Teaching Experience = 31 years and 06 months , Experience as professor since Jan 2009 = 16 years and 05 months**

- **Professor** , Department of Tourism and Hotel Management , Kurukshetra university 1-12-2023 to till date
- **Professor**, School of Tourism, Travel and Hospitality Management, Central University of Himachal Pradesh. Dharamshala, H.P. w.e.f. 1<sup>st</sup> November 2022 to 30-11-2023.
- **Professor** , Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra, India, **w.e.f.** January 2009 – 31<sup>st</sup> oct. 2022.
- **Associate Professor**, Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra, India, **w.e.f.** January 2006 – Dec.2008.
- **Reader**, Department of Tourism and Hotel Management, Kurukshetra University, Kurukshetra, India, **w.e.f.** January 2003 – Dec.2005
- **Lecturer**, Department of Tourism and Hotel Management , Kurukshetra University, Kurukshetra, India, **w.e.f.** November 1993- Dec. 2002.

#### **Adjunct Professor** W.e.f. 08-03-2021& till date

Department of Hotel Management, School of Business and Management Studies  
Career Point University, Hamirpur (HP)

#### **Research Guidance**

- 20 students have completed their Ph.D and 3 Students are pursuing Ph.D
- 9 students have completed their M.Phil

#### **COURSES TAUGHT**

( **MTTM, MBA-TTM**, Master of Tourism & Travel Management, Master of Hotel Management and MBA(HM)

- Research methodology, Management, Tourism System, HRM for Tourism; Accounting & finance; Travel Agency and Tour Operation Business. Hotel Management
- Tour Package Management; Financial Management in Hospitality.

## RESEARCH INTERESTS

- Accounting & finance , HRM, Performance Management, Travel Agency and Tour Operation , Tourism development, Sustainable Tourism , Tourism Impacts , Hospitality Strategic Management

## RESEARCH PROJECT(S) (completed)-2012 (August)

Major Research Project (Principal Investigator)

- Research grant (Rs.8,31,450) from the University Grants Commission (UGC) for “Significant Competencies at entry-level in Hospitality Enterprises: a study of Hospitality Recruiters’ Perceptions”

## COURSE(s) DESIGNED\ DEVELOPED

- MTTM, MHM&CT, BHM&CT, BTTM & B.Voc(HM) K.U.K National Education Policy 2020 w.e.f. 2024-25.
- MBA-TT Central University of H.P. National Education Policy 2020 w.e.f. 2023-24.
- MTTM &MHM&CT , Kurukshetra University Under NEP 2020, w.e.f . 2022
- AICTE – MBA(TT) under National Education Policy 2020 - Jan. 2023
- Kurukshetra University: MTTM and MHM&CT Programme structure, ordinance, /Syllabus under National Education Policy 2020 (LOCF-CBCS) w.e.f. 2022 -23 passed by BOS- 13-5-2022.
- AICTE skill based D.Voc/ BVoc programme in Travel and Tourism, 2019.
- Kurukshetra University:
  - On Campus : MTTM; MTA; MHM ,MBA (Hospitality Industry).and BHM&CT
  - Off Campus: (BTTM; BHM&CT; BIHBM).
- Central University of Himachal Pradesh, Dharamshala, Himachal Pradesh ,MBA(TT)
- Indira Gandhi National Open University, New Delhi, B.Sc. in Hospitality and Hotel Administration.
- Indira Gandhi National Open University, New Delhi, BBA (Tourism), Executive MBA in Tourism; Executive MBA in Hotel Management.
- Uttarakhand Open University, Haldwani, Uttarakhand: B.Sc. in Hospitality and Hotel Administration.
- Mewat Development Agency: Certificate Courses in Hotel Management.
- UGC, Member expert committee to design BTTM and BHM courses on CBCSC, 2015

## UGC e- pg Pathshala (paper –coordinator)

- Subject : **Tourism and Hospitality Paper: 2, Travel Agency and Tour Operations, Itinerary Preparation & Tour Package**
- **Written; 28 Modules**

## AWARDS and HONORS

- Awarded gold medal by Himachal Pradesh University, Shimla for best performance in M.Phil. In 1991.
- Conferred ‘Malti Puraskar’ for contribution in the field of environment and social services for the paper entitled “ **Environmental Impact of Tourism- a Survey of Host Community attitude**” by Association of Resource Persons Aid in Need-an NGO, in 2003.
- Conferred honour: **Distinguished author of Tourism Management** by LPU, Jalandhar on 2 April, 2016.
- **Conferred** “award of excellence in hospitality and Tourism Research, by Indian Hospitality Congress (IHC) in 24<sup>th</sup> March, 2023.
- Appreciation certificate for outstanding contribution in Tourism and Hospitality Field by DSV Haridwar on 14<sup>th</sup> Oct. 2023.

**PATENT:** System & Application of Artificial Intelligence for Interplay between Business, Innovation and Technology- Dec.2021

## PUBLICATIONS (Citations = 1791, hi-index=17 and i10-index =26)

Books:

Independently

1. **Travel Agency Management-An Introductory Text, 2006 2<sup>nd</sup> revised edition.** ISBN 81-261-2367-2, Anmol Publication Pvt. Ltd., New Delhi, pp 299.
2. **Managing Hospitality Operations (2009),** ISBN 978-81-261-3747-3, Anmol Publication Pvt. Ltd., New Delhi, pp.330.

#### Jointly

1. **Basics of Tourism: Theory, Operation and Practice, 2002,** ISBN 81-7391-523-7, Kanishka Publishers and distributors, New Delhi, pp270.

#### Edited Books

1. **Leveraging AI and Emotional intelligence in Conterporary Business Management (2024)** ISBN 9798369319024, IGI- Global publication USA
2. **AI and Emotional intelligence in Modern Business Management (2023)** ISBN I9798369304181 (hardcover) , ISBN 9798369304204 (ebook) IGI- Global publication USA .
3. **Tourism Impacts- Strategies and Issues,** (2007), ISBN 81-261-3207-2, Anmol Publication Pvt. Ltd., New Delhi,pp.336.
4. **International Tourism: Issues and Challenges** (2006), ISBN 81-7391-833-3 Kanishka Publishers and distributors, New Delhi,pp.377.
5. **Tourism Education: An emerging essential** (2006), ISBN: 81-7391-832-5, Kanishka Publishers and distributors, New Delhi, pp.248.
6. **International Tourism and Hospitality in Digital Age (2015).** ISBN13: 9781466682689, IGI-publication USA, pp.340.
7. **Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations (2016)** ,ISBN 9781522507086 IGI- Global publication USA.
8. **Bhagavad Gita in The Digital Age,** ISBN 978-93-86608-74-1, Bharti Publications, New Delhi, 2018,pp.207.
9. **International Travel Agency and Tour Operation Management (2019)** ISBN No. 9781522584346 , pp.360, IGI- Global publication USA .
10. **Making New India: Insights from Bhagavad Gita** , ISBN No. 978-93-89657-05-0, Bharti Publications, New Delhi, 2019,pp.248.
11. **Universal Welfare and The Eternal Philosophy of Bhagavad Gita**, ISBN No. 978-93-89657-96-8, Bharti Publications, New Delhi, 2020,pp.198.

#### Research Papers/Articles (In Professional Journals)

1. Ankush Ambardar, Megha Gupta, **Mohinder Chand**, Mahesh Wadhwa (2025) Unveiling the Allure: Exploring Factors of Destination Attractiveness of “Krishna Circuit” , International Journal of Hospitality and Tourism Systems ,Vol, 18(3). Pp.119-133
2. **Mohinder Chand** and Ashish Dahiya (2025) Understanding the Determinants of Embracing E- HRM in the Hospitality Industry, Tourism: An International Interdisciplinary Journal, Vol. pp. ( Under review process)
3. Ms. Gulab Kumar, Dipanker Sharma Dr Bhawana Bhardwaj and **Mohinder Chand** (2025) 'Seventeen Years of International Journal of Hospitality and Tourism Systems: A Bibliometric and Thematic Analysis , International Journal of Hospitality & Tourism Systems, Vol.18 issue 02, pp. 54-70.
4. Rashmi R, Shivakami Rajan, **Mohinder Chand** and Sweety Jamgade (2024) User Proficiency as a Bridge to Memorable Experiences: Investigating the Mediating Role on Smart Tourism Technologies in Religious Destinations, International Journal of Hospitality & Tourism Systems, Vol.17 issue 04, pp.60-76.
5. Anshima, Bhawana Bhardwaj, Dipanker Sharma and **Mohinder Chand** (2024) Ensuring sustainability through green HRM practices: a review, synthesis and research avenues , Journal of Organizational Effectiveness: People and Performance DOI: [/doi.org/10.1108/JOEPP-10-2023-0493](https://doi.org/10.1108/JOEPP-10-2023-0493)

6. **Mohinder Chand** and Amrik Singh (2024), 'Nostalgia as travel motivation? Identifying Religious tourists' motivations in Himachal Himalaya, International Journal of Hospitality & Tourism Systems, Vol.17 issue 02, pp.40-49.
7. Balkrishan, Bhawana Bhardwaj, Dipanker Sharma and **Mohinder Chand** (2024) Exploring Unexplored Dimensions of Organizational Ambidexterity in the Hotel Industry: Systematic Literature Review, Synthesis and Research Agenda, International Journal of Hospitality & Tourism Systems, Vol.17 issue 01, pp.48-65.
8. Dipanker Sharma1, Waleed Salehi, Bhawana Bhardwaj , **Mohinder Chand** and Hasiba alihy (2024 )Dovetailing the human resource management with the cloud computing in the era of industry 4.0: A review , Frontiers in Management and Business, 4(2): 340-351.
9. Bhawana Bhardwaj' Namrita Kalia , **Mohinder Chand** and Dipanker Sharma (2023), Engaged Organizational Culture as a Precursor to Job Performance: An Evidence from the Hospitality Industry of Himachal Pradesh. International Journal of Hospitality & Tourism Systems, Vol.16 issue 04, pp.48-57.
10. **Mohinder Chand**, Ankush Ambardar, Ashish Nag and Amritk Singh (2023) E-HRM Practices in Indian Small and Medium Hospitality Enterprises: An Empirical Study International Journal of Hospitality & Tourism Systems, Vol.16 issue 03 pp.53-63.
11. **Mohinder Chand**, Ankush Ambardar (2023). Tourism and Hospitality Sector - New dimensions in a post COVID-19 World: A Conceptual Analysis from an Academic Perspective, International Journal of Hospitality & Tourism Systems, Vol.16 issue 01, pp.27-33.
12. **Mohinder Chand** and Nisha Kumari (2022) Stakeholders' Attitudes for Tourism Development in Himachal Pradesh- India: A Comparative Study, Journal of Tourism-An International Research on Travel and Tourism, Vol. XXIII, No. 2, pp .1-12.
13. Garima Chopra , Himanshi , Lawrence Kwaku Armah , Shalini, and **Mohinder Chand** (2022) , A Bibliometric Analysis of Human Resource and Covid-19 Studies in Hospitality and Tourism Domain, International Journal of Hospitality & Tourism Systems , special issue on Covid-19 pp.54-64
14. **Mohinder Chand**, Ankush Ambardar, Megha Gupta and Kusum (2022), Impact of reward, recognition and welfare on employee engagement, International Journal of Hospitality & Tourism Systems, Vol.15, issue, 02 , pp.78-88.
15. Anil Lakhera , Yaspal Singh Negi and **Mohinder Chand** ( 2022 ) A Comparative Study of Select Demographic Variables and Job Satisfaction of NCR Hotels' Employees, International Journal of Hospitality & Tourism Systems, Vol.15, issue ,02 , pp.112-122.
16. Anil Lakhera , Yaspal Singh Negi and **Mohinder Chand** ( 2022 ) An Investigation of Job Satisfaction of Employees in Indian Hotel Industry , International Journal of Hospitality & Tourism Systems, Vol.15, issue ,01 , pp. 81-90.
17. Bharat Kapoor and **Mohinder Chand** (2021) The Covid -19 Pandemic: Impacts and Combating Strategies in Hospitality & Tourism Industry, International Journal of Hospitality & Tourism Systems, vol. 14.special issue pp. 82-88.
18. **Mohinder Chand and** Kritika Sharma (2021) Management Accounting Practices in Indian and Canadian Hotel Industry: A Comparative Study, International Journal of Hospitality & Tourism Systems, Vol.14, Issue 2,pp. 57-65
19. Anastasia A. Katou, Pawan S. Budhwar and **Mohinder Chand** (2020).Idiosyncratic Deals and Employees Reactions in the Indian Hospitality Industry, Personnel Review. Vol.49, no 7. pp. 1399-1418.
20. **Mohinder Chand**, Kritika Sharma (2020) Understanding the Importance of Management Accounting Practices in Indian Hotel Industry, International Journal of Hospitality & Tourism Systems, Vol.13, Issue 2. Pp. 29-36.
21. **Mohinder Chand** and Ankush Ambadar (2020) The Impact of HRM Practices on Organisational Innovation Performance: The Mediating Effects of Employees' Creativity and Perceived Organisational Support, International Journal of Hospitality & Tourism Systems, Vol.13 , Issue 1. Pp. 68-80.
22. **Mohinder Chand** (2019) Management Accounting Practices in Tour Operation Industry: an Empirical Analysis, International Journal of Hospitality & Tourism Systems, Vol.12 , Issue 2. Pp. 51-59
23. **Mohinder Chand** and Anish Slath(2018) . Impact of Food and Beverage Service Practices on Customer Satisfaction in the Food Outlets, Chandigarh, India, International Journal of Hospitality & Tourism Systems, Volume 11 Issue 2, pp. 73-81
24. **Mohinder Chand** and Ashish Ranga (2018) Performance Appraisal Practices in Indian Hotel Industry: An Investigation of Employee's Perceptions, International Journal of Hospitality & Tourism Systems, Volume 11 Issue 2, pp. 47-55.

25. **Mohinder Chand** and Sunil Kumar (2017) Investigating Holiday Satisfaction of Chinese and Japanese Tourists Visiting India, *International Journal of Hospitality & Tourism Systems*, Volume 10 Issue 2 pp. 68-78.
26. **Mohinder Chand**, and Sumit Garge (2017) Eco Friendly Practices in Indian Hotel Industry: An Exploratory Study, *International Journal of Hospitality & Tourism Systems*, Volume 10 Issue 1 pp. 63-70.
27. **Mohinder Chand**, Amit Kumar and, Harpal Kaule (2016) Association Between Tourist Satisfaction Dimensions and Nationality: An Empirical Investigation, *International Journal of Hospitality & Tourism Systems*, Volume 9 Issue 2 ,pp.74-82 .
28. **Mohinder Chand**, Harpal Kaule (2016) A Cross National Study of Relationship between Tourist Satisfaction Dimensions and Nationality, *IFRSA Business Review* Vol.6,No.2 ,pp. 48-57.
29. **Mohinder Chand** ( 2016). Building and educating tomorrow's Manpower for Tourism and Hospitality Industry, *International Journal of Hospitality and Tourism Systems*, vol.9. no.1,pp.53-57.
30. **Mohinder Chand** and Vikramjit Singh (2016) The Impact of Sustainable Practices on Organisational Performance: A study of Indian Exhibition Industry, *Tourism Development Journal*, Vol.14, No.1, pp.56-67.
31. **Mohinder Chand** (2015). HRM practices and innovation performance in hospitality industry: An exploratory study, *Tourism Dimensions* Special Issue: Innovation Capability in Tourism, Vol 2., No 2,pp. 10-17.
32. **Mohinder Chand** and Vikramjit Singh (2015) Sustainable Practices in Exhibition Industry: Empirical Evidence from India, *Tourism Spectrum A Bi-Annual Refereed International Journal* Vol. 1, No. 2, pp. 76-86.
33. **Mohinder Chand** and Abhishek Ghai (2015).The Impact of Bar Service Operation Practices on Organizational Performance in Indian Hotel Industry, *International Journal of Hospitality and Tourism Systems*, vol.8. no.1,pp.56-63.
34. **Mohinder Chand** , Asish Dahiya and Shelly Dugal (2015 ) Hospitality and Tourism Research Journal Publications in India: Bon Voyage since 1976 -2014, *Tourism Innovations : An International Journal*, vol. 4, No. 1,pp.1-21
35. **Mohinder Chand** (2014) Residents' perceived support for sustainable tourism development in India: An empirical investigation, *International Research Journal of Social sciences and Management*. Volume: 04, Number: 06,pp.141-151.
36. **Mohinder Chand** and Sunil Kumar (2014). Comparison of service quality perceptions of Chinese tourists' visiting Golden Triangle in India, *International Journal of Hospitality and Tourism Systems*, vol.7.no.1,pp.74-81.
37. **Mohinder Chand** (2014) Religious Tourism Motivation in India: A cross-national analysis, *Tourism Development: An International Journal*, Vol. 11-12, No. 1,pp.40-54.
38. **Mohinder Chand** and Ashish Dahiya (2014) The impact of Service Quality on Customer Satisfaction and Loyalty in tour operation industry, *International Journal of Sales & Marketing Management Research and Development (IJSSMRD)*, Vol. 4, Issue 5, pp.1-14.
39. **Mohinder Chand** and Bharat Kapoor (2014), A Comparative Study of Food and Beverage Service Practices in India Chain hotels and Resorts , *International Journal of Hospitality and Tourism Systems*, vol.7,no.1,pp.49-58.
40. **Mohinder Chand** (2013), Environmental impacts of tourism in Shimla hills of India : An empirical study of resident's perceptions, *Journal of Tourism-An International Research on Travel and Tourism*, Vol.xvi, no. 2,pp.35-46.
41. **Mohinder Chand** and Abhishek Ghai (2013) Bar Service Operation Practices in Indian Hotel Industry : an Investigation of Bar Manager's Perceptions , *International Journal of Hospitality and Tourism Systems*, vol.6. no.2,pp.12-21 .
42. **Mohinder Chand** and Sanjana (2013) The Relationship between business environment and corporate Strategy: evidence from Indian hotel industry, *International Journal of Hospitality and Tourism Systems*, vol.6. no.1, pp.31-36.
43. **Mohinder Chand** (2013) Human Resource Management Practices in Hospitality Multinational Enterprises in India: An empirical analysis, *IOSR Journal of Business Management*, Volume 10, Issue 4, PP 17-28.
44. **Mohinder Chand** and Ankush Ambardar (2013) .Management Accounting Practices in Hospitality and Service Enterprises: A comparative research, *Journal of Commerce and Accounting Research* Volume 2 Issue 3,pp.1-9.

45. **Mohinder Chand** (2013) Understanding Indigenous Human Resource Management in India: an Investigation, *ITIHAS-The Journal of Indian Management April-Jun*, pp.26-35.
46. **Mohinder Chand** (2013) Understanding residents' perceived benefits of heritage and support for tourism development: Empirical Evidence from Pragpur-The Heritage Village, India, *Tourism: An International Interdisciplinary Journal*, Vol.61, No.4,pp.379-394.
47. **Mohinder Chand** and Anastasia A. Katou (2012), Strategic determinants for the selection of partner alliances in the Indian tour operator industry: A cross-national study, *Journal of World Business* (Special Issue on International Human Resource Management in the Indian context), Volume 47, Issue 2, Pp. 167-177(April 2012).
48. **Mohinder Chand** and Amit Kumar (2012), Impact of Human Resource management practices on Organisational Performance in small Indian Hospitality Enterprises, *Entrepreneurship Business Review*, vol.2. no. 2, pp.1-13, (July – Dec.)
49. **Mohinder Chand** (2012) Employers' perceptions about Tourism Management Employability Skills: An exploratory research, *Anatolia: an International Journal of Tourism and Hospitality Research*, Vol.23, issue 3 pp. 359-372
50. **Mohinder Chand** (2012) Understanding Tourism Destination image of India: a cross cultural Research, *International Journal of Leisure and Tourism Marketing*, Volume 3, Number 2 ,pp.1-12.
51. **Mohinder Chand** (2012) Employability Competencies in Hospitality Professionals: an analysis of recruiter's Perceptions, *Journal of Tourism Development*, Vol.10 No.1 ,pp.118-130.
52. **Mohinder Chand and** Vivek Gaur (2012), Residents' perceptions towards sustainable tourism development in Manali Region, *South Asian Journal of Tourism & Heritage*, Vol 5, No.1, pp.157-178.
53. **Mohinder Chand** and Manish Anand (2012) Property Management Practices in Indian Hotels: A comparative investigation, *Asian Journal of Research in Business Economics and Management*, Vol.2.No.5, pp.46-62.
54. **Mohinder Chand** and Amit Kumar (2012), Impact of Human Resource management practices on Organisational Performance in India Hospitality Enterprises, *IFRSA BUSINESS REVIEW* Vol.2, No.3,pp.250-259.
55. **Mohinder Chand** and Vivek Gaur(2011) Sustainable Tourism Development in Manali Region: Perception of Tourism Stakeholders, *Journal of Art and Heritage Management* vol.5, no.3, pp.214-226.
56. **Mohinder Chand** and Ankush Ambardar (2011) Family owned business and sustainable livelihood in Himachal Himalaya: A Study on Tourism, *Indian Journal of Tourism and Hospitality Management*, vol.2, no.2. Pp.44-60.
57. **Mohinder Chand** and Ujjwal (2011) Strategic Alliances Practices in Indian tour operation Industry: an Empirical Investigation, *International Journal of Hospitality and Tourism Systems*, vol4. no.2, pp.29-37.
58. **Mohinder Chand** and Manish Anand (2011) Property Management Practices in Indian Hotels: a study of Manager's perceptions, *IFRSA BUSINESS REVIEW*, Vol.1, no.2, pp.127-135.
59. **Mohinder Chand** and Amit Kumar,(2011), Human Resource Management Practices in Indian ISO and non-ISO hospitality Enterprises: a comparative study , *Tourism development: an International Journal* Vol.9, No.1,pp.76-86.
60. **Mohinder Chand** and Arvind K. Dubey, (2011) Sustainable Tourism Development in India: An Empirical Examination of Stakeholders' Perceptions, Special Issue On: Tourism Development: Current Trends, Challenges and Strategies *International Journal of Social Ecology and Sustainable Development*, 2(2), 41-53,
61. **Mohinder Chand** and Ankush Ambardar,(2011), Training and Development Practices in Indian Hotel Industry: a comparative study of Chain and Non-Chain Hotels, *Indian Journal of Applied Hospitality & Tourism Research* vol.3. pp.3-11.
62. **Mohinder Chand** and Bharat Kapoor (2011), Food and Beverage service Practices in Indian Hotel Industry: A comparative Reserach, *Indian Journal of International Tourism & Hospitality Research* Vol.5. No1 ,pp .55-69.
63. S.C Bagri, **Mohinder Chand** and Ashish Dahiya (2010), Housekeeping Practices in Indian Hotel Industry: a comparative study of Chain and Non-Chain Hotels" *Indian Journal of International Tourism & Hospitality Research* Vol.4. No1 pp.1-13.
64. **Mohinder Chand** and Ankush Ambardar, (2010), Training and Development Practices in Indian Hotel Industry: an empirical investigation, *International Journal of Development Studies*, July-December, IV ,pp.118-128.

65. **Mohinder Chand** and Bharat Kapoor (2010) Food Service Practices in Indian Hotel Organisations: An Investigation of F&B managers' perceptions, *World Applied Sciences Journal*: special issue on "Tourism & Hospitality", Vol.10 (10),pp.31-39.
66. **Mohinder Chand** (2010), Human resource management practices in Indian hospitality industry-an empirical analysis, *Managing Leisure: An International Journal*-special issue on "Managing human resources in the Leisure industry", Vol.15, No.1, pp.4-16.
67. **Mohinder Chand** (2010), The impact of HRM practices on Service quality, Customer Satisfaction and Performance in Indian Hotel industry, *International Journal of Human Resource Management*, Vol.21, No.4, pp.550-565.
68. **Mohinder Chand** and Ashish Dahiya (2010) Application of Management Accounting Techniques in Indian Small and Medium Hospitality Enterprises: an empirical study, *International Journal of Entrepreneurship and Small Business*, Vol. 11, No. 1, pp.25-41.
69. **Mohinder Chand** (2010), Measuring Service Quality of Indian Tourism Destinations: An Application of SERVQUAL Model, *International Journal of Services Technology and Management*, Vol.13, No. 3/4, pp.218-233.
70. **Mohinder Chand** (2010), A cross-national study of motivational determinants among Non-Resident Indian visitors to religious centres in India, *International Journal of Hospitality & Tourism Administration*, Vol.11, No.1, pp.22-38.
71. S.C. Bagri , **Mohinder Chand** and Ashish Dahiya (2010) Investigating Tourism& Hospitality Research in India and Evaluating the Scholarly Productivity in a Major Tourism Journal, *Journal of Indian Art , Culture, Heritage and Tourism* , Vol.1.No.2, pp.51-60.
72. **Mohinder Chand** (2009), Performance Measurement Practices and Organisational Strategy: A Study of Indian leisure Enterprises, *International Journal of Leisure and Tourism Marketing*, Vol.1, no.1, pp.12-28.
73. **Mohinder Chand** and Ashish Dahiya (2009), An analysis of the perceived housekeeping practices in Indian hotels, *Indian Journal of International Tourism and Hospitality Research*, Vol.3.No.1,pp.28-40.
74. **Mohinder Chand** and Ashish Dahiya (2008), Hospitality Education and Advisory Committees in Indian Universities: An analysis of academic success, *Journal of Tourism Studies*, vol, 3, pp.115-128.
75. **Mohinder Chand** and Ashish Dahiya (2008), HR strategies and global business environment- a case study of Indian Tourism Enterprises, *Journal of Tourism Development*, Vol.5&6 , No 1.,pp.42-49.
76. **Mohinder Chand** (2008), Human Resource Management Strategies for Managing the Aging Workforce in Indian Hospitality Firms, *South Asian Journal of Socio-political Studies*, Vol.9, No.1,pp.117-122.
77. **Mohinder Chand** (2008), Managers' perception of hotel management curricula in India: An exploratory study, *Journal of Tourism-An International Research on Travel and Tourism*, Vol.9, No.2, pp.123-140.
78. **Mohinder Chand** and Heera lal (2008), Human Resource accounting: an implication for managerial decisions in Indian hotel industry, *International Journal of Hospitality and Tourism Systems*, Vol.1, No.1 pp.145-161.
79. **Mohinder Chand** and Anastasia A. Katou (2007), The impact of HRM Practices on Organisational Performance in the Indian Hotel Industry, *Employees Relations- an International journal*, vol.29, issue 6,pp. 576-594.
80. **Mohinder Chand** (2007),The Exit Interview: An Effective Technique to Control Hospitality Industry Employees' Turnover, *Journal of Hospitality Application & Research*, vol.1,no.2,pp.5-13. Birla Institute of Technology, Ranch, Jharkhand .
81. **Mohinder Chand** and Ashish Dahiya (2007), Gastronomy Tourism-A tool for promoting Jharkhand as a Tourist Destination, *Journal of Tourism Studies*, Vol. 2, July ,pp.
82. **Mohinder Chand** and Ravi Bhushan, (2005) Rural Tourism: A new approach to achieve sustainability, *South Asian Journal of Socio-political Studies*, vol.5, No.2, pp.
83. **Mohinder Chand**, (2003), Tour operator industry in India: An analysis of operational Dimensions, *Tourism Development Journal*, vol. I, No. I, pp.
84. **Mohinder Chand**, (2003), Environmental Impacts of Tourism – A Survey of the Host Community Attitude, *Journal of Association of Resource person's aid in need* (an NGO), Vol. 2,pp.
85. Manjula Chaudhary and **Mohinder Chand**, (2002), Knowledge Management – Conceptual and Operational Issues, *Shimla Management Journal*, Vol. 2, No. 2, Shimla Management Journal (ISSN 2320 – 0154)
86. **Mohinder Chand** and Anil Sharma (2000) Challenges before Finance Managers, *Indian Management, The Journal of the All India Management Association*.

### Research Papers/Articles ( In Edited Books (ISBN No)

1. Katou, A.A., **Dhiman, Mohinder Chand**, Vayona, A., and Gianni, M. (2024), The Serially Mediating Mechanism of Employee Attitudes and Employee Behaviors -Leaders' Emotional Intelligence and Organizational Performance in Bhawana Bhardwaj, Dipanker Sharma, Mohinder Chand Dhiman ,Leveraging AI and Emotional Intelligence in Contemporary Business organisations (ed.) IGI- Global publication, USA pp.
2. Amrik Singh and Mohinder Chand (2024) From Tradition to Transformation: The Role of AI in the Evolution of Smart Tourism in Bhawana Bhardwaj, Dipanker Sharma, Mohinder Chand Dhiman ,Leveraging AI and Emotional Intelligence in Contemporary Business organizations (ed.) IGI- Global publication, USA pp.
3. Bhawana Bhardwaj, Dipanker Sharma, **Mohinder Chand Dhiman** (2023), Artificial Intelligence vs Emotional Intelligence: Unraveling the Companionship and Paradoxes, in Bhawana Bhardwaj, Dipanker Sharma, Mohinder Chand Dhiman ,AI and Emotional Intelligence for Modern Business Management(ed.) IGI- Global publication, USA
4. Meena Chaudhary, Dipanker Sharma, **Mohinder Chand Dhiman**, Ankita Chaudhary (2023) How Human Resource Managers Can Utilize AI to Promote Employee Well-Being , in Bhawana Bhardwaj, Dipanker Sharma, Mohinder Chand Dhiman ,AI and Emotional Intelligence for Modern Business Management(ed.) IGI- Global publication, USA
5. **Mohinder Chand** and Anastasia A. Katou (2019) Idiosyncratic Deals and Organizational Performance: A Study of the Indian Travel Intermediaries Industry. in *International Travel Agency and Tour Operation Management*(ed.), IGI- Global publication, USA .
6. **Mohinder Chand** and Ravi Bhushan Kumar (2019). Building Foundations for Understanding the International Travel Agency and Tour Operation, *International Travel Agency and Tour Operation Management*(ed.) , IGI- Global publication, USA
7. **Mohinder Chand**, Pawan S. Budhwar and Anastasia A. Katou(2016) Idiosyncratic Deals and Employee Reactions: A Study of the Indian Hospitality Industry, *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations*(ed.) , IGI- Global publication, USA, pp.220-238.
8. **Mohinder Chand** and Sunil Kumar (2016) An Empirical Analysis of Perceived Importance Attached to Destination Attributes of Chinese Tourists' Visiting in India, *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations* (ed.), IGI- Global publication, USA.
9. **Mohinder Chand** (2016) Introduction: Globalisation and Interconnectedness in BRIC Nations' Tourism in *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations*(ed.) , IGI- Global publication, USA.
10. **Mohinder Chand** and Harpal (2016) Relationship between tourist characteristics and destination satisfaction: a cross national study, in Bansal, S.P., Gautam,P. and Walia, S. Tourism –A Multifaceted Perspective(ed.) pp.41-52.
11. **Mohinder Chand** and Ashish Dahiya (2015). Human Resource Management and Sustainable Tourism Development: A Conceptual analysis from an academic perspective, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA
12. **Mohinder Chand** (2015). An Investigation of E-HRM Practices in Indian Tourism & Hospitality Industry, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
13. Suresh Kumar , **Mohinder Chand** and Ashish Dahiya (2015) International Tourism And Hospitality: An Academic Diagnosis in *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
14. **Mohinder Chand** and Manish Anand (2015). Understanding the Importance of Property Management Practices in Indian Hotel Industry. *International Tourism and Hospitality in Digital Age* (ed.) IGI- publication USA.
15. **Mohinder Chand** and Amit Kumar (2015) Human Resource Management in Indian Hospitality Industry: Emerging Theoretical and Practical Aspects, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
16. **Mohinder Chand** & Ankush Ambardar(2015) Corporate Social Responsibility in hospitality Industry: an Empirical Analysis, in, Corporate Social Responsibility(eds), Suresh Kumar Dr. Vinod Negi, Ashwani Sharma,Karan Gupta, YS BOOKS INTERNATIONAL new Delhi ,pp. 49., ISBN -10 -9383793287
17. **Mohinder Chand** and Vivak Gaur (2015). Sustainable Tourism Development in Manali: Tour Operator's Perspectives, Tourism & Hospitality: Trends , Concerns and Opportunities, Bharti Publications new Delhi, ISBN 978-93-85000-20

18. **Mohinder Chand** and Ankush Ambardar (2011), Training and Development Practices in Budget Hotels: a comparative study, in Tourism for Development (ed.) Bansal, S.P.; Kulshreshtha, S. and Gautam P. , *Kanishka Publishers and distributors*, New Delhi.
19. **Mohinder Chand** and Ankush Ambardar (2011), Hospitality Management Education in India: Introspection and Future Directions, Contemporary Trends in Tourism and Hospitality Management (ed..), Primus Publications, New Delhi.
20. **Mohinder Chand** and A. Katou (2011) The Impact of HRM Practices on Organisational Performance in the Indian Hotel Industry, in Hospitality Management (ed,) by **Tom Baum**, VOL. 3: The Management of People and Service in Hospitality, SAGE Publications Ltd
21. **Mohinder Chand** (2011), Understanding Religious Tourism Motivations in India: An Empirical Investigation" in UNWTO Religious Tourism in Asia and the Pacific). Spain.
22. **Mohinder Chand** (2007), Sustainable Tourism and Hotel Industry in Dalhousie: An exploratory study, in Cutting Edge Research in Tourism-emerging issues and challenges (ed.), S.P.Bansal, Abhishek Publications , Chandigarh,
23. **Mohinder Chand** (2007), HR Strategies and Competitiveness: A Case of Indian Small And Medium Sized Tourism Enterprises, In Global Competitive Advantage- Concepts, Approaches and Practices (ed.) by S S Lodha; B P Bhatnagar; Navneet Sharma , Abhijeet Publications.
24. **Mohinder Chand** and Ashish Dahiya (2007), Impacts of higher occupancies on waste management- a concern for Housekeeper, in Tourism Impacts- Strategies and Issues, ed. Chaudhary Manjula, and Kamra, K.K., Ravi Bhushan , S.S. Boora, Mohinder Chand, RH taxak, Anmol Publication Pvt. Ltd., New Delhi.
25. **Mohinder Chand**, (2006) Tourism Education in India, in Tourism Policy issues and implications, published by department of tourism and Hotel management Kurukshetra University, publication .
26. **Mohinder Chand**, (2006), HRD practices in Indian tourism industry, in Tourism Policy: issues and implications, published by department of Tourism and Hotel Management Kurukshetra University, Kurukshetra
27. **Mohinder Chand**, (2006) Sustainable Tourism Development Plan: a Conceptual Framework ,in International Tourism: Issues and challenges (ed.), Bhardwaj D.S., Chaudhary Manjula, and Kamra, K.K., Ravi Bhushan , S.S. Boora, Mohinder Chand, RH taxak, Kanishka Publishers and distributors, New Delhi, .
28. **Mohinder Chand** (2006) HRD in Indian Hospitality industry: An analysis of changing dimension, Tourism Education: an emerging essential (ed.), in Bhardwaj D.S., Chaudhary Manjula, and Kamra, K.K., Ravi Bhushan , S.S. Boora, Mohinder Chand, RH taxak, Kanishka Publishers and distributors, New Delhi,
29. **Mohinder Chand** and Vinay Chauhan (2002), Tourism Industry in Himachal Pradesh, Economic Dateline. Politic-economic news magazine, Vol. II, No. 2 ,pp.
30. **Mohinder Chand** and Vinay Chauhan (2001), Indian Tourism- A Retrospective and prospective appraisal, In Tourism in the new Millennium-challenges and opportunities (Ed), Bansal S.P. Sushma, Sonia and Chander Mohan, Abhishek Publications, Chandigarh.
31. **Mohinder Chand** and Vinay Chauhan (2001), Travel Agency HRD Practices – An Investigation, in Tourism in the new Millennium-challenges and opportunities (Ed) Bansal S.P. Sushma, Sonia and Chander Mohan, , Abhishek Publications, Chandigarh.
32. **Mohinder Chand** (1998), Domestic Tourism in Himachal Pradesh: Potentials, Policies and Trends, Domestic Tourism in India (ed), in Bhardwaj D.S., Kandari P.O., Chaudhary Manjula, and Kamra, K.K., Indus Publishing Co., New Delhi.

#### **International Conference\ Seminars (Attended \ Participated)**

1. 8<sup>th</sup> International Gita Seminar on" VASUDHAIVA KUTUMBKAM: SHRIMAD BHAGVAD GITA and WORLD UNITY, Organised by Kurukshetra University on Dec. 17-19, 2023.
2. 12<sup>th</sup> ITHC International Conference on Indigenous & Cultural: Envisioning Peace and Development for community Well-being, Org.School of Tourism, Travel and Hopsitality Management CUHP in academic collaboration with ITHC on 25-28 Nove, 2022.
3. 5<sup>th</sup> International Seminar on" Sustainable Existence and Shrimad-Bhagavad Gita' organised by Kurukshetra University, Kurukshetra on Dec 21-23, 2020.
4. International Seminar on" Universal Welfare and Eternal Philosophy of Bhagavad Gita' organised by Kurukshetra University, Kurukshetra on Dec 3 to 5, 2019.
5. International Seminar on "Value Added Courses in Hospitality & Tourism" organized by IHTM, MD University Rohtak, on 25<sup>Th</sup> January, 2019.

6. International Seminar on " Making New India Insight from Bhagavad Gita' organised by Dept.of Tourism and Hotel Management, K.U.K. On "Dec 13-15, 2018.
7. International conference on " Rurality , Ruralism and Rural Tourism : Challenges and Coping Strategies" organised by DTHM, Jamia Millia Islamia, on November, 15-17, 2018
8. International conference on "Skill Development in Hospitality, Tourism and Food Technology: Challenges & Opportunities "Organised by M.M. University, Mullana, on 23-24 March, 2018.
9. International Seminar on "Exploring Self in Digital Age- The Perspective of Shrimad Bhagavad-Gita Philosophy, organised by Dept.of Tourism and Hotel Management, K.U.K. On "November 25-27, 2017.
10. International Seminar on Bhagavad-Gita: Holistic Life Management and World Harmony Tourism Motivation, organised by Dept.of Tourism and Hotel Management, K.U.K. On December 6-9, 2016.
11. International conference on Hospitality and Tourism, organised by GNA University, Punjab, on Nove. 12, 2016
12. Amity International Tourism & Hopsitality Congerence on " Advances in Tourism, Hospitality & Aviation : Global Viz-a-Viz Indian Perspective : Vision 2020" organised by Faculty of Hospitality& Tourism, Amity University, Noida on 2-3<sup>rd</sup> Sept. 2016.
13. International National Conference Prospects and Competitive Challenges in Global Hospitality Industry Org. by LPU, jalandhar on 1-2 April, 2016.
14. International Conference on Contemporary issues in international Business , Tourism and Sustainability, MA University Baddi ( HP) april 18-19, 2015
15. 4<sup>th</sup> Biennial Indian Academy of Management Conference on Managing in the Indian Institutional Context, IIM Luknow Noida Campus,11-13 Dec. 2015
16. International National Conference on **Food, Culture and Tourism**, org. by DSV, Hardwar and IHC , Oct.11-12,2013.
17. International National Conference on **Tourism and Hospitality Industry: Modern State, Problems and Prospective**, May, 11-12,2013, org. Centre for Mountain Tourism & Hospitality Studies ,HNB, Gerhwal .
18. International National Conference on **Hotel Travel and Tourism Research**, on Jan. 29-31-2013 , Org. BC Institute of Hotel Management & Catering Technology , New Delhi.
19. International National Conference "Nourishing the Balance of the Universe": Through **Tourism & Cultures**, March 03-05, 2012, Jointly Organized by, Indian Hospitality Congress – India, Dev Sanskriti Vishvavidyalaya, Haridwar, India and International Centre for Cultural Studies, New Delhi, India at Haridwar
20. **INTERNATIONAL CONFERENCE ON" Sustainable Destination Excellence: Innovations in Alternative Tourism" (SDEIAT 2011)**,17-18 February, 2011, organized by School of Hospitality and Tourism studies , University of Jammu.
21. **International Conference on Challenges and Strategic Interventions for Tourism in India**, 04 – 05 December 2010, organised by Institute of Tourism Studies, University of Lucknow.
22. **International Conference First International Colloquium** INDIAN TOURISM CONGRESS On ISSUES AND TRENDS OF TOURISM DEVELOPMENT: CHANGES AND CHALLENGES At BANGKOK and PATTAYA, THAILAND (June 24-27, 2009)
23. International National Conference on "Destination Image and Branding –Strategies and Implications" on 11-12 September, 2009 at Institute of Vocational Studies (Tourism), H.P.U. Shimla.
24. **International seminar on Global Tourism- Issues and Challenges**, 28<sup>th</sup>, March 2005, Dept.of Tourism and Hotel Management, K.U.K.
25. **International conference on Creating Global Competitive Advantage**, at Udaipur, August 07-08, 2004, organised by Laxpra Foundation (Udaipur) in collaboration with New England Business Administration Association, Southern Connecticut State University, USA and International centre for Excellence and competitive advantage, London.
26. **International Conference on Tourism in the 21<sup>st</sup> Century-Challenges and opportunities**, Sept., 20-21, 2001, Institute of Vocational Studies (MTA Dept.) H.P. University, Shimla.

#### National Seminars/Workshops

1. National Seminar on "Tourism Education & Skill Development: Prognosis & Prospects" March 18<sup>th</sup>,2017 organized by Department of tourism and Hotel Management , Kurukshetra University, Kurukshetra.
2. National Seminar on TOURISM FOR ALL – AUGMENTING CURRICULAR ASPECTS OF TOURISM AND HOSPITALITY EDUCATION (27<sup>th</sup> & 28<sup>th</sup> February, 2016), UIHTM) PANJAB UNIVERSITY, CHANDIGARH.

3. National Seminar on Corporate Social Responsibility , Nove, 28, 2014, organized by School of Management ,Bahra University , Shimla Hills.
4. National Seminar on Green Hospitality and Tourism Industry, on 8-9 Feb. 2014 org, by UIHMT , Panjab University Chandigarh .
5. National Workshop on Challenges, Future Trends & prospect of Hospitality & Tourism Industry , on Sept., 14-15, 2013. By DSV Haridwar.
6. National Workshop on new Jobs trends in Tourism Sector, on July, 24-25, 2013. By DSV Haridwar.
7. National Conference on "**Hospitality & Tourism Education in India: Issues & Challenges**", **April 22, 2013, Institute of Hotel & Tourism Management**, MD University, Rohtak.
8. National Seminar on "**Industry- Academia Interface: Challenges before Tourism education**" on Feb,23,2013, organized by Department of Tourism ,Govt. of Haryana and Department of tourism and Hotel Management , Kurukshetra University, Kurukshetra
9. National Seminar on "**One Billion Tourists, One billion Opportunities** ", 15th & 16<sup>th</sup> Jan. 2013, organisaed by UIHMT, PU Chandigarh.
10. National Conference on "**Shaping Youth for hospitality & Tourism industry**", **Sept. 1st 2012, Institute of Hotel & Tourism Management**, MD University, Rohtak.
11. National Seminar on "Tourism Planning and Development in India : Setting Agenda for Tourism Research"Feb. 28-29, 2012, organized by Department of tourism and Hotel Management , Kurukshetra University, Kurukshetra
12. National Seminar on "**Tourism and Hospitality Industry: Omissions, Innovations and Challenges**", 15th & 16<sup>th</sup> Oct., 2011, organisaed by UIHMT, PU Chandigarh.
13. National Conference on "**Emerging Trends in hospitality & Tourism**", **April 09-10, 2011, Institute of Hotel & Tourism Management**, MD University, Rohtak.
14. National Conference on "**Science and Technology Application in Tourism Sector focusing on Uttarakhand opportunities**",27-28, Sept. 2010, organized by Central for Mountain Tourism & Hospitality Studies , HNB Garhwal University, Srinagar, Uttarakhand.
15. National Conference on "**Trans-Himalayan Tourism: Reconciling Development and Conservation**, on March 05-06, 2010, Organisation by The Business School, University of Jammu.
16. One day Director's Workshop on "**The Future Directions of Tourism & Hospitality Management Education in India**" on 20-2-2010.KUK.
17. National Seminar on "**Export on Tourism Services**" on Nove,19,2009, organized by Department of Tourism ,Govt. of Haryana and Department of tourism and Hotel Management , Kurukshetra University, Kurukshetra .
18. National conference on "**Hospitality Industry in India- Development and Challenges**" on, Nove,6-7,2009, organized by MMICT&BM , MM University Mullana, Ambala. .
19. National seminar on "**National Seminar on Changing Paradigms in Indian Tourism and Hospitality: Implications for Growth and Sustainability**" on March 16-17. 2009, organised by Dept. of Tourism and Hotel Management, Kurukshetra University Kurukshetra
20. National Conference on "**Hospitality Management Education- Issues & Challenges**", Jan.29-30,2009, organized by Durgapur Society of Management Science and Centre for Mountain Tourism & Hospitality Studies (HNB, Gerhwal) at Durgapur , West Bengal.
21. National seminar on "**Kurukshetra- Planning for Heritage city**", on Dec.,7,2008, organised by Dept. of Tourism and Hotel Management, Kurukshetra University Kurukshetra
22. National Conference on "**Indian Hospitality Industry-Contemporary Issues**", March 27-28, 2008, organized by Centre for Mountain Tourism & Hospitality Studies (HNB University, Gerhwal) at Rishikesh.
23. National Seminar on "**Tourism Education: Meeting the Human Resource Challenges for Future**" March, 14-15,2008, Dept. of Tourism and Hotel Management, Kurukshetra University, Kurukshetra
24. Seminar Cum-workshop on "**Quality Assurance in Distance Education : Potential and Challenges**" Feb. 23-25,2008, Organized by Directorate of Distance Education , Kurukshetra University, Kurukshetra
25. Indian Hospitality Congress on "**Operational & Management Practices in Indian Hotel Industry**" Jan.9-10, 2008, organized by HNB University, Gerhwal and GEIT, Dehradun.
26. National seminar on "**Tourism Development, Impacts and Strategies**" Feb.23-14, 2007, Dept. of Tourism and Hotel Management, Kurukshetra University, Kurukshetra.
27. National Seminar on **Tourism Education**, on 27<sup>th</sup> and 28<sup>th</sup> march, 2005, Dept. of Tourism, K.U.K.

28. **Workshop on Village Tourism and Rural Development**, on Nove.9, 2004. Organised by the Haryana institute of Rural Development, Nilokheri.
29. **National Seminar on Heritage Tourism –Discourse on Gita and Marketing a new Destination-Kurukshetra, Dec., 1, 2003.** Organised by Department of Tourism and hotel Management, Kurukshetra University, Kurukshetra
30. **National seminar on "Contemporary Issues in Tourism"**, March 3-5, 1994, Dept of Tourism, Kurukshetra University, Kurukshetra.
31. Workshop on "**Tourism Education in India**", August 4-5, 1995, IITTM, Gwalior.
32. **National Seminar on "Domestic Tourism in India"** January 17-19, 1996, Dept. of Tourism, K.U.K.
33. **National Seminar on "Pilgrimage Tourism"**, Oct. 11-13, 1996, Dept., of Tourism, K.U.K.
34. **National Seminar on "Indian Tourism: Introspection, Prognosis and Strategic Models"**, March 8-10, 1999, Dept. of Tourism, K.U.K.

#### PROFESSIONAL ACTIVITIES

##### On-Campus Services

- **Deputy Coordinator:** SAP Phase-11 UGC, w.e.f. April, 2011 to 31<sup>st</sup> march 2015.
- **Coordinator**, Bachelor of International Hospitality Business Management (BIHBM) **w.e.f.** April, 2008-March. 2014.
- **Coordinator:** Bachelor of Hotel Management & Catering Technology (BHM&CT) July 2009 to 2010.
- **Training and Placement in- charge**, Master of Hotel Management From 2002-2005, and 2006 to June, 2012.
- **Academic Council**, Kurukshetra University, Kurukshetra w.e.f. March 30, 2022- to
- **Academic Council**, Kurukshetra University, Kurukshetra w.e.f. Sept, 9, 2022- to
- **Academic Council**, Kurukshetra University, Kurukshetra, 2002-04. 2011-2013, 2013-2015.
- **Academic Council** Sant Bhaj Singh University, Jalandhar 2020-2022.
- **Academic Council**, Kurukshetra University, Kurukshetra w.e.f. March 30, 2016- to 29-03-2019.
- **Member**, Undergraduate board of studies (BTA) Himachal Pradesh University, Shimla, 2008-10.
- **Member**, Board of studies, Institute of Vocational studies, Himachal Pradesh University, Shimla, 2013-15.
- **Member**, Board of studies, Institute of Tourism and hotel management Panjab University, Chandigarh. 2013-15.
- **Member**, Board of studies, Institute of Tourism and hotel management Bundelkhand University, Jhansi, 2013-15, 2016-
- **Member**, Undergraduate board of studies (BIHBM, BTM, and BHM&CT) Kurukshetra University, Kurukshetra, 2005-09. 2009-2011, 2012-2014
- **Member**, Postgraduate board of studies (Tourism and Hotel Management) Kurukshetra University, Kurukshetra, 2005-07, 2009-2011. 2013-2015
- **Member**, Faculty of Commerce, Management and Tourism, Kurukshetra University, Kurukshetra, 2003-2005. 2008-2010, 2016-
- **Member**, Post Graduate and Undergraduate board of studies Kurukshetra University.
- **Member**, The Faculty of Commerce, Management and Tourism as Reader representative.
- Chairman, UMC committee KUK, 2016-17. 2021-2023
- **Member, Appellant Committee** during 2007-2008, 2011-12
- **Member Seminar \Conference Committee:**
  1. **National Seminar on "Contemporary Issues in Tourism"**, March 3-5, 1994
  2. **International Seminar on "Global Tourism**, 28<sup>th</sup>, March 2005, Dept.of Tourism and Hotel Management, K.U.K.
  3. **National Seminar on "Domestic Tourism in India"** January 17-19, 1996.
  4. **National Seminar on "Pilgrimage Tourism"**, Oct. 11-13, 1996,
  5. **National Seminar on "Indian Tourism: Introspection, Prognosis and Strategic Models"**, March 8-10, 1999.
  6. **National Seminar on Heritage Tourism –Discourse on Gita and Marketing a new Destination-Kurukshetra, Dec., 1, 2003.**
  7. National Seminar on **Tourism Education**, on 27<sup>th</sup> and 28<sup>th</sup> march, 2005.
  8. National seminar on "**Tourism Development, Impacts and Strategies** "Feb.23-14, 2007.

- **Director\Organizing Secretary-National\International seminar\conferences\Workshop**
  1. 5<sup>th</sup> International Seminar on " Sustainable Existence and Shrimad-Bhagavad Gita' organised by Kurukshetra University, Kurukshetra on Dec 21-23, 2020.
  2. 4<sup>th</sup> International Seminar on ' universal welfare and the eternal philosophy of Bhagavad Gita' organised by Kurukshetra University, Kurukshetra dec. 2019
  3. Organising Secretary, International Seminar on" Making New India Insight from Bhagavad Gita' organised by Dept.of Tourism and Hotel Management, K.U.K. On "Dec 13-15, 2018.
  4. Organising Secretary, international Seminar on "Exploring Self in Digital Age- The Perspective of Shrimad Bhagavad-Gita Philosophy, organised by Dept.of Tourism and Hotel Management, K.U.K. On "November 25-27, 2017.
  5. Organising Secretary , International Seminar on Bhagavad-Gita: Holistic Life Management and World Harmony Tourism Motivation On December 6-9, 2016
  6. One day Director's Workshop on "The Future Directions of Tourism & Hospitality Management Education in India" on 20-2-2010.
  7. National seminar on "**Changing Paradigms in Indian Tourism and Hospitality: Implications for Growth and Sustainability**, on March 16-17. 2009.
  8. National seminar on, "**Kurukshetra- Planning for Heritage city**" held on Dec., 7, 2008.
  9. National seminar "**Tourism Education: Meeting the Human Resource Challenges for Future**", March, 14-15, 2008.

#### **Professional Services**

##### **Editorial Responsibilities:**

###### **As editor**

1. **Founder Editor: International Journal of Hospitality and Tourism Systems. Since 2007(Scopus Indexed).**

###### **As Guest Editor**

2. Special issue on **Tourism Development: Current Trends, Challenges and Strategies, International Journal of Social Ecology and Sustainable Development, IGI Global USA June 2011.**

###### **As Associate Editor**

- **International Journal of Business Economics & Management Research -upto-2011.**
- **Asia Pacific Journal of Research in Business Management**
- **International Journal of Marketing and Management Research**

##### **Invited key speaker / chaired |Co-Chaired Technical Session(s) National and International Conferences \ seminars**

1. Chaired technical session of International Conference on " Emerging Indo-Pacific Constructs : Prospects and Challenges Sept, 2-3 , 2022 organized by the International Centre for Indo-Pacific Studies , Kurukshetra University , Kurukshetra .
2. Chaired technical session of The 3rd International Conference on "Enterprise and Entrepreneurialism in Tourism and Hospitality" organized by the Department of Tourism and Hospitality Management, Jamia Millia Islamia on the Track 2 of the conference. The theme of the track is 'Women Entrepreneurship: Dynamics and Nature in Tourism and Hospitality', on 29 January 2022.
3. Chaired technical session of 2nd CT International Hospitality & Tourism E-Conference (CTIHTC-2021): Revamping Hospitality and Tourism Industry Through Innovation , held on 30-10-2021 organized by School of Hotel management , Airlines and Tourism , CT university Ludhiana
4. Chaired session International Seminar on "Value Added Courses in Hospitality & Tourism" organized by IHTM, MD University Rohtak, on 25<sup>Th</sup> January, 2019.
5. Chaired Technical Session-1 (b): Rural tourism governance and community stake - International conference on Rural tourism 16th November,2018 Department of Tourism and Hospitality, Jamia Millia Islamia
6. Chaired Technical session of Amity International Tourism & Hopsitality Congerence on " Advances in Tourism, Hospitality & Aviation : Global Viz-a-Viz Indian Perspective : Vision 2020" organised by Faculty of Hospitality& Tourism, Amity University, Noida on 2-3<sup>rd</sup> Sept. 2016.
7. Chaired technical session, International National Conference Prospects and Competitive Challenges in Global Hospitality Industry Org. by LPU, jalandhar on 1-2 April, 2016.

8. Keynote speaker National Seminar on TOURISM FOR ALL – AUGMENTING CURRICULAR ASPECTS OF TOURISM AND HOSPITALITY EDUCATION (27<sup>th</sup> & 28<sup>th</sup> February, 2016), UIHTM) PANJAB UNIVERSITY, CHANDIGARH.
9. Chaired technical session ,International National Conference on **Food ,Culture and Tourism**, org. by DSV, Hardwar and IHC , Oct.11-12,2013
10. Chaired technical session-2 International National Conference on Tourism and Hospitality Industry: Modern State , Problems and Prospective, May, 11-12,2013, org. Centre for Mountain Tourism & Hospitality Studies ,HNB, Gerhwal
11. Chaired Technical Session -11 , National Conference on “Hospitality & Tourism Education in India: Issues & Challenges”, April 22, 2013, Institute of Hotel & Tourism Management, MD University, Rohtak
12. Key speaker in the technical session -1 National Seminar on Green Hospitality and Tourism Industry, on 8-9 Feb. 2014 org, by UIHMT , Panjab University Chandigarh
13. **Chaired technical** session -11, National Conference “Nourishing the Balance of the Universe”: Through Tourism & Cultures, March 03-05, 2012, at Dev Sanskriti Vishvavidyalaya, Haridwar.
14. **Chaired** Technical Session-1 “Sustainable Tourism” International Conference on ” Sustainable Destination Excellence: Innovations in Alternative Tourism” (SDEIAT 2011),17-18 February, 2011, organized by School of Hospitality and Tourism studies , University of Jammu.
15. **Chaired** Technical Session-111, National Seminar on “**Tourism and Hospitality Industry: Omissions, Innovations and Challenges**”, 15th & 16<sup>th</sup> Oct., 2011, organisaed by UIHMT, PU Chandigarh.
16. **Co-Chaired** Technical Session –IV, National Conference on “**Science and Technology Application in Tourism Sector focusing on Uttarakhand opportunities**”,27-28, Sept. 2010, organized by Central for Mountain Tourism & Hospitality Studies , HNB Garhwal University, Srinagar, Uttarakhand
17. **Co-Chaired** Technical Session –I, “Tourism Development and Conservation” on National Conference on “**Trans-Himalayan Tourism**: Reconciling Development and Conservation, on March 05-06, 2010, Organisation by the Business School, University of Jammu.
18. **Chaired** Technical Session –III, “**Hospitality and Tourism-Issues and Challenges**” National conference on “**Hospitality Industry in India- Development and Challenges**” on, Nove,6-7,2009, organized by MMICT&BM , MM University Mullana, Ambalass
19. **Co-Chaired** Technical Session –I, “*New Paradigms and Upcoming Trends in Tourism*” of National Conference on “**Destination Image and Branding –Strategies and Implications**” held on 11-12 September, 2009 at Institute of Vocational Studies (Tourism), H.P.U. Shimla.
20. **Co-Chaired** Technical Session –II **Human Resource Issues and Tourism Education**, First International Colloquium, Indian Tourism Congress on **Issues and Trends of Tourism Development: Changes and Challenges** at BANGKOK and PATTAYA, THAILAND (June 24-27, 2009).
21. **Co-Chaired** Technical Session –II Hospitality Management Education- National Conference on “**Hospitality Management Education- Issues & Challenges**”, Jan.29-30, 2009, organized by Durgapur Society of Management Science and Centre for Mountain Tourism & Hospitality Studies (HNB, Gerhwal) at Durgapur, West Bengal.
22. **Co-Chaired** Technical Session –III “Contemporary Issues in Indian Hospitality, Tourism & Global Scenario” of National Conference on Indian Hospitality Industry -Contemporary Issues held on 27-28 March 2008 at Rishikesh organized by the Centre for Mountain Tourism & Hospitality Studies HNB University, Gerhwal Srinagar, Uttarakhand.

**Expert Committee** (academic course development and design) member for Tourism and Hospitality Courses,

1. AICTE skill based D.Voc/ BVoc programme in Travel and Tourism, 2019.
2. UGC, Member expert committee to design BTMM and BHM courses on CBCSC, 2015.
3. Indira Gandhi National Open University, New Delhi, B.Sc. in Hospitality and Hotel Administration.
4. Indira Gandhi National Open University, New Delhi, Question Bank for MTM.
5. Indira Gandhi National Open University, New Delhi, MBA-hospitality (Executive) and BBA (tourism)
6. Uttarakhand Open University, Haldwani, Uttarakhand-2017, 2018.

**Executive Member** of Indian Tourism Congress, during 2007-2011.

**General Secretary**: Indian Hospitality Congress, from 2007 onward.

**Joint Secretary**: Indian Tourism Congress w.e.f. 2011.

**Vice-President** - Indian Tourism and Hospitality Congress- w.e.f. 2022

#### **Member Academic Committees\Bodies:**

1. **Academic Council**, Kurukshetra University, Kurukshetra w.e.f. March 30, 2022- 31<sup>st</sup> Oct. 2022.

2. **Academic Council**, Kurukshetra University, Kurukshetra w.e.f. Sept, 9, 2022- to 31th Oct. 2022.
3. **Academic Council**, Gurugram University, Gurugram Haryana , 2018-2020.
4. **Academic Council**, GNA University, Phagwara , Punjab.
5. **Member , Academic Advisory Board , The Lalit Suri Hospitality School-2013-15**
6. **Member**, Undergraduate board of studies (BIHBM, BTM, and BHM&CT) Kurukshetra University, Kurukshetra, 2005-09.2009-2011

#### **PROFESSIONAL AFFILIATIONS**

##### **Member of the following Tourism and Hospitality Associations:**

- Indian Tourism and Hospitality Congress (ITHC)
- Indian Hospitality Congress (IHC),

##### **EXPERT (Selection Committees)**

- **Member** Selection Committee, Indian Institute of Travel and Tourism Management, (Ministry of Tourism, Govt. of India) Gwalior, 2007 and 2008.
- Member Selection Committee, University of Jammu, 2016
- Member Selection Committee, Central University of Jammu, 2013.
- Member Selection Committee, Punjab University, Chandigarh, 2013, 2016, 2021,
- **Member Selection** Committee, Bundelkhand University, Jhansi, 2008.
- **Member Selection** Committee , GNDU, Amritsar , 2023
- **Member Selection** Committee, Punjab University, Chandigarh 2013.2015, 2016
- **Member Selection** Committee, MD University, Rohtak 2014,2016, 2019, 2022
- **Member Selection** Committee (College lecturer), Kurukshetra University, Kurukshetra.2008, 2009, 2012 , 2013, 2014,

##### **UGC University Member Review committee**

- **Manipal Higher Education Academy**
- **DY Patel University, Mumbai.**

##### **State Public Service Commission Selection Committee / moderator Member**

- Uttrakhand Public service Commission, Hardwar- 2017.
- Uttrakhand Public service Commission, Hardwar- 2018.
- **MP** Public service Commission, Indore- 2019

##### **Visiting faculty**

- Visiting faculty for extension lectures in various Universities, Institutions and Colleges in India.



(Professor Mohinder Chand)